

Re: LOD - FINAL REVISION - SKW2345R - TP LONPAC - SURVEYED 5 APR 21

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 27/9/2021 11:32 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (210 KB)

DV_SKW2345R.pdf;

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at **\$24,634.31**(all-in) as per you LOD.Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Saturday, 11 September 2021 11:42 am**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
claims@premiumauto.com.sg <claims@premiumauto.com.sg>**Subject:** LOD - FINAL REVISION - SKW2345R - TP LONPAC - SURVEYED 5 APR 21

Dear Hsiao Tong,

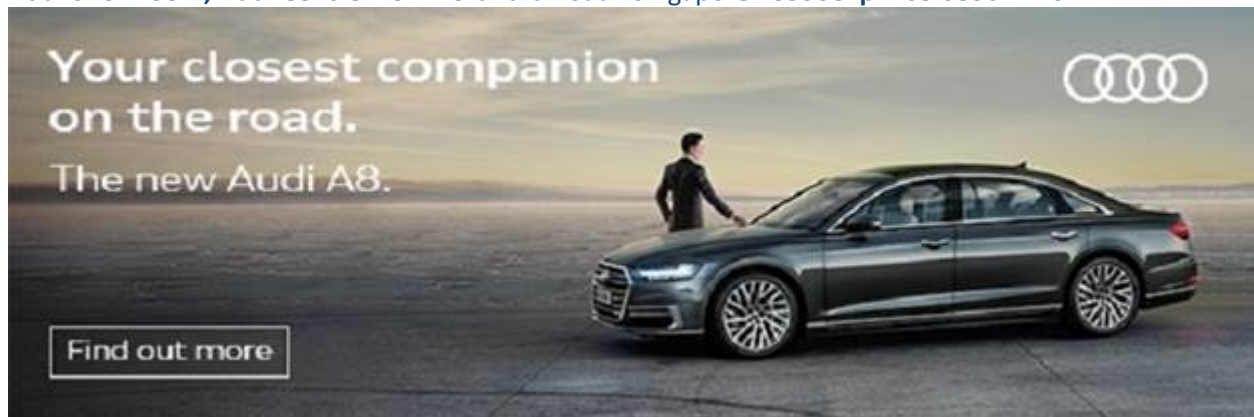
Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 10 September 2021 2:57 PM
To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: FINAL REVISION - SKW2345R - TP LONPAC - SURVEYED 5 APR 21

REMINDER Without Prejudice

Dear Sirs/Mdm,

Further to the below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 31 August 2021 5:19 pm
To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing
<claims@premiumauto.com.sg>
Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: FINAL REVISION - SKW2345R - TP LONPAC - SURVEYED 5 APR 21

Without Prejudice

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 16 August 2021 12:39 pm
To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing
<claims@premiumauto.com.sg>
Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: FINAL REVISION - SKW2345R - TP LONPAC - SURVEYED 5 APR 21

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$22,460.10**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 10 August 2021 6:13 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKW2345R - TP LONPAC - SURVEYED 5 APR 21

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$22,460.10 @ 5 days exclude 1 Sunday.

Your early approval is greatly appreciated.

Best regards - Johnny Boo