

Our Ref: CC0321/SHB3646L/CK(st)
Date: 29.04.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 26.03.2021 INVOLVING SHB3646L & YQ 349J ALONG RIVER VALLEY RD

Workshops

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHB3646L, which was involved in the captioned accident with your insured vehicle No YQ 349J.

Braddell
205 Braddell Road
Singapore 579701

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,964.61
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,998.05**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING Hyundai Ioniq SHB3646L , YQ349J
ALONG RIVER VALLEY RD****ON 26-Mar-21 12:10****I / We AW CHYE POH (Hirer) NRIC No.: SXXXX853D****and/or LIM AH HO (Relief) NRIC No.: SXXXX784C****Taxi Number SHB3646L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 06-Apr-2021**Name of Hirer AW CHYE POH
Hirer NRIC SXXXX853D**

Signature :

**Address 235 TAMPINES STREET 21 #12-523
521235****Contact No. 91884537****Name of Relief LIM AH HO
Relief NRIC SXXXX784C**

Signature :

**Address 235 TAMPINES ST 21 #11-515
521235****Contact No. 96345087**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA000020442000 Claim No : SNM21D201860/C02/YQ349J/TANKL

Claimant : CITYCAB PTE LTD

Amount : S\$2,760.00
SINGAPORE DOLLARS TWO THOUSAND SEVEN HUNDRED AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 3646L

Insured Vehicle No. : YQ 349J

Date of Loss : 26/03/2021

Place of Accident : RIVER VALLEY RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AAK LOGISTICS SERVICES PTE LTD

Driver Name : SHAMSALI BIN SUBEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	2,760.00
	=====	
TOTAL	S\$	2,760.00
	=====	

Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :



"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB3646L

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU183055

INV. NO/DATE
91556031 28.04.2021

JOB NO.
305460823

ODOMETER READING

DATE/TIME IN
27.03.2021 09:20

Description : 3P 26.03.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
<hr/>						
PART REQUISITION						
<hr/>						
0001	04-01-0104-2282	REAR BUMPER	1	459.40	20.00	367.52
0002	04-01-0104-2532	REAR BUMPER SIDE BRKT RH	1	55.80	20.00	44.64
0003	04-01-0104-2698	TAILLAMP RH	1	870.40	20.00	696.32
0004	04-01-0101-0111	REAR BUMPER CLIPS	10	2.20	20.00	17.60
0005	04-01-0104-1150	REAR BUMPER MAT	1	50.00	0.00	50.00
			SUB-TOTAL		:	1,176.08

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91556031	1,964.61	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB3646L

INV. NO/DATE
91556031 28.04.2021

MAKE
HYUNDAI

JOB NO.
305460823

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
27.03.2021 09:20

CHASSIS CODE
KMHC851CVLU183055

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	L R/I REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:		660.00

Items total	1,836.08
Add GST @ 7.000 %	128.53
Invoice amount	1,964.61

Issued by : KATHERINETAN 28.04.2021 16:02:25
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ROUGH IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91556031	1,964.61	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC21030457



Date: 28 April 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/03/2021 @ 12:10 hrs
ALONG RIVER VALLEY RD
INVOLVING YQ349J

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3646L** (the "Taxi"). The Taxi was hired to **AW CHYE POH IC NO SXXXX853D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
			FROM	TO
50	5	269	0740	1550
11	9		4pm	10.30pm
33	9		10pm	7pm
54	6	207	0640	1545
71	3		3.55pm	10pm
94	8	134	0720	1550
102	6		4pm	9.20pm
123	4	208	0645	1550
141	3		4pm	9.30pm
163	4	250	0640	1550
186	1		4pm	7am

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		1	2	3	4	5	6		FROM	TO
26/3	Lin	17	6	0	6	7		205	0700	1540
26/3	Ward	17	6	3	6	1			2.30pm	2.30am
27/3	Lin	17	6	4	3	6		75	0640	0900
27-31	Ward	17						140	0900	
31-12	Ward	17						1515	1515	

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	27 Mar 2021 / 10:43:42		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	YQ349J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210327104342307735

Search Date / Time: 26 Mar 2021 12:10:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

8133646L

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 27 April 2021 5:47 PM
To: PEIJUAN_LEE@AAKLS.COM
Subject: ACCIDENT INVOLVING YQ 349J AND SHB 3646L ON 26/03/2021

Our Ref: CC3/CTI21004182/T1es3

27APR 2021

AAK LOGISTICS SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YQ 349J AND SHB 3646L ON 26/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 30 August 2021 5:02 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - SNM21D201860/C02/tkl) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$2,760.46(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 23 July 2021 5:46 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - SNM21D201860/C02/tkl) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D201860/C02/YQ349J/TANKL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured' s favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD" at \$2,760.46 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,589.66	\$ 1,964.61
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 563.36 (4.5days x \$125.19)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 225.00 (4.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 3,623.10	\$ 2,760.46

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 19 April 2021 2:05 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - SNM21D201860/C02/tkl) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/Tles3) on 26/03/2021

Dear Su Li,

We refer to your email below.

Attached is our insured' s SAS report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong
Sent: Thursday, April 1, 2021 5:15 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - SNM21D201860/C02/tkl) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

Dear Su Li,

We refer to your email below.

We regret to advise that our insured has yet to report the accident to us.

We will write to our insured to report the accident soonest possible.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, April 1, 2021 5:03 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - TBA) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D201860/C02/YQ349J/TANKL.

Dear Kah Leong ,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 1 April 2021 4:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ 349J (OI : CTI - TBA) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 3646L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li| Admin Support

LKK Auto Consultants Pte Ltd