

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 7 January 2022 5:12 PM
To: Adeline Chng (adeline.chng@sg.cntaiping.com); Sherwin Beh (LKK Auto); Accounts (LKKAUTO)
Cc: assignments; Taufikh (LKKAUTO); SUR; Investigation; Bryan Ang (LKKAUTO)
Subject: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW
Attachments: YQ 2540J Height measurement report.pdf; LKKInvoice1.pdf

Dear Adeline,

Re-send LKK invoice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 6 January 2022 9:04 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Dear Adeline,

Attach height measurement invoice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 13 October 2021 9:24 AM

To: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Dear Sherwin

Well received with thanks.

Please submit bill to us.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Sent: Wednesday, October 13, 2021 4:19 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Adeline

Attached is the height measurement report. Please have a look.

Best Regards,

Sherwin Beh | Technical Investigator

LKK Auto Consultants

Office: 6256 3561 | Email: SherwinBeh@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Sent: Tuesday, 12 October 2021 4:23 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Hello Adeline

The report is complete and will be going through it with Bryan. Will send it to you once completed.

Best Regards,

Sherwin Beh | Technical Investigator

LKK Auto Consultants

Office: 6256 3561 | Email: SherwinBeh@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 12 October 2021 3:33 pm

To: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Dear Sherwin

The report not yet done? Third party lawyer intend to serve writ already. Please assist to submit the report to us urgently.

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Thank you.

Adeline Chng

Claims Department

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From: Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Sent: Thursday, September 30, 2021 7:26 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>

Subject: Re: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

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Hello Adeline

The height measurement for both vehicles have been conducted. Currently working on the report.

Best Regards,

Sherwin Beh | Technical Investigator

LKK Auto Consultants

Office: 6256 3561 | Email: SherwinBeh@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 29 September 2021 4:12 pm

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Dear Veron

Has the height measurement done for both vehicles (OI & TP)?

Any update?

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Thank you.

Adeline Chng

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, September 15, 2021 4:43 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>

Subject: FW: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

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Dear Adeline,

Thank you for the documents.

Dear Sherwin,

LKK Ref- CS3/CTI21004225/T1vf3n2

Kindly assist to contact insured to conduct height measurement.

For TP vehicle YP 9159L there is appointment fixed on **22 September 2021 at 1.00 p.m. to 2.00 p.m.** at 15 Pioneer Walks Singapore 627753.
You may contact Mr Steven at 97308695.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 15 September 2021 10:19 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Investigation <investigation@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

OI VF part 2

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Thank you.

Adeline Chng

Claims Department

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From: Adeline Chng

Sent: Wednesday, 15 September 2021 10:19 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Investigation' <investigation@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

OI VF – part 1

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Thank you.

Adeline Chng

Claims Department

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From: Adeline Chng

Sent: Wednesday, 15 September 2021 10:08 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Investigation' <investigation@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

2nd part - Final

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Thank you.

Adeline Chng

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Adeline Chng

Sent: Wednesday, 15 September 2021 10:07 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>;
'Investigation' <investigation@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Without Prejudice, Save as to Costs

Dear LKK

Resend in 2 separate email.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Adeline Chng
Sent: Wednesday, 15 September 2021 9:59 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Investigation <investigation@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Without Prejudice, Save as to Costs

Dear LKK

Attached herewith all the relevant documents for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 14 September 2021 6:17 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Investigation <investigation@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

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Dear Adeline,

Thank you for the email.

Dear Investigation Team,

Kindly assist to contact insured to conduct height measurement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 14 September 2021 5:52 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: FW: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW
Importance: High

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 14 September, 2021 5:22 PM
To: Chiam Man Nee <chiam@ihubsolutions.com>; sales <sales@vitesseinsurance.com>; Transport <transport@ihubsolutions.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW
Importance: High

Without Prejudice, Save as to Costs

Dear Ms Chiam

As you have mentioned that third-party damages were not caused by your insured driver, we have proposed to third party to do height measurement to check damages consistency.

The Third party has agreed and already fixed a time with our surveyor.

Please assist to arrange your vehicle for our appointed surveyor to conduct height measurement.

Aside to lkk, please assist to arrange date and time with our insured to conduct height measurement.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chiam Man Nee <chiam@ihubsolutions.com>

Sent: Thursday, 8 April 2021 4:09 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

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Hi Adeline,

Message noted, please try your best to avoid taking liability.
Thank you.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218



iHub Solutions Pte Ltd

24 Penjuru Rd, ALOG Commodity Hub
#04-01, Singapore 609128

Accounts Email: accounts@ihubsolutions.com

HR Email: hr@ihubsolutions.com

Website: www.ihubsolutions.com



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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 8 April 2021 3:07 pm

To: Chiam Man Nee <chiam@ihubsolutions.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

[Strictly Confidential]

