

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Wednesday, 21 April 2021 12:08 PM  
**To:** Admin-D (LKKAUTO); 'Janice Goh'; SUR; assignments  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021 - EQI  
REF: DM21HO00484/SG  
**Attachments:** PRELI ADVISED SMX 5053J.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SMX 5053J

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Thursday, 1 April 2021 10:20 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Janice Goh' <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021 - EQI REF: DM21HO00484/SG

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMX 5053J on 31.3.2021.

We are pending estimate from repairer.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 31 March 2021 9:31 AM  
**To:** 'Janice Goh' <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Ashley Chia' <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021 - EQI REF: DM21HO00484/SG

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** Tuesday, 30 March, 2021 7:07 PM

**To:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021 - EQI REF: DM21HO00484/SG

### Without Prejudice

Hi Jason

Thank you for your email.

We will appoint LKK Auto for PRI.

**Aside to LKK – Please assist to attend on this TP PRI.**

Thank you.

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

### Regards

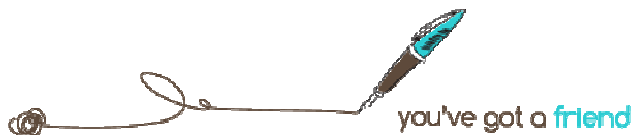
**Janice Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



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**From:** Jason [<mailto:Jason@fastechauto.com.sg>]

**Sent:** Tuesday, March 30, 2021 7:05 PM

**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>; Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>

**Cc:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021 - EQI REF: DM21HO00484/SG

Without Prejudice

Dear Janice,

We will like to select LKK Auto Consultants Pte Ltd.

Thank you.

Jason Tang  
Fastech Auto Pte Ltd

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** Tuesday, March 30, 2021 7:01:22 PM

**To:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>

**Cc:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021 - EQI REF: DM21HO00484/SG

Without Prejudice

Dear Jason

Thank you for your email.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon

5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

#### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

#### Regards

**Janice Goh**

Executive | Claims

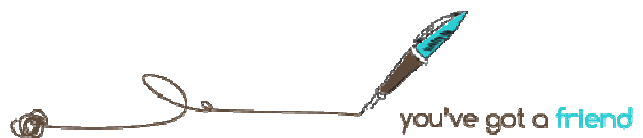


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jason [<mailto:Jason@fastechauto.com.sg>]

**Sent:** Tuesday, March 30, 2021 6:47 PM

**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>; Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>

**Cc:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>

**Subject:** Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021

Without Prejudice

Dear Janice,

Time of accident: 3:49pm

Thank you.

Jason Tang  
Fastech Auto Pte Ltd.

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>  
**Sent:** Tuesday, March 30, 2021 6:43:15 PM  
**To:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021

Hi Shiying

Please provide time of accident.

Thank you.

#### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Regards

**Janice Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]  
**Sent:** Tuesday, March 30, 2021 5:52 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SMX 5053J DOA: 30.03.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SGW 889Z.](#)

Date of accident: [30/03/2021](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SMX 5053J.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,  
Shiying  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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Message Score: 1

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