

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: YM 8468 S

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0274/2021/JT Our Ref

08-SEP-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKW 2345 R - Audi Q7 3.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SKW 2345 R**, claimant, **Ms Pang ShengDong**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016682- S\$ 24,032.31
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 600.00 (S\$ 100.00 x 5 Working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Lonpac Insurance – SKW 2345 R

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016682 Date : 06/09/2021 Order : SKW2345R Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
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Regn No: SKW2345R (V 27449)	Regn Date: 12/10/2015	Mileage: 113501	WIP No.: 21627
Model: Q7 3.0 TFSI QU (333 bhp) 4MB0A	Chassis: WAUZZZ4M4GD010593	Engine: CRE 048236	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFRER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	450.00	1.00	450.00
S	BODYWORK	M: TO DISMANTLE AND REINSTALL RHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL RHS WING MIRROR ASSY.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	900.00	1.00	900.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,RHS FRONT BUMPER LOWER SPOILER,RHS FRONT FENDER,DOOR COVER AND BOTH WHEEL ARCH TRIM.	3000.00	1.00	3,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4M0807065C GRU	COVER(LAST)	1.00	2724.00	2,724.00
X	A4M0807682T 4W3	GRILL(LAST)	1.00	297.00	297.00
X	A4M0807284B	GUIDE AP	1.00	43.60	43.60
X	A8N0853601A	INSCRIPTION "S-LINE"	1.00	127.50	127.50
X	A4M0941784D	(A) (SK) HEADLIGHT 6/5	1.00	12792.00	12,792.00
X	A4M0853717A GRU	COVER	1.00	575.00	575.00
X	A4M0853718A GRU	COVER	1.00	575.00	575.00
X	A4M0805163	CLIP AP	4.00	3.60	14.40
X	A4M0805163A	CLIP AP	1.00	4.80	4.80
X	A4M0854451	CLIP AP	6.00	0.80	4.80

Parts 17,158.10	Sub-Total	22,460.10
Labour 0.00		
Sublet 5,302.00	7% GST	1,572.21
Menus 0.00		
Lubricant 0.00	Grand Total	24,032.31



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Lonpac Insurance BHD
 300 Beach Road
 #17-04/07, The Concourse
 Singapore 199555
Attn: Motor Claims Dept
Yr Ref: YM 8468 S

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Body Repair Our Dept

PA/TP/0274/2021/NH Our Ref
11 May 2021 Date
1 Total Pages

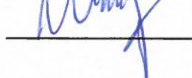
RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 3.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4M4GD010593
Vehicle Regn No. : **SKW 2345 R**
Vehicle Mileage : 113,506 KM
Vehicle Owner : Mr. Pang Shengdong
Liability : **Direct Settlement by Hsiao Tong of LKK Auto Consultants Pte Ltd via email dated 05/05/2021 with LOU.**
Accident Date : 30/3/2021
Place : **35 Genting Lane, Carpark**
Repair Cost : S\$ 24032.31
WIP No. : 21627
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of property claim only without prejudice to injury claim.

Insured Signature : 
Time : _____
Date : 17/7/2021

Authorization Letter

PA/TP/0274/2021/NH

11 May 2021

Mr. Pang Shengdong
6 Cove Way
Singapore 098274

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: YM 8468 S

Dear Sir/Madam,


**ACCIDENT INVOLVING VEHICLES SKW 2345 R & YM 8468 S
AT 35 GENTING LANE, CARPARK ON 30/03/2021.**

I am the owner of SKW 2345 R.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Pang Shengdong

Copy to Norah Khai, Premium Automobiles Pte Ltd


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YM8468S

Date of Accident

30/03/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **24/10/2020 - 23/10/2021**Requested By **LIM KEE SIANG (PREMIUM AU...**Requested Date **30/03/2021 18:14****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	31/03/2021 09:50 (SGT)
Date of Accident	30/03/2021 09:38 (SGT)
Exact Location of Accident	35 Genting Ln, Singapore
Additional Location Information	CARPARK
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW2345R
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	PANG SHENG DONG
NRIC No	SXXXX731C
Email Address	PANGSD@GMAIL.COM
Mobile Phone No	(Phone) +65-97510851
Alternative Phone No	+65-97510851

VEHICLE PARTICULARS

Manufacturer	Audi
Model	Q7
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	2975

INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100432641-05
Cover Note Number	-

DRIVER

Name of Driver	WANG BIN
NRIC No	SXXXX683Z