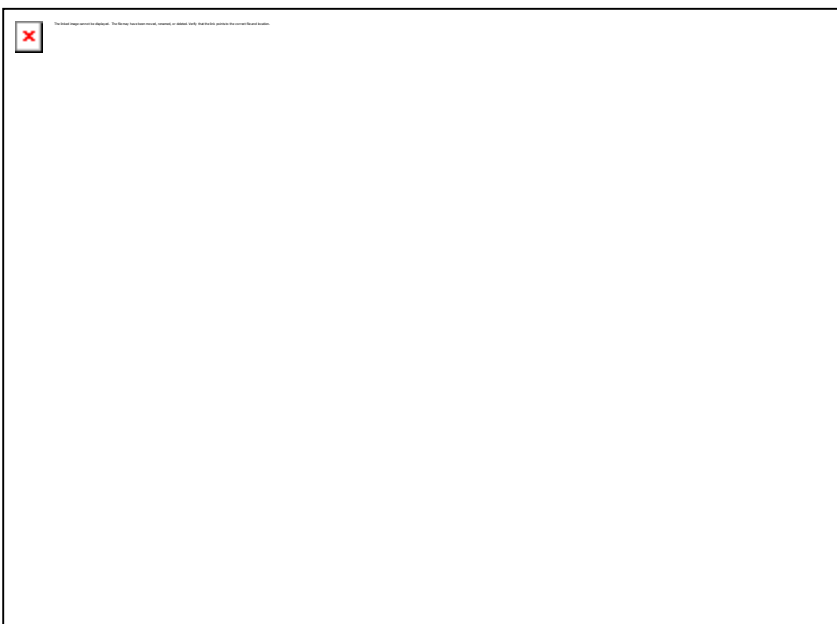
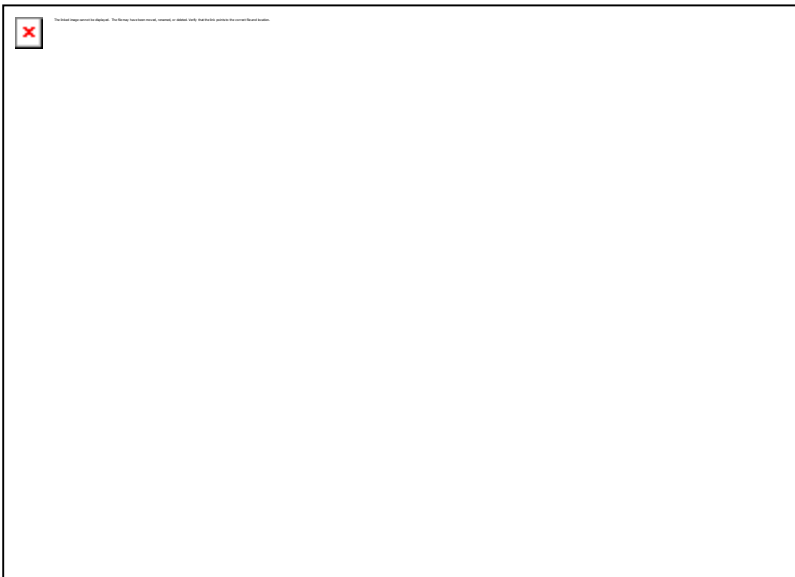
Without Prejudice

Dear Ms Chiam

We refer to the above matter.

Based on both parties' video footage and third-party property damages photos, the angle and the damages are consistent.

Therefore, we are of the view that liability is not in our favor.



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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Chiam Man Nee <chiam@ihubsolutions.com>

Sent: Tuesday, 6 April 2021 3:24 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Hi Adeline,

We have taken some pictures of the vehicle YQ2540J, please refer to the attached photos fyi.

The left side of vehicle YQ2540J do not have any scratches on the vehicle body. This can proof that our driver did not hit the vehicle YP9159L. If our driver hit vehicle YP9159L, there will definitely be scratches.

Please let us know the outcome, thank you.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218



iHub Solutions Pte Ltd

24 Penjuru Rd, ALOG Commodity Hub
#04-01, Singapore 609128

Accounts Email: accounts@ihubsolutions.com

HR Email: hr@ihubsolutions.com

Website: www.ihubsolutions.com



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From: Chiam Man Nee

Sent: Monday, 5 April 2021 1:21 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Hi Adeline,

Thank you for the video footage. The video shown our driver reverse the lorry and the angle of the cctv doesn't capture very clearly that our lorry (YQ2540J) hit the vehicle (YP9159L).

