

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 17th May 2021

Dear Sir/Madam,

Claimant: **Heirizan Bin Mohd Sa'ador**
531 Jurong West Street 52
#03-423 Singapore 640531

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 31/03/2021 at along AYE(MCE), along Teban Flyover involving our client's vehicle registration number SGX 296 D and vehicle registration number SKS 1921 E driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$4,000.00
2) Loss of Rental (SGD\$140.00 x 9Days)	\$1,260.00
3) LTA Search Fee	\$7.45
4) Purchase of GIA Report	\$29.00

Total : **\$5,296.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- LTA Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 30/03/2021 @ 17:22 along AYE(MCE), along Teban Flyover.
Involving vehicles SGX296D, SKS1921E and SMK6B37B.

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SGX296D. at my request, I/We, Heirizan Bin Mohd Sa'ador ("the claimant") of 531 Jurong West St 52, #03-423 S(640531) (address) bearing NRIC No S8406518H the owner of motor vehicle no SGX296D., hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 30 day of 03 (month) 20 21 (year)

Signed by "the claimant"

Name: Heirizan Bin Mohd Sa'ador

NRIC No: S8406518H



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ZOOM AUTOWERKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,000.00 (Repair Cost), S\$900.00 (Loss of Use/Rental), S\$ 36.45 (Disbursement) for vehicle no. SGX 296D that was damaged pursuant to the accident which occurred on 30/03/2021 (date) along AYE TOWARDS CITY TEBAN FLYOVER AFTER 13.5 KMS (location) involving vehicle no/s SKS 1921E. This is pursuant to the inspection conducted on 31/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HEIRIZAN BIN MOHD SA'ADOR (the third party claimant") of vehicle no. SGX 296D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGX 296D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 07 (month) 20 21 (year)



CKS

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0000636
Date : 17/7/2021
VRN : SGX 296 D
Make & Model : Honda Stream
DOA : 31/3/2021
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			4,000.00
2	Loss of Rental (SGD\$100.00 x 9Days)			900.00
3	LTA Search			7.45
4	Purchase of GIA Report			29.00

TOTAL :	\$4,936.45
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All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G

(by Zoom Autowerks Pte Ltd)



KIRALY PTE LTD

UEN No. 201412081C

8 Kaki Bukit Avenue 4 #06-43

Premier @ Kaki Bukit Singapore 415875

Tel : 3159 4125

Email: kiralypl@gmail.com

INVOICE TO:

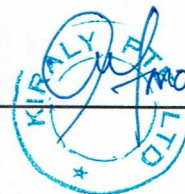
AHMAD FARIS BIN ABDUL GHANI
S9415089B

INVOICE DATE 09/04/2021
INVOICE NO. 1111

Item	DESCRIPTION	UNIT PRICE (S\$)	AMOUNT (S\$)
1	BEING RENTAL OF VEHICLE SJU9344U 30/3 7:30pm - 8/4 6pm REPLACEMENT FOR SGX296D	140.00	1,260.00

AMOUNT DUE \$1,260.00

KIRALY PTE LTD



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Mar 2021 / 23:13:36

Receipt Date/Time : 30 Mar 2021 / 23:12:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210330-004042

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKS1921E As at 30 Mar 2021/17:22:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKS1921E Enquiry Fee 20210330231055432662	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX0962	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 09/04/2021

Your Ref No: SGX296D

Zoom Autowerks Pte Ltd

Dear Sir/Madam,

Date of Accident: 30/03/2021 00:00 (SGT)

Vehicle No: SGX296D

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SKS1921E	Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 5 April 2021 9:01 AM
To: choonannoh@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SKS 1921E / SGX 296D / OTHERS ALONG/AT AYE TOWARDS CITY TEBAN FLYOVER AFTER 13.5 KMS ON 30/03/2021

Our Ref: CC6/AIG21004160/Urs3

OH CHOON ANN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 1921E / SGX 296D / OTHERS ALONG/AT AYE TOWARDS CITY TEBAN FLYOVER AFTER 13.5 KMS ON 30/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGX 296D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Mar 2021 17:04	Clm Dtl Modified	Claimant's Name: -> HEIRIZAN BIN MOHD SA'ADOR.	[A] Lee Su Li
2	31 Mar 2021 17:04	Clm Veh Model Changed	(205219) HONDA STREAM 1.8 (A).	[A] Lee Su Li
3	31 Mar 2021 17:04	Clm Created	Reg No: SGX296D. Acct Date: 2021/03/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zoom Autowerks Pte Ltd ()	[A] Lee Su Li
4	31 Mar 2021 17:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	31 Mar 2021 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/12	[A] Lee Su Li
6	31 Mar 2021 17:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	31 Mar 2021 17:04	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	31 Mar 2021 17:05	Label Added	(19):Fastlane.	[A] Lee Su Li
9	31 Mar 2021 17:05	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
10	06 May 2021 08:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	06 May 2021 08:18	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	06 May 2021 08:18	Clm Dtl Modified	JPJ Reg. Date: -> 2007/08/08.	[A] JOANNE LEE KHANG MIN
13	06 May 2021 08:18	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	02 Jun 2021 15:31	Adj Mandate Request	Cur.Reg:5116.45:Lia:100%*Quantum:(a)COR:\$4,000+(b)LOR(9days x \$120):\$1,080.00+(c) LTA / GIA search fee:\$36.45 = Total:\$5,116.45*Vehicle Model:onda Stream *Recommended 8 repair days +1 Sun = 9 Days	[A] Jaslin Kok Chin Yi
15	11 Jun 2021 18:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/12. Mandate Remarks: please proceed with settlement @ \$5,116.45 [COR-\$4000 LOR-\$1,080 LTA-\$36.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	11 Jun 2021 18:44	Adj Mandate Set	Approved:5116.45:please proceed with settlement @ \$5,116.45 [COR-\$4000 LOR-\$1,080 LTA-\$36.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2682089	31 Mar 2021 17:12:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGX296D	SKS1921E	11.00
2692470	06 May 2021 08:18:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGX296D	SKS1921E	11.00