

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 1 April 2021 9:11 AM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SMM 4965 S

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SMM 4965S (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 31 March 2021 4:09 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: OD CLAIM FOR SMM 4965 S

Dear Shiau Chan,

Attached revise estimate for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 30 March 2021 2:51 PM

To: 'Premiumauto Claims'; 'Summer (LKK Auto)'; 'SUR'

Subject: RE: OD CLAIM FOR SMM 4965 S

Dear All,

The survey has carried out by Adrian just now.

Kindly assist to follow up repair approval.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

· **PREMIUM AUTOMOBILES**

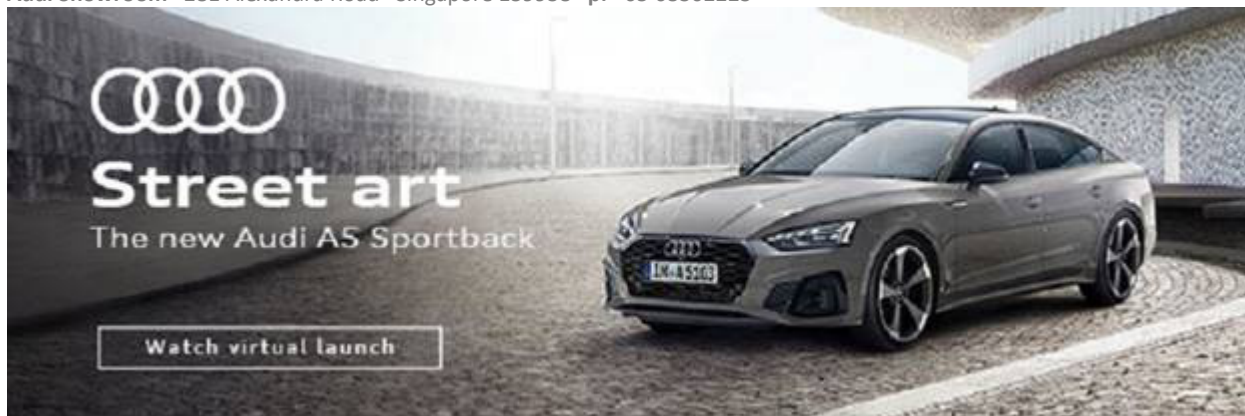
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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 26 March 2021 2:44 PM
To: 'Summer (LKK Auto)'; 'SUR'; 'Admin A'
Cc: Claims
Subject: RE: OD CLAIM FOR SMM 4965 S

Dear all,

Attached below is the Repair Estimate for vehicle number; SMM 4965 S

Thank you and have a nice day.

**Best Regards,
Haikal Ruddin
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 25 March, 2021 5:58 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMM 4965 S

Dear Tony,

Thank you.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 25 March, 2021 5:47 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMM 4965 S

Yes.

Best Regards,
Tony Foong
Claims Advisor

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 25 March 2021 5:33 PM
To: 'Claims Dept'; 'SUR'
Subject: RE: OD CLAIM FOR SMM 4965 S

Dear Tony,

Noted with thanks.

Survey at premium ubi?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 25 March, 2021 5:05 PM
To: 'SUR' <sur@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMM 4965 S

Dear all,

Kindly assist register OD claim above mention case and arrange survey on 30/3/2021@2pm, owner waiting.

Attached document for your next action.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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