

Our Ref: CT0321/SHA7743T/CK(st)
Date: 29.04.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6200 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 25.03.2021 INVOLVING SHA7743T & XE 316D ALONG TAMPINES AVE 10 AFTER AVE 3

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA7743T, which was involved in the captioned accident with your insured vehicle No XE 316D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	7,648.06
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 8,881.20**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [X] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA7743T , XE316D
TAMPINES AVE 10 AFTER AVE 3****ON 25-Mar-21 13:45**

I / We

LIM CHEE HONG(Hirer) NRIC No.: **SXXXX990A**

and/or

(Relief) NRIC No.: **SXXXX990A**

Taxi Number

SHA7743T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

25-Mar-2021

Name of Hirer

LIM CHEE HONG

Hirer NRIC

SXXXX990A

Signature :



Address

**174 LORONG 1 TOA PAYOH #06-12...
310174**

Contact No.

81122515

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00004112102 Claim No : SNM21D201861/C02/XE316D/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$8,610.00
SINGAPORE DOLLARS EIGHT THOUSAND SIX HUNDRED AND TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 7743T
Insured Vehicle No. : XE 316D

Date of Loss : 25/03/2021
Place of Accident : TAMPINES AVE 10 AFTER AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN HUAN
Driver Name : KUEK BOON CHEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 8,610.00
	=====
TOTAL	S\$ 8,610.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 10.3.2022

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHA7743T
INV. NO/DATE
91555866 27.04.2021
MAKE
HYUNDAI
JOB NO.
305460503
MODEL
IONIQ(G3)
ODOMETER READING
DATE OF REG
30.09.2020
DATE/TIME IN
25.03.2021 14:10
CHASSIS CODE
KMHC851CVLU189609
Description : 3P 25.03.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0002	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0003	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0004	04-01-0104-2175	SYMBOL MARK-H	1	28.00	20.00	22.40
0005	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0006	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0007	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0008	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0009	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0010	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE ISSUED ON OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 24 HOURS ADVISE THE COMPANY BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (E.G. AFTER 30 DAYS FROM THE INVOICE DATE) IN PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555866	7,648.06	

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHA7743T
INV. NO/DATE
91555866 27.04.2021
MAKE
HYUNDAI
JOB NO.
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MODEL
IONIQ(G3)
ODOMETER READING
DATE OF REG
30.09.2020
DATE/TIME IN
25.03.2021 14:10
CHASSIS CODE
KMHC851CVLU189609

S/No	Part No.		Qty	Unit Price	%Disc	Net
0011	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0012	04-01-0104-2346	PANEL ASSY-BACK	1	532.00	20.00	425.60
0013	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	20.00	315.84
0014	04-01-0104-2700	LAMP ASSY-REAR COMB INSIDE RH#	1	794.40	20.00	635.52
0015	04-01-0104-2699	LAMP ASSY-REAR COMB INSIDE LH#	1	794.40	20.00	635.52
0016	04-01-0104-2257	GLASS ASSY-TAIL GATE LOWER#	1	584.90	20.00	467.92
SUB-TOTAL			:			5,557.72

JOB NATURE

0001	PB	PANEL BEATING	750.00	750.00
0002	SP	SPRAYPAINT CHARGE	750.00	750.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00

- 1) WHILST STANDING, A REASONABLE PRESENTATION OF THE VEHICLE IS THE COMPANY'S RESPONSIBILITY. THE COMPANY WILL NOT BE RESPONSIBLE FOR DAMAGE TO OR LOSS OF THE VEHICLE OR ITS CONTENTS OR OTHERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OR DAMAGE. THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS OF DEFERRED OR ANY AMOUNT DUE AND PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE DATE OF DELIVERY).
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555866	7,648.06	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7743T

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.09.2020

CHASSIS CODE
KMHC851CVLU189609

INV. NO/DATE
91555866 27.04.2021

JOB NO.
305460503

ODOMETER READING

DATE/TIME IN
25.03.2021 14:10

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0005	20-22	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			1,590.00

Items total	7,147.72
Add GST @ 7.000 %	500.34
Invoice amount	7,648.06

Issued by : KATHERINETAN 27.04.2021 14:35:12
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE DUE DATE AND IN PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555866	7,648.06	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21030435

Date: 27 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	25/03/2021 @ 13:45 hrs
ALONG	TAMPINES AVE 10 AFTER AVE 3
INVOLVING	XE316D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7743T** (the "Taxi"). The Taxi was hired to **LIM CHEE HONG IC NO SXXXX990A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (H)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			53	99		FROM	TO
51563					A. P. 10.9	54	227	228	3.20	1.20
51675	112	0845	1435	19/3	Lch	43	59	132	0845	1445
51966	290	3.25	2.20	20/3	A.	54	580	221	4.00	3.05
2127	161	0845	1500	20/3	Lch	46	94	114	0845	1415
52366	239	3.20	1.20	21/3	A.	54	922	228	3.30	11.10
2506	140	0945	1515	21/3	Lch	50	78	156	0845	1500
52739	233	3.30	1.25	22/3	A. 23/3 F. 044	55	214	135	3.15	10.15
2905	166	0845	1500	22/3		55	714			
53079	173	3.15	10.30							
53630	245	15.15	0845	25/3/24	? Accident Repair			2407437	14.00	-
53879	248	3.25	2.20	30/3/24					-	1600
53999	120	0845	1515							

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XE316D

Date of Accident

25/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 23/01/2021 - 22/01/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 25/03/2021 15:11

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

8117 77437

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 22 December 2021 3:12 PM
To: matthew.tanhuan@yahoo.com.sg
Subject: ACCIDENT INVOLVING XE 316D AND SHA 7743T ON 25/03/2021

Our Ref: CC3/CTI21004181/T1es3

22 DEC 2021

TAN HUAN

Dear Sir/Madam,

ACCIDENT INVOLVING XE 316D AND SHA 7743T ON 25/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 7 March 2022 11:05
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D201861/C02/XE316D/LEEPG/ RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (3rd REMINDER)

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 4 March 2022 10:36 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D201861/C02/XE316D/LEEPG/ RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (3rd REMINDER)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D201861/C02/XE316D/LEEPG
Our ref : CC3/CTI21004181/Tes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$8,613.61 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,465.27	\$ 7,648.06
2. Loss of Rental (6days x \$125.19)	\$ 751.14	\$ 688.55 (5.5days x \$125.19)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 275.00 (5.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$14,698.41	\$ 8,613.61

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Thursday, 20 January 2022 17:16

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201861/C02/XE316D/LEEPG/ RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (3rd REMINDER)

Hi Cecilia,

We refer to the email below.

We are in the midst of preparing our report to seek for your approval, shall revert to you in due course.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 18 January 2022 2:23 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>

Subject: RE: SNM21D201861/C02/XE316D/LEEPG/ RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (3rd REMINDER)

Hi Asher

Please submit survey report & claims document for approval.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 18 January 2022 1:53 pm

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201861/C02/XE316D/LEEPG/ RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (3rd REMINDER)

Without Prejudice

Dear Sir,

Kindly note case handler is Cecilia Lee.

Dear Cecilia,

Append email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 17 January 2022 3:10 pm

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (3rd REMINDER)

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Asher

Kindly revert on our PD claim urgently.

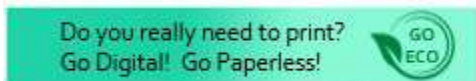
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 22 December 2021 3:24 pm
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>
Subject: RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (2nd REMINDER)

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

We refer to the above matter.

Our insured have file the report and we are in the midst of preparing our report to seek approval from our principal.

Shall revert to you once we have our principal approval.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Friday, 10 December 2021 11:05 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: claimsdept@sg.cntaiping.com
Subject: RE: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (2nd REMINDER)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

We refer to the email below.

Our insured have yet to report the accident.

Final reminder have send out to our insured on the matter.

Shall revert to you in due course.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 9 December 2021 4:56 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: claimsdept@sg.cntaiping.com

Subject: Re: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (2nd REMINDER)

Importance: High

Dear Asher

It's been more than 8 months since accident happened. Believed your principal insured had already reported the accident.

Kindly settle our PD claim within the next 10 days otherwise please repudiate liability so we can proceed with the next course of action.

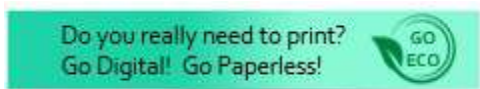
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 12 November 2021 8:42 am

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (REMINDER)

Dear Asher

Evidences furnished on 28.6.21 clearly confirmed your principal insured collided onto the rear of taxi. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

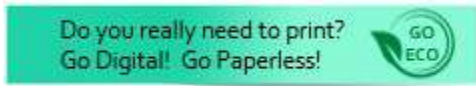
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Catherine Koh Mui Gek

Sent: Monday, 28 June 2021 3:12 pm

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Yr ref XE316D our taxi SHA7743T doa 25.3.21 - (video/scene photos attached, BOLA S27 applies)

Dear Asher

Attached video footage/scene photos for your review. Kindly let us have your offer to settle soonest.

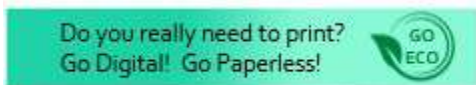
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



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