

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6387J/VC  
Your Ref: SKK3716K

**WITHOUT PREJUDICE**

6 May 2021

**(By Email only)**

**Attn: The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

Dear Sir/Madam

**ACCIDENT INVOLVING SHC6387J AND SKK3716K ALONG STEVENS ROAD  
// SCOTTS ROAD ON 30.03.2021**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6387J**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SKK3716K** at the material time of the accident with the driver of our client's vehicle, **MR CHAN KOK LEONG**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SKK3716K**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (Include GST)	\$ 1926.00
2. Loss of Rental (4 days x \$62.76 per day)	\$ 251.04
3. Loss of Income (4 days x \$100.00 per day)	\$ 400.00
4. GIA search fee	\$ 2.00
	<b>\$ 2579.04</b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, sketch plan of **SHC6387J**
- (2) Driver's I/C and Driving Licence
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (5) Check In/Out Voucher
- (6) GIA Search Result

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6387J/VC**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



-----  
This is a computer generated letter and no signature is required.

Claims Department – Vincent Chua

Email: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

**WITHOUT PREJUDICE**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6387J & SKK3716K ON 30.03.2021**

We, the registered owner of vehicle No: **SHC6387J**. Hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

  
Premier Taxis Pte Ltd  
Authorized Signatory

Date 12/1/22

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$963.00** (Repair Cost), **S\$169.14** (Loss of Rental/Use), **S\$2.00** (Disbursement) for vehicle no. **SHC 6387J** that was damaged pursuant to the accident which occurred on **30/03/2021** (date) along **STEVENS ROAD // SCOTTS ROAD** (location) involving vehicle no/s **SKK 3716K**. This is pursuant to the inspection conducted on **05/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 6387J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6387J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of Jan (month) 2022 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)





PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, #08-16  
SINGAPORE 079120

## TAX INVOICE

DATE 6-May-2021  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6387 J			\$ 1,800.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,800.00
GST @ 7%				\$ 126.00
GRAND TOTAL				\$ 1,926.00



for Premier Automotive Services Pte Ltd

This is a computer generated invoice. No signature is required.

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



29 April 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

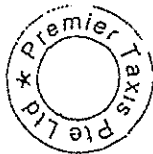
This letter serves to inform that Chua Mai Yi (Cai Maiyi) of NRIC Number S8106340J is a registered driver of SHC6387J. Chua Mai Yi (Cai Maiyi) is paying a discounted daily rental rate of \$62.76 (Inclusive of GST) on 30 Mar 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to read "Chia Bee Lian".



Chia Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



## CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

DRIVER'S NAME CHAN KOK LEONG (RELIEF)

NRIC S \_\_\_\_\_ HANDPHONE 8121 8755

VEH. REGN NO. 5 HC63875 MAKE / MODEL K02

DATE IN 050421 TIME IN 0930 DATE OUT 080421 TIME OUT 1535

KILOMETRES IN 763532 FUEL IN E 1/4 1/2 3/4 F KILOMETRES OUT \_\_\_\_\_ FUEL OUT E 1/4 1/2 3/4 F

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

DRIVER'S NAME

Chan Kok Leong

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

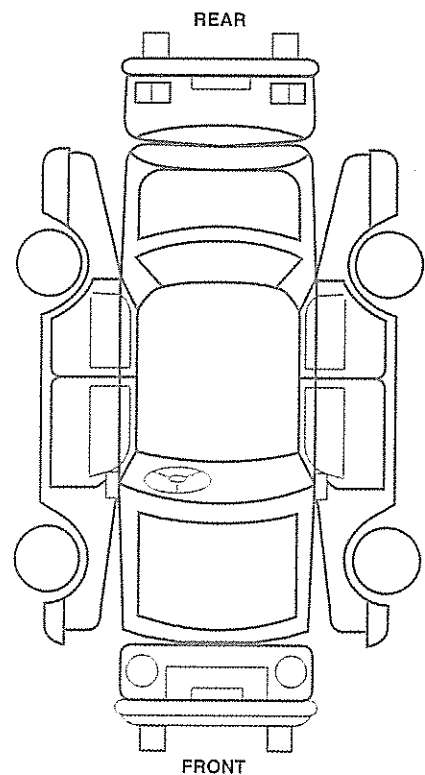
DRIVER'S NAME

Chan Kok Leong

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- |   |  |
|---|--|
| <input type="checkbox"/> SERVICING      | <input type="checkbox"/> OTHERS:                                       |
| <input type="checkbox"/> T / BELT       |  |
| <input type="checkbox"/> AIRCON SYSTEM  | <input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: |
| <input type="checkbox"/> TURBO          | 300321 1758  |
| <input type="checkbox"/> BRAKE SYSTEM   |  |
| <input type="checkbox"/> CLUTCH SYSTEM  |  |
| <input type="checkbox"/> BULB           |  |
| <input type="checkbox"/> UNDER CARRIAGE | TP/L   |
| <input type="checkbox"/> CPF            |  |
| <input type="checkbox"/> BATTERY        |  |

camera on.


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SKK3716K

Date of Accident

30/03/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **03/07/2020 - 02/07/2021**Requested By ..... **LIEW HAI LEONG (PREMIER AU...**Requested Date ..... **31/03/2021 10:52**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING SKK 3716K & SHC 6387J ALONG/ AT STEVENS ROAD  
TOWARDS ORCHARD ROAD ON 30/03/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 5/31/2021 3:16 PM

To: timutama@yahoo.com <timutama@yahoo.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21004169/T1rs3

**TIMOTHY UTAMA – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKK 3716K & SHC 6387J ALONG/ AT STEVENS ROAD TOWARDS ORCHARD ROAD ON  
30/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 6387J against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Mar 2021 17:52	<b>Clim Dtl Modified</b>	Claimant's Name: -> PREMIER TAXIS PTE LTD.	[A] Lee Su Li
2	31 Mar 2021 17:52	<b>Clim Veh Model Changed</b>	(204023) KIA OPTIMA 1.7 D (A).	[A] Lee Su Li
3	31 Mar 2021 17:52	<b>Clim Created</b>	Reg No: SHC6387J. Acct Date: 2021/03/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] Lee Su Li
4	31 Mar 2021 17:52	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	31 Mar 2021 17:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/12	[A] Lee Su Li
6	31 Mar 2021 17:52	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	31 Mar 2021 17:52	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	31 Mar 2021 17:52	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	31 Mar 2021 17:52	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
10	07 Apr 2021 08:50	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
11	06 May 2021 08:42	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	06 May 2021 08:42	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	06 May 2021 08:42	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/02/13.	[A] JOANNE LEE KHANG MIN
14	06 May 2021 08:42	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	20 May 2021 20:00	<b>Clim Registration Modified</b>	Acct Time:17:00:00->18:00:00.	[I] AIG OneClaim Integration User
16	17 Nov 2021 16:17	<b>Adj Mandate Request</b>	Cur.Req:1190.52:50%(CONFLICT VERSION, NO EVIDENCE)*Quantum: (a)CORw/GST:\$1,926+(b)LOR (4days x \$62.76):\$251.04+ (c)LOI(4days x \$50):\$200=50%:\$1,188.52+(d)GIA search fee:\$2=Total:\$1,190.52*Recommend 3 repair days + 1 PRS.	[A] Jaslin Kok Chin Yi
17	02 Dec 2021 17:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/12. Mandate Remarks: mandate approved. start LOR and LOI at 3 days not 4 days. settle at best.	[I] Goh, Jeremy-CX
18	02 Dec 2021 17:18	<b>Adj Mandate Set</b>	Approved:1190.52:mandate approved. start LOR and LOI at 3 days not 4 days. settle at best.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type

### ACTIVITY

[16/04/2021 16:27] Jaslin Kok Chin Yi:  
NR LETTER\_1st Registered Letter SENT  
[06/04/2021 09:37] Lee Su Li:  
OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2682107	31 Mar 2021 18:00:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6387J	SKK3716K	11.00
2692485	06 May 2021 08:42:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6387J	SKK3716K	11.00

