

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 6 April, 2021 7:32 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/Apa3 Our Ref: 20/21/21/VC00/024388 [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 5 April, 2021 3:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/pa3 Our Ref: 20/21/21/VC00/024388 [External General]

Lonpac External - General

Dear Mei Kwan

Our Insured has not reported the accident to us.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 5 April 2021 2:08 PM
To: ONG LI LI <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/pa3 [External General]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 31 March, 2021 5:38 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 *** LKK REF: CC4/LPC21004148/pa3 [External General]

Lonpac External - General

Dear Mei Kwan

Fyi, our claim no. is 20/21/21/VC00/024388, our Insured has not reported the accident to us yet.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 31 March 2021 3:57 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 [External General] *** LKK REF: CC4/LPC21004148/pa3

Dear Gerald,

We refer to the above matter.

Please update / provide us OI GIA report once available.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 31 March, 2021 10:39 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 [External General]

Dear Sir / Mdm,

Thank you for your email.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 31 March, 2021 10:11 AM

To: 'Premiumauto Claims' <claims@premiumauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Haikal,

Our insured has yet to lodge the accident report and we have no comments on liability.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

Aside to LKK – Attn : Nivitha

FYA

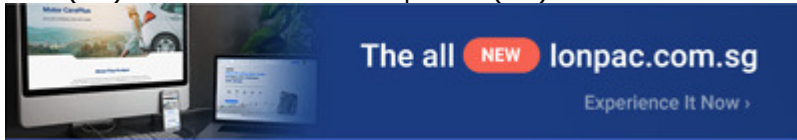
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 31 March 2021 9:55 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SKW 2345 R AND YOUR INSURED VEH; YM 8468 S, DOA 30032021

Dear All,

Kindly register TP claims for this vehicle; SKW 2345 R

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 6/4/2021 @ 10AM.

Thank you.

**Best Regards,
Haikal Ruddin
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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