



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : SKA4548A

Our ref: JO202103-1159

WITHOUT PREJUDICE

10<sup>th</sup> JUNE 2021

Dear Sir/Mdm,

**CHINA TAIPING INSURANCE (S) PTE LTD**  
**NO. 3**  
**SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Accident involving SKA4548A and SME8911M on 25/03/2021**

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report for SME8911M
- 2) Repair Tax invoice
- 3) Letter of authorization
- 4) Rental agreement receipt
- 5) GIA search receipt

As instructed, we are claiming the following as stated below:-

|                                      |           |                 |
|--------------------------------------|-----------|-----------------|
| 1) Cost of repair                    | \$        | 2,053.33        |
| 2) Loss of Rental (4Days x \$128.40) | \$        | 513.60          |
| 3) GIA search fee                    | \$        | 2.00            |
| <b>Total</b>                         | <b>\$</b> | <b>2,568.93</b> |

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



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### RE: LETTER OF AUTHORIZATION

Name of owner: Koh Eng Chye NRIC: S1767378E

Address: APT BLK 40 TANGLIN HALL ROAD # 04-147 SINGAPORE 143040

Name of Driver: KOH ENG CHYE NRIC: S1767378E

Address: APT BLK 40 TANGLIN HALL ROAD # 04-147 SINGAPORE 143040

Accident on 25/03/2021 Involving SKA 4948A AND SME8911M

At/along BEACH ROAD (IN FRONT OF ST JOHN HOSP)

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle VONU 40  
at my/our request I/We the above owner of Motor Vehicle No: SME8911M do authorize  
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party  
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of  
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said  
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further  
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our  
behalf concerning the said claim and such, all future correspondence should be addressed to the  
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a  
valid discharge voucher or any other documents in connection with this on my/our behalf and for  
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject  
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises  
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of  
repairs to my motor vehicle.

Owner Signature: [Signature]

Name: KOH ENG CHYE

Date: 25/03/2021

Witness Signature: CITY AUTO PTE LTD

Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Date: \_\_\_\_\_

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00026832100

Claim No : SNM21D201728/LKKDS

Claimant : KOH ENG CHYE

Amount : S\$ 2,483.33

SINGAPORE DOLLARS TWO THOUSAND FOUR HUNDRED EIGHTY THREE  
AND CENTS THIRTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME 8911M

Insured Vehicle No. : SKA 4548A

Date of Loss : 25/03/2021

Place of Accident : BESIDE OF ST. JOHN HEADQUARTERS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOH WEE PIN

Driver Name : KOH WEE PIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|   |     |          |
|---|-----|----------|
| (1) General Damages   | S\$ |          |
| (2) Cost of Repair/ <del>Excess</del>                                   | S\$ | 2,053.33 |
| (3) Loss of Use/Rental/ <del>Earning</del>                              | S\$ | 428.00   |
| (4) <del>CIA/Police Reports/</del><br>Investigation Results/Search Fees | S\$ | 2.00     |
| (5) Medical Reports/Expenses  | S\$ |          |
| (6) Survey Fees/P.T. Fees   | S\$ |          |
| (7) Cost including Disbursement   | S\$ |          |
|   |     | =====    |
| TOTAL . . . . .   | S\$ | 2,483.33 |
|   |     | =====    |

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Claimant Name : KOH ENG CHYE

NRIC No : S1767378E

Signature : 

Date : 21/04/2021



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

### CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact : 62222366

Fax No. : 62247175

**Tax Invoice : I202106-000356**

Date : 09/06/2021

Vehicle No. : SME8911M

Make / Model : VOLVO V40 CROSS COUNTRY D2

Mileage (km) : 96733

Chassis No. : YV1MZ845BF2079718

Accident Date : 25/03/2021

Claim No. : SKA4548A

Reference : JO202103-1159

Policy No. : A300339730QMX

| S/No.               | Particular   | Quantity | Unit Price | Amount          |
|---------------------|--|----------|------------|-----------------|
|                     |  |          | <u>S\$</u> | <u>S\$</u>      |
| <b>LIST ITEMS :</b> |  |          |            |                 |
| 1                   | Rear bumper lower portion  | 1.0      | 760.00     | 760.00          |
| 2                   | Rear bumper lower diffuser   | 1.0      | 850.00     | 850.00          |
|                     | List Total :   |          |            | 1,610.00        |
|                     | 10% Discount S\$ :   |          |            | 161.00          |
|                     |  |          |            | <u>1,449.00</u> |
| <b>LABOUR :</b>     |  |          |            |                 |
|                     | -To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts |          | 250.00     | 250.00          |
|                     | - Spray painting on affected & replace parts   |          | 220.00     | 220.00          |
|                     | LABOUR Total S\$:  |          |            | <u>470.00</u>   |

Total S\$ : 1,919.00

GST @ 7% S\$ : 134.33

Grand Total S\$ : 2,053.33

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**





# BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D  
24 HOURS HELPLINE : 6223 1122

VHA No: **A 42962**

CityAuto CarTime Workshop

## VEHICLE HIRING AGREEMENT

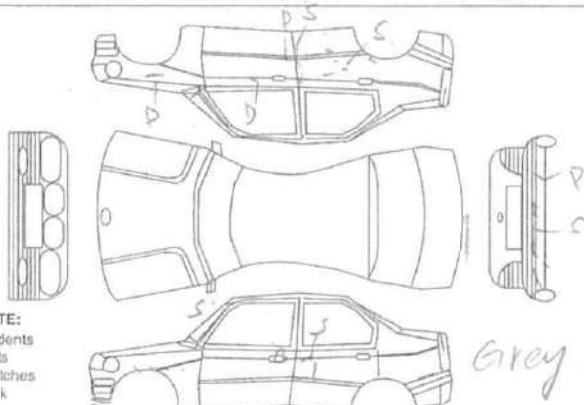
### HIRER'S PARTICULARS

Name (as in I/C) **Koh Eng Che**  
NRIC/Passport No: [REDACTED] Date of Birth: **29/01/1966**  
Address: **APT BLK 40 Tanglin HAH Road** Age: **# 04-147** S( **143040** )  
Name & Address of Employer  
Occupation Driving Exp:  
Driving Licence No: [REDACTED] Passed Date:  
D/L Type: Local/Int'l/Others:

|  |   |   |                        |
|--|---|---|------------------------|
| Hirer's Own Vehicle No: <b>SM6 6411M</b>           |   | Replace Veh No:   |                        |
| Loan Vehicle No: <b>SLR 6390Y</b>                  |   | VR No:  |                        |
| Make & Model: <b>V10S</b>                          |   | Auto/Manual Group:  |                        |
| CHARGES : \$ cts                                   |   |   |                        |
| Daily  | <b>4</b> day @ \$ <b>120</b>  | Per day   | <b>\$ 480</b> <b>2</b> |
| Weekly/Monthly                                     | week @ \$   | Per week/Monthly  |                        |
| Others   |   |   |                        |
| CDW/PAI  | @ \$  | Per day/Monthly   |                        |
| Delivery/Collection Svc                            |   |   |                        |
| GST <b>7%</b>                                      |   | <b>\$ 33</b>  | <b>60</b>              |
| OR No: (A) SUB-TOTAL                               |   | <b>\$ 513</b>   | <b>60</b>              |
| Petrol Level & Surcharge                           | OUT <input checked="" type="checkbox"/> IN <input type="checkbox"/> | E <input type="checkbox"/> 1/4 <input checked="" type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F <input type="checkbox"/> |                        |
| First _____ km FREE per day                        |   | GST   |                        |
| Excess mileage is chargeable at _____ cents per km |   | TOTAL CHARGES   |                        |

### DRIVER'S PARTICULARS

Name (as in I/C)  
NRIC/Passport No: [REDACTED] Date of Birth:  
Address: Age:  
S( )  
Occupation Driving Exp: Yrs  
Driving Licence No: [REDACTED] Passed / Expiry Date:  
D/L Type: Local/Int'l/Others: Contact No: [REDACTED]



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

#### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

NON WAIVER EXCESS (Subject to GST): **\$ 2000**

#### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: **X Q7**

Additional Driver's Signature:

SINGAPORE Use Only

| Date Out  | Time Out       | Mileage      | Check By   | Remarks                                 |
|---|----------------|--------------|------------|---|
| <b>7/5/21</b>   |                | <b>70052</b> | <b>ML</b>  | <b>X Q7</b><br>Hirer's/Driver Signature |
| Return Of Vehicle: The Hirer Driver is Required to Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)" |                |              |            |   |
| Date In   | Time In        | Mileage      | Check By   | Remarks                                 |
| <b>7/5/21</b>   | <b>13:26PM</b> | <b>71093</b> | <b>3AN</b> | <b>X</b><br>Hirer's/Driver Signature    |



## TAX INVOICE

GST REG. NO.: 200106276D

|   |
|---|
| INVOICE TO.   |
| KOH ENG CHYE<br>BLK 40 TANGLIN HALT ROAD<br>#04-147<br>SINGAPORE 143040 |

|           |             |
|-----------|-------------|
| DATE      | INVOICE NO. |
| 18/5/2021 | A 42962     |

Y202105-000490  
(UIC)

| DESCRIPTION  | VHA NO.      | DUE DATE        | VEH NO.    |
|--|--------------|-----------------|------------|
|  | A 42962      | 18/5/2021       | SLR 6390 Y |
| DESCRIPTION  | NO. OF DAYS  | RATE            | AMOUNT     |
| RENTAL FROM 04 MAY 2021 TO 07 MAY 2021<br>YOUR REF : SME 8911 M  | 4            | 120.00          | 480.00     |
| Account Name: BKW RENT A CAR PTE LTD<br>Account No: 118-312-9991 Paynow UEN: 200106276D<br>Bank: UNITED OVERSEAS BANK LTD (UOB)<br>Branch: UOB Shaw Centre Branch<br>Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208<br>Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG<br><br>All cheques must be made payable to BKW RENT A CAR PTE LTD.<br>*Please indicate the invoice number and vehicle number in the reference. | Subtotal     | \$480.00        |            |
|  | GST @ 7%     | \$33.60         |            |
|  | <b>TOTAL</b> | <b>\$513.60</b> |            |

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of BKW Automobile Pte Ltd



**bizSAFE**

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKA4548A

Date of Accident

25/03/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance .....

China Taiping Insurance (Sing...

Period of Insurance .....

01/02/2021 - 31/01/2022

Requested By .....

Jason Quak (City Auto Pte Ltd)

Requested Date .....

26/03/2021 15:01

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **Jaslin Kok (LKK Auto)**

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, 8 April 2021 11:46 AM  
**To:** weepin6@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKA 4548A & SME 8911M ALONG/AT BESIDE OF ST.JOHN HEADQUATERS ON 25/03/2021

Our Ref: CC6/CTI21004210/Kra3

### **KOH WEE PIN – BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKA 4548A & SME 8911M ALONG/AT BESIDE OF ST.JOHN HEADQUATERS ON 25/03/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SME 8911M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108





**RE: SNM21D201728/C02/SKA4548A/THAMYL / FW: Direct Settlement - Accident Involving SKA4548A (OI : CTI - TBA) AND SME8911M (TP : LKK REF - CC6/CTI21004210/ra3) on 25/03/2021**

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Tue 8/24/2021 11:10 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Hi Jaslin

\$ 2,483.33 approved. Please engage OI first before proceeding with settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Lee Peng Geok

**Sent:** Monday, 23 August 2021 5:26 PM

**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Subject:** RE: SNM21D201728/C02/SKA4548A/THAMYL / FW: Direct Settlement - Accident Involving SKA4548A (OI : CTI - TBA) AND SME8911M (TP : LKK REF - CC6/CTI21004210/ra3) on 25/03/2021

Hi Jaslin

Please advise if OI is engaged.

Thanks & Regards

Cecilia Lee

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Sunday, 15 August 2021 12:11 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM21D201728/C02/SKA4548A/THAMYL / FW: Direct Settlement - Accident Involving SKA4548A (OI : CTI - TBA) AND SME8911M (TP : LKK REF - CC6/CTI21004210/ra3) on 25/03/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKA 4548A (CTI) AND SME 8911M (TP) ON 25/03/2021**

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favor.

We seek your approval to offer repairer "CITY AUTO PTE LTD" at **\$ 2,483.33(all-in).**

The summary is as follows: -

|  | Amount Claimed | Amount Revised                       |
|--|----------------|--------------------------------------|
| 1. Cost of Repair                                | \$ 9,269.00    | \$ 2,053.33 (\$1,919.00+ 7% GST)     |
| 2. Loss of Rental (4 days x \$120.00)<br>(W/GST) | \$ 513.60      | \$ 428.00 (4 days x \$100.00)(W/GST) |
| 4. LTA / GIA Search Fee                          | \$ 2.00        | \$ 2.00                              |
| <b>Total</b>                                     | \$ 9,784.60    | <b><u>\$ 2,483.33</u></b>            |

Surveyor recommended 3 days for repair + 1 PRS = 4 Days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Wednesday, April 7, 2021 11:35 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D201728/C02/SKA4548A/THAMYL / FW: Direct Settlement - Accident Involving SKA4548A (OI : CTI - TBA) AND SME8911M (TP : LKK REF - CC6/CTI21004210/ra3) on 25/03/2021

[Confidential]

Hi Mei Kwan

OI report attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Thursday, April 1, 2021 1:44 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D201728/C02/SKA4548A/THAMYL / FW: Direct Settlement - Accident Involving SKA4548A (OI : CTI - TBA) AND SME8911M (TP : LKK REF - CC6/CTI21004210/ra3) on 25/03/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D201728/C02/GBJ351K/THAMYL.

Dear Pauline ,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 1 April 2021 12:54 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKA4548A (OI : CTI - TBA) AND SME8911M (TP : LKK REF - CC6/CTI21004210/ra3) on 25/03/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:



- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**