MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 201427944N)

Date

: 10/06/2021

Your Ref

: GQ8913R

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SJS6204X & GQ8913R ON 28/03/2021 AT OPEN CAR PARK OF BLK 201 PETIR ROAD.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218078 @ S\$6,313.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,800.00 (9 Days x S\$200)
- 3) LTA Search @ \$\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : KIONG KHENG SOON KENN ETH
Address : BLK 203 PETIR ROAD
#07-661 S(670203)
Contact No :
TO: CHINA TAIPING INSURANCE (SINGAPORE) PTELTO
Dear Sirs,
ACCIDENT INVOLVING SJS6204X AND GQ8913R ON 28/03/2021
AT/ALONG OPEN CARPARK OF BLK 201 PETIR ROAD
I/We, KIONG KHENG SOON KENNETH , am/are the registered owner of
motor car no. SJS 6>04x
Please note that I have assigned all compensations monies due to me/us in the above said accident to M/S MG SOLUTION PTE LTD.
I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION PTE LTD whom I had authorized to collect the said compensation monies.
Thank you
All the second of the second o
Signature of Claimant Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00040482000

Claim No : SNM21D201775/C02/GQ8913R/THAMYL

Claimant : KIONG KHENG SOON KENNETH

: S\$6,860.00 Amount

SINGAPORE DOLLARS SIX THOUSAND EIGHT HUNDRED AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJS 6204X Insured Vehicle No. : GQ 8913R

Date of Loss

: 28/03/2021

Place of Accident

: 201 PETIR RD, SINGAPORE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHEONG YOON CHONG

Driver Name

: CHEONG YOON CHONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

SS 6,860.00

6,860.00

. S\$ ______

Claimant Name: KIONG KHENG SOON KENNETH

NRIC No : SXXXX952F

Signature

Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

INVOICE No: TI 219145

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

PB No: 218078

#16-00 SPRINGLEAF TOWER SINGAPORE 079909

Date: 20-August-2021

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number: SJS 6204X

QTY	DESCRIPTION	AMOUNT	
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$	5,900.00
	BEFORE GS 7% GS TOTAL	Т	5,900.00 413.00 6,313.00

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

29 Mar 2021 / 13:07:38

Receipt Date/Time: 29 Mar 2021 / 13:07:38

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210329-001864

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GQ8913R				
As at 28 Mar 2021/16:45:00				
Insurance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
1 Insurance Enquiry - GQ8913R				
Enquiry Fee		7.00	0.49	7.49
20210329130453687549	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20210329130611274	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Thursday, 15 April 2021 3:30 PM **To:** vincentcheongyc@gmail.com

Subject: ACCIDENT INVOLVING GQ 8913R AND SJS 6204X ON 28/03/2021

Our Ref: CC6/CTI21004184/Aes3

15 APR 2021

CHEONG YOON CHONG

Dear Sir/Madam.

ACCIDENT INVOLVING GQ 8913R AND SJS 6204X ON 28/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Asher Sng (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 30 July 2021 12:49 PM

To: Asher Sng (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM21D201775/C02/GQ8913R/THAMYL / FW: Direct

Settlement - Accident Involving GQ 8913R (OI: CTI - TBA) and SJS 6204X (TP: LKK

REF - CC6/CTI21004184/Aes3) on 28/03/2021

Follow Up Flag: Follow up Flag Status: Flagged

Hi Asher

Please proceed as proposed.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 23 July 2021 9:54 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D201775/C02/GQ8913R/THAMYL / FW: Direct Settlement - Accident Involving GQ 8913R (OI: CTI - TBA) and SJS 6204X (TP: LKK REF - CC6/CTI21004184/Aes3) on 28/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline,

We refer to the email dated 30/06/021.

^{**} Note: Please cc to com when you reply to us.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 30 June 2021 5:26 PM

To: Pauline Tham <pauline. tham@sg. cntaiping. com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D201775/C02/GQ8913R/THAMYL / FW: Direct Settlement - Accident Involving GQ 8913R (OI: CTI - TBA) and SJS 6204X (TP: LKK REF - CC6/CTI21004184/Aes3) on 28/03/2021

Your ref : SNM21D201775/C02/GQ8913R/THAMYL

Our ref : CC6/CTI21004184/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn into the main road hit third party vehicle. We are of the opinion that BOLA scenario 9d is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at \$6,860.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 15,627.13	\$ 6,313.00
2. Loss of Use (9days x \$200)	\$ 1,800.00	\$ 540.00 (9days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
	Total\$ 17,434.58	\$ 6,860.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Sent: Wednesday, 7 April 2021 4:28 PM

To: Su Li (LKK Auto) <<u>suli@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201775/C02/GQ8913R/THAMYL / FW: Direct Settlement - Accident Involving GQ 8913R (OI:

CTI - TBA) and SJS 6204X (TP: LKK REF - CC6/CTI21004184/Aes3) on 28/03/2021

[Confidential]

Hi Su Li

Oi report attached

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, April 1, 2021 5:12 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Pauline Tham ⟨pauline.tham@sg.cntaiping.com⟩

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201775/C02/GQ8913R/THAMYL / FW: Direct Settlement - Accident Involving GQ 8913R

(OI : CTI - TBA) and SJS 6204X (TP : LKK REF - CC6/CTI21004184/Aes3) on 28/03/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D201775/C02/GQ8913R/THAMYL.

Dear Pauline Tham,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <<u>suli@lkkauto.com</u>>
Sent: Thursday, 1 April 2021 4:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GQ 8913R (OI : CTI - TBA) and SJS 6204X (TP : LKK REF -

CC6/CTI21004184/Aes3) on 28/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJS 6204X at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

- TP GIA report
Please be informed that the estimated cost of repair is not ready yet.
We will revert to you on preliminary advice in due course.
Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.
Kindly take note that the case handler in-charge is Asher.
To check availability of the case handler, you may contact the undersigned
*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.
Thank you.
Best Regards,
Su Li Admin Support
LKK Auto Consultants Pte Ltd

Enclosed for your perusal is: