

RE: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - SNM21D201860/C02/tkl) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Mon 4/19/2021 2:05 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (1 MB)

OI SAS REPORT.pdf;

Dear Su Li,

We refer to your email below.

Attached is our insured's SAS report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong

Sent: Thursday, April 1, 2021 5:15 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - SNM21D201860/C02/tkl) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/T1es3) on 26/03/2021

Dear Su Li,

We refer to your email below.

We regret to advise that our insured has yet to report the accident to us.

We will write to our insured to report the accident soonest possible.

Thank you.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, April 1, 2021 5:03 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201860/C02/YQ349J/TANKL / FW: Direct Settlement - Accident Involving YQ 349J (OI : CTI - TBA) and SHB 3646L (TP : LKK REF - CC3/CTI21004182/Tles3) on 26/03/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D201860/C02/YQ349J/TANKL.

Dear Kah Leong ,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 1 April 2021 4:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement – Accident Involving YQ 349J (OI : CTI – TBA) and SHB 3646L (TP : LKK REF – CC3/CTI21004182/T1es3) on 26/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 3646L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd