

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: YM 8468 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0274/2021/JT

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

08-SEP-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKW 2345 R - Audi Q7 3.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SKW 2345 R**, claimant, **Ms Pang ShengDong**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016682- S\$ 24,032.31
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use - S\$ 600.00 (S\$ 100.00 x 5 Working days + 1 Sunday)
5. A copy of the GIA search - S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Lonpac Insurance - SKW 2345 R

Authorization Letter

PA/TP/0274/2021/NH

27 December 2021

Mr. Pang Shengdong
6 Cove Way
Singapore 098274

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: YM8468S

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SKW 2345 R & YM 8468 S
AT 35 GENTINE LANE (CARPARK) ON 30/03/2021.**

I am the owner of SKW 2345 R.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Pang Shengdong

Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024388

DATE : 27 Sept 2021

DISCHARGE VOUCHER

I/We, PANG SHENGDONG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YM8468S the sum of Singapore Dollar Twenty Four Thousand Six Hundred Thirty Four and Cents Thirty One Only (\$24,634.31) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKW2345R and YM8468S on 30 March 2021 along 35 GENTING LANE CARPARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ PANDORA 2MORROW PTE LTD / JAMES MANOHARAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIUM AUTOMOBILES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

PANG SHENGDONG 23.12.2021
.....
Name of vehicle owner /Date

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 18:03

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016682 Date : 06/09/2021 Order : SKW2345R Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SKW2345R (V 27449) Regn Date: 12/10/2015 Mileage: 113501 WIP No.: 21627
Model: Q7 3.0 TFSI QU (333 bhp) 4MB0A Chassis: WAUZZZ4M4GD010593 Engine: CRE 048236 Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFRER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	450.00	1.00	450.00
S	BODYWORK	M: TO DISMANTLE AND REINSTALL RHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL RHS WING MIRROR ASSY.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	900.00	1.00	900.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,RHS FRONT BUMPER LOWER SPOILER,RHS FRONT FENDER,DOOR COVER AND BOTH WHEEL ARCH TRIM.	3000.00	1.00	3,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4M0807065C GRU	COVER(LAST)	1.00	2724.00	2,724.00
X	A4M0807682T 4W3	GRILL(LAST)	1.00	297.00	297.00
X	A4M0807284B	GUIDE AP	1.00	43.60	43.60
X	A8N0853601A	INSCRIPTION "S-LINE"	1.00	127.50	127.50
X	A4M0941784D	(A)(SK)HEADLIGHT 6/5	1.00	12792.00	12,792.00
X	A4M0853717A GRU	COVER	1.00	575.00	575.00
X	A4M0853718A GRU	COVER	1.00	575.00	575.00
X	A4M0805163	CLIP AP	4.00	3.60	14.40
X	A4M0805163A	CLIP AP	1.00	4.80	4.80
X	A4M0854451	CLIP AP	6.00	0.80	4.80

Parts 17,158.10
Labour 0.00
Sublet 5,302.00
Menus 0.00
Lubricant 0.00

Sub-Total 22,460.10

7% GST 1,572.21

Grand Total 24,032.31



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YM8468S

Date of Accident

30/03/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **24/10/2020 - 23/10/2021**Requested By **LIM KEE SIANG (PREMIUM AU...**Requested Date **30/03/2021 18:14****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

RE: [Seek Mandate] - ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH;
YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/Apa3 Our Ref:
20/21/21/VC00/024388 [External General]

ONG LI LI <llong@lonpac.com>

Fri 17/9/2021 4:34 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CHEW BENG KEE <bkcchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 13 September 2021 3:49 PM

To: CHEW BENG KEE <bkcchew@lonpac.com>; ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][Seek Mandate] - ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Your ref: **20/21/21/VC00/024388**

Our ref : CC4/LPC21004148/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM8468S(LONPAC) AND SKW2345R(TP) ON 30/03/2021

We refer to the above matter.

We have highlighted to your good office on 06/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our driver had collided onto third party parked vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer "PREMIUM AUTOMOBILES PTE LTD" at \$24,634.31(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 35,011.47	\$ 24,032.31 (\$22,460.10 + 7%GST)
2. Loss of Use (6days x \$100.00)	\$ 600.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 35,613.47	<u>\$ 24,634.31</u>

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHEW BENG KEE <bkchew@lonpac.com>

Sent: Wednesday, 5 May 2021 5:38 pm

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; ONG LI LI <long@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Lonpac External - General

Dear Bryan

Thank you for your 2nd opinion and confirmation on the cost of damages incurred. We really appreciate it.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Wednesday, 5 May 2021 4:57 pm
To: CHEW BENG KEE <bkchew@lonpac.com>; ONG LI LI <long@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK
REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Dear Mr Chew and Li Li

I refer to your email below.

I have reviewed the video and photos taken by our surveyor at the time of his inspection. I note a cut on the right side of claimant's front bumper. The pattern of the cut suggest that it was caused by a sharp horizontal object, likely to be the circled area of the insured lorry shown in the photo below.



The cut on the front bumper of claimant's vehicle had extended to the front right headlamp. See photo below.



The video had showed the insured lorry moving out of the parking lot and in the midst of turning out, the insured lorry shook before the driver reversed and steered wider, thereafter completing its moving off. The contents of the video appears to indicate that there was contact. The damage pattern on the claimant's vehicle is consistent to the events seen in the video.

We have checked with several local stocklist on the price of the front right headlamp. The price range was \$10,779.00 to \$11,924.05. The insured vehicle has been sent to the local agent for repairs. The cost of repair, compared to normal workshops, will be higher.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHEW BENG KEE <bkchew@lonpac.com>

Sent: Thursday, 15 April 2021 12:44 PM

To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Lonpac External - General

Dear Bryan

I have seen the video and it's unbelievable that it would incurred a repairs costs of about \$25k !!
Appreciate your second view on this case.
Thank you.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 15 April 2021 12:29 pm
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>;
Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Lonpac External - General

Dear Bryan

The TP's cost of repair is on the very high side. Please review (see TP's video attached) and comment.

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 12 April 2021 4:11 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Hi Lili,

Attached is a copy of video footage from third party for your easy reference.

Kindly let us have a copy of insured GIA report once it s ready. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 6 April 2021 7:32 PM
To: ONG LI LI
Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 5 April, 2021 3:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/pa3 Our Ref: 20/21/21/VC00/024388 [External General]

Lonpac External - General

Dear Mei Kwan

Our Insured has not reported the accident to us.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 5 April 2021 2:08 PM
To: ONG LI LI <l1ong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/pa3 [External General]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <l1ong@lonpac.com>
Sent: Wednesday, 31 March, 2021 5:38 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 ***
LKK REF: CC4/LPC21004148/pa3 [External General]

Lonpac External - General

Dear Mei Kwan

Fyi, our claim no. is 20/21/21/VC00/024388, our Insured has not reported the accident to us yet.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External – General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 31 March 2021 3:57 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021
[External General] *** LKK REF: CC4/LPC21004148/pa3

Dear Gerald,

We refer to the above matter.

Please update / provide us OI GIA report once available.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 31 March, 2021 10:39 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021
[External General]

Dear Sir / Mdm,

Thank you for your email.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 31 March, 2021 10:11 AM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021
[External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Haikal,

Our insured has yet to lodge the accident report and we have no comments on liability.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

Aside to LKK - Attn : Nivitha

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 31 March 2021 9:55 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021

Dear All,

Kindly register TP claims for this vehicle; SKW 2345 R

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 6/4/2021 @ 10AM.

Thank you.

Best Regards,
Haikal Ruddin
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you