

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 19 April 2021 5:17 PM
To: 'Pauline Tham'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D201847/C02/GBL524T/THAMYL / FW: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

Dear Pauline,

Please be informed that we have inspected the vehicle SLU 2847H on 01/04/2021.

We are pending for estimate from repairer.

Kindly assist to create the claim in Merimen.

The make & model is HONDA VEZEL HYBRID 1.5X AUTO.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 1 April 2021 1:50 PM
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201847/C02/GBL524T/THAMYL / FW: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 1 April, 2021 1:29 PM
To: benzrallyfirm@gmail.com; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201847/C02/GBL524T/THAMYL / FW: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

[Confidential]

Without Prejudice

Dear Jackie

We are not agreeable to your list of surveyor

We will be appointing LKK to conduct PRS

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Thursday, April 1, 2021 1:00 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201847/C02/GBL524T/THAMYL / FW: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

Dear Pauline

Our office disagree with the list of surveyors that you have provided.

We would hope that you would choose the surveyors from the following firms

- 1) A-PAC Adjusters & Surveyors Pte Ltd
- 2) Harvester Appraisals

Regards.

Jackie Koh
Manager
Benz Rally Consultancy Firm
c/o 31 Transit Road #03-26
Singapore 778893

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 1 April 2021 9:09 AM

To: benzrallyfirm@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201847/C02/GBL524T/THAMYL / FW: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Thursday, April 1, 2021 9:07 AM

To: benzrallyfirm@gmail.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201847/C02/GBL524T/THAMYL / FW: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

Without Prejudice

Save as to costs

Dear Pauline,

Please conduct PRS for **SLU2847H**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for **SLW5813A**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Wednesday, 31 March 2021 3:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident Involving SLU 2847 H and GBL 524 T on 30 March 2021 along CTE

Dear Officer

The above caption refer.

We have attached the relevant documents for your perusal. We are of the view that your driver is liable in this accident.

Please arrange a motor survey for our client's vehicle **SLU 2847 H as soon as possible**.

Location at

JEC Motor
No. 1 Kaki Bukit Ave 6
#02-11 Autobay @ Kaki Bukit
Singapore 417883
Contact : 6509 6585 (Ah Xian)

Kindly provide your surveyor list.

Thank you

Jackie Koh
Manager
Benz Rally Consultancy Firm
c/o 31 Transit Road #03-26
Singapore 778893