

RE: Direct Settlement - Accident Involving XD8095T (OI : SNM21D201863/C02/XD8095T/CHNGPW) and SHD 717A (TP : LKK REF - CC3/CTI21004185/Krs3) on 25/03/2021

Adeline Chng <adeline.chng@sg.cntaiping.com>

Wed 1/26/2022 3:44 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Jaslin

Attached herewith our insured SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, January 25, 2022 5:11 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving XD8095T (OI : SNM21D201863/C02/XD8095T/CHNGPW) and SHD 717A (TP : LKK REF - CC3/CTI21004185/Krs3) on 25/03/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 5 April 2021 11:40 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD8095T (OI : SNM21D201863/CO2/XD8095T/CHNGPW) and SHD 717A (TP : LKK REF - CC3/CTI21004185/Krs3) on 25/03/2021

Dear Jaslin

Please be advised that our insured has yet to file accident report.

We have proceed to inform our insured accordingly.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 April 2021 9:57 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: Direct Settlement - Accident Involving XD8095T (OI : SNM21D201863/C02/XD8095T/CHNGPW) and SHD 717A (TP : LKK REF - CC3/CTI21004185/Krs3) on 25/03/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D201863/C02/XD8095T/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 1 April 2021 4:51 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD8095T (OI : SNM21D201863/C02/XD8095T/CHNGPW) and SHD 717A (TP : LKK REF - CC3/CTI21004185/Krs3) on 25/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 717A at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd