

Re: FBN 486J LKK REF : CC4/AIG21004162/ps3

Southern Motor <soumotor@hotmail.com>

Thu 5/8/2021 5:24 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Hi Hsiao ,

Our insured didn't claim for injury.  
He claim only for Medical Fees .

Thank you

Ti Ti

Southern Motor  
6273-0369

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Thursday, August 5, 2021 5:20 PM

**To:** Southern Motor <soumotor@hotmail.com>

**Subject:** Re: FBN 486J LKK REF : CC4/AIG21004162/ps3

**Without Prejudice**

Dear Titi,

Thank you for your email.

We confirm settlement at \$1,035.00(all-in) as per your LOD.

Please duly sign DV enclosed and return to us for our necessary action.

In addition, for the medical claim, please assist to confirm with your client that he will not be claiming further for injury.  
Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Southern Motor <soumotor@hotmail.com>

**Sent:** Tuesday, 3 August 2021 5:59 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Subject:** Re: FBN 486J LKK REF : CC4/AIG21004162/ps3

Hi ,

How the states for the claims of FBN486J .?

Thank You  
Ti Ti  
Southern Motor  
6273-0369

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, June 23, 2021 2:32 PM  
**To:** Southern Motor <soumotor@hotmail.com>  
**Subject:** Re: FBN 486J LKK REF : CC4/AIG21004162/ps3

Without Prejudice

Hi,

we are pending mandate approval from AIG.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Southern Motor <soumotor@hotmail.com>  
**Sent:** Tuesday, 22 June 2021 10:38 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Re: FBN 486J LKK REF : CC4/AIG21004162/ps3

Hi ,

How the states for the claims of FBN486J till now we haven't received the cheque yet.

Thank You  
Ti Ti  
Southern Motor  
6273-0369

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**From:** Southern Motor <soumotor@hotmail.com>  
**Sent:** Monday, May 10, 2021 10:57 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Re: FBN 486J LKK REF : CC4/AIG21004162/ps3

Hi ,

I sent LOD . Liability is clear (ref attach)  
Kindly check attach.

Thank you

Ti Ti  
Southern Motor  
6273-0369

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Thursday, April 8, 2021 9:13 AM  
**To:** Southern Motor <soumotor@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: FBN 486J LKK REF : CC4/AIG21004162/ps3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: Video Footage/ Scene Photos / Police Investigation Report) for our necessary action.

Appreciate an early reply.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Southern Motor <soumotor@hotmail.com>  
**Sent:** Tuesday, 6 April 2021 2:44 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** FBN 486J LKK REF : CC4/AIG21004162/ps3

Hi Sir ,

Kindly advise us whether the liability is clear before repair motorcycle FBN486J.

Thank you  
Ti Ti  
Southern Motor  
6273-0369

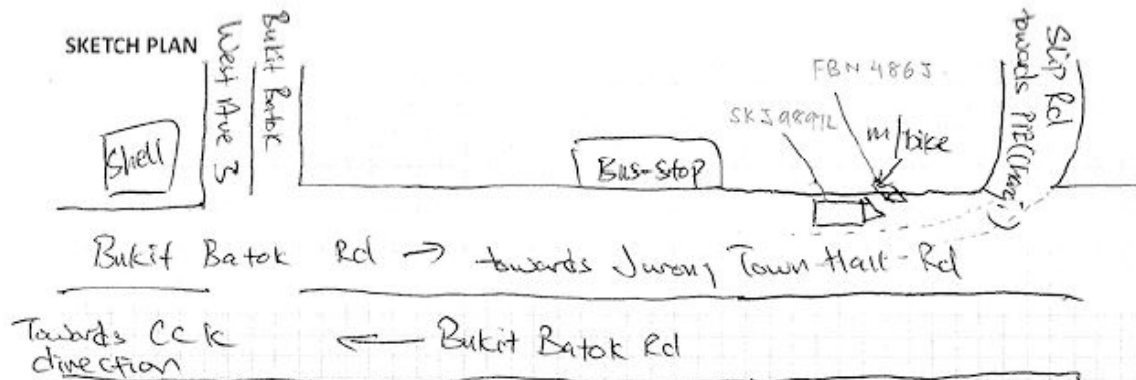
**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, April 6, 2021 1:29 PM  
**To:** Southern Motor <[soumotor@hotmail.com](mailto:soumotor@hotmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: REQUEST FOR GIA REPORT - FBN 486J LKK REF : CC4/AIG21004162/ps3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN #2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 25<sup>th</sup> March 2021, around 0745 hrs, while I was travelling along Bukit Batok Road, pass Bukit Batok West Ave 3 towards the direction of PIE (Changi), one m/bike FBN 486J from my left hit the left side of my m/car SKJ 9899 L, resulted the biker fall off from his m/bike while my car left side mirror was damage due to the hit and some scratches on the left window panel and left door.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and get back to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Southern Motor <[soumotor@hotmail.com](mailto:soumotor@hotmail.com)>

**Sent:** Tuesday, April 6, 2021 12:21 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Subject:** Re: REQUEST FOR GIA REPORT - FBN 486J

Hi ,

Please check attach (GIA report) .

Kindly advise us whether the liability is clear before repair motorcycle FBN486J.

Thank you

Ti Ti

Southern Motor

6273-0369

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, April 6, 2021 11:56 AM

**To:** [soumotor@hotmail.com](mailto:soumotor@hotmail.com) <[soumotor@hotmail.com](mailto:soumotor@hotmail.com)>

**Subject:** REQUEST FOR GIA REPORT - FBN 486J

Without Prejudice

Dear Sir/Madam,

Kindly provide us a copy of your client GIA Report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**