

RE: #8926093421SG004#023# RE: Escalating of third party bodily injury - AIG REF: 8926093421SG * LKK REF: CC4/AIG21004162/Eps3**

Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Thu 24/6/2021 10:02 AM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Dear Bernard & Hsiao Tong,

I note that the third party workshop had included the medical expenses fees of \$264.50 in their LOD.

Kindly update me when the claimant has signed the discharge voucher for the full and final settlement of the claim, inclusive of the personal injury.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Jeffrey Ng

Senior Complex Claims Examiner

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1916

Jeffreysaykiat.ng@aig.com | www.aig.sg

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From: Olea, Maricel <Maricel.Olea@aig.com>

Sent: Wednesday, April 7, 2021 9:51 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>

Subject: #8926093421SG004#023# RE: Escalating of third party bodily injury - AIG REF: 8926093421SG *** LKK REF: CC4/AIG21004162/Eps3

Dear Su Li,

Thanks for the referral, our OIC is Jeff and he has already acted on this matter.

Aside to Jeff – FYI only.

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 6419 1826
maricel.olea@aig.com | www.aig.sg

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, April 7, 2021 8:46 AM

To: Olea, Maricel <Maricel.Olea@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: 8926093421SG *** LKK REF: CC4/AIG21004162/Eps3

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBN 486J on 05/04/2021.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong 6742 3197.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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