Anyway, please let me know the outcome, thank you so much.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218



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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 5 April 2021 12:10 pm

To: sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Chiam Man Nee <chiam@ihubsolutions.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

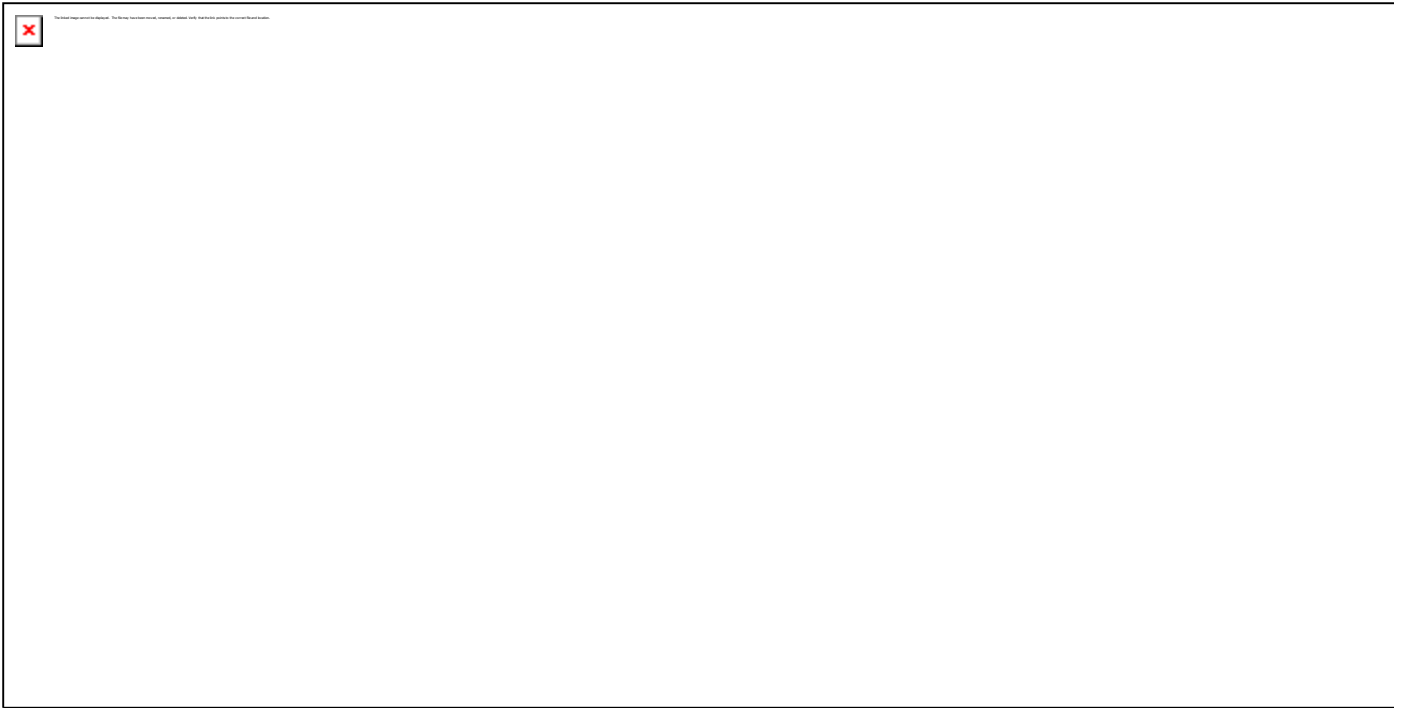
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

[Strictly Confidential]

Hi Team

Attached herewith third party video footage, police report and sketch plan for your perusal.

TP police report:-



TP sketch plan:-



NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vitesse Insurance <sales@vitesseinsurance.com>

Sent: Monday, 5 April 2021 10:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Chiam Man Nee <chiam@ihubsolutions.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

hi Team, pls kindly take note of the 2 video footages attached in this email.

cheers

chris

Vitesse

My Mail Box 880989

Singapore 919191

Tel : 65533 468 (Main Line)

Email: sales@vitesseinsurance.com

Telegram : <https://t.me/VitesseSG>

Whatsapp : <https://wa.me/6591695050>

Website : www.vitesseinsurance.com

* Kindly note that we will be home-based wef 01-02-2021

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Please consider the environment before printing this email

----- Forwarded message -----

From: **Chiam Man Nee** <chiam@ihubsolutions.com>

Date: Mon, 5 Apr 2021 at 10:29

Subject: iHub Solutions Pte Ltd - YQ2540J

To: Vitesse Insurance <sales@vitesseinsurance.com>

Cc: Transport <transport@ihubsolutions.com>, Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Chris,

31/03/2021:

iHub received a lawyer letter from Bonnie Kwok LLC, please refer to the attached letter fyi.

Due to our driver wasn't aware any accident happened on 20/03/2021, we have advise driver quickly to do the accident report at China Taiping workshop.

03/04/2021:

iHub driver reported the accident at China Taiping workshop, please refer to the attached report fyi.

We have checked the vehicle YQ2540J CCTV record on 20/03/2021, at the time of 2:50pm, our driver did not hit vehicle YP9159L, please refer to the below CCTV videos link fyi.

<https://drive.google.com/drive/folders/1FHxsG9V5tP3KGuQpvCnzfAetfztg2uDN?usp=sharing>

Thank you.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

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