



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMM 4965 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0199/2021/JT

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

29-JUL-2021  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMM 4965 S- Audi A4 SEDAN 2.0 TFSI**

With reference to the above-mentioned vehicle, no **SMM 4965 S**, claimant, **Ms. Ng Rui Zhi**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016496 – S\$ 8,785.56.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Based on the above document, we would appreciate you could expedite the payment soonest possible.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 1183

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Enc  
AIG Insurance – SMM 4965 S



**AIG Asia Pacific Insurance Pte Ltd**  
 78 Shenton Way  
 #07-16 AIG Building  
 Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMM4965S**

Norah Khai From  
 6768 9911 Telephone +65 -  
 6841 1183 Telefax +65 -  
 Body Repair Our Dept

PA/OD/0199/2021/HR Our Ref  
 01-04-2021 Date  
 1 Total Pages


**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZF41KN011524  
**Vehicle Regn No.** : **SMM 4965 S**  
**Vehicle Mileage** : 10,691 KM  
**Vehicle Owner** : Ms. Ng Rui Zhi  
**Certificate No** : 1900114746  
**Own Damage Excess** : S\$ 1,712.00 (Inclusive of 7% GST)  
**Accident Date** : 17/3/2021  
**Place** : Near Jalan Bukit Merah, MSCP  
**Repair Cost** : S\$ 8 785.56  
**WIP No.** : 20872  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of property claim only.

**Insured Signature** :  \_\_\_\_\_  
**Time** : 1700hrs \_\_\_\_\_  
**Date** : 15/4/21 \_\_\_\_\_

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 11:54

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016496	Account: A0006 (T 0)
	Date : 17/07/2021	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SMM4965S	
	Term : 30	

Regn No: SMM4965S (V 42087)	Regn Date: 28/06/2019	Mileage: 11513	WIP No.: 20872
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF41KN011524	Engine: CVK 079993	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS HEADLIGHT'S CONTROL UNIT AND POWDER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065D GRU	COVER(LAST)	Less 020%	1.00	1787.00
X	A8W0807611	(SK)PLATE AP	Less 020%	1.00	209.50
X	A8W0807681B 9B9	GRILL(LAST)	Less 020%	1.00	135.00
X	A8W0807550A	FOAM INSER(LAST) AP	Less 020%	1.00	124.00
X	A8W0941773A	HEADLIGHT	Less 020%	1.00	7693.00

Parts 7,958.80  
Labour 0.00  
Sublet 1,852.00  
Menus 0.00  
Lubricant 0.00

Sub-Total	8,210.80
7% GST	574.76
<b>Grand Total</b>	<b>8,785.56</b>



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Ng Rui Zhi  
**Period of Insurance** : 28 Jun 2019 To 27 Jun 2021  
**Engine No.** : CVK 079993  
**Chassis No.** : WAUZZZF41KN011524

**Vehicle No.** : