

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 5 April 2021 8:10 AM  
**To:** 'Claims'; Admin A; Admin-D (LKKAUTO); SUR; CS A Team  
**Subject:** RE: OD CLAIMS FOR VEH NUMBER ; SCH 2328 P. DOA 27032021

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SCH 2328P, (Excess \$800.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Before paint photos showing all parts replaced are required**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 1 April 2021 7:03 PM  
**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIMS FOR VEH NUMBER ; SCH 2328 P. DOA 27032021

Dear All,

Vehicle has been surveyed by Adrian yesterday.

Our client has video footage and has uploaded it into his report, attached above amended report for your next action.

Kindly assist on OD approval

**Best Regards,**  
**Kee Siang Lim**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 30 March 2021 3:06 PM

**To:** 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'; 'CS A Team'

**Cc:** Claims

**Subject:** RE: OD CLAIMS FOR VEH NUMBER ; SCH 2328 P. DOA 27032021

Dear all,

**Attached below is the Repair Estimate for vehicle number; SCH 2328 P**

Thank you and have a nice day.

**Best Regards,  
Haikal Ruddin  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 29 March, 2021 6:51 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIMS FOR VEH NUMBER ; SCH 2328 P. DOA 27032021

Dear all,

**Kindly register OD claims for this vehicle; SCH 2328 P**

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 23/2/2021 @ 11:00AM. Owner waiting.

Thank you!

**Best Regards,  
Haikal Ruddin  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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