Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 13 April 2021 3:47 PM

To: Claims Dept; SUR

Subject: RE: RE: OD claim SJC6638L / 0281655758SG- Request for OI's police report-DOA:

26/3/2021

Attachments: SUPPLEMENTARY.pdf

Dear Tony,

Supplementary approved.

Please note RH Headlamp not approve, to polish as is mild light scratch only

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 7 April 2021 10:15 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: RE: OD claim SJC6638L / 0281655758SG- Request for OI's police report-DOA: 26/3/2021

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle SJC 6638L, (Excess \$1600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos showing all parts replaced are required.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Wednesday, 7 April 2021 8:54 AM

To: 'Azlan, Syazairdina' <<u>Syazairdina.Azlan@aig.com</u>>

Cc: 'Parthiban, Theerthan' < Theerthan.Parthiban@aig.com; 'Mohd Rizal, Nur Mariah Huibrechts' < NurMariahHuibrechts.MohdRizal@aig.com; 'Nadaraja, Deeban' < Deeban.Nadaraja@aig.com; SUR

<sur@lkkauto.com>

Subject: RE: RE: OD claim SJC6638L / 0281655758SG- Request for OI's police report

Dear Azlan,

Noted.

Aside to LKK,

Kindly assist follow up approval.

Thank you.

Best Regards, Tony Foong Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d**. +65 67689828

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]

Sent: Wednesday, 7 April 2021 8:36 AM

To: Claims Dept

Cc: Parthiban, Theerthan; Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; 'SUR' **Subject:** RE: RE: OD claim SJC6638L / 0281655758SG- Request for OI's police report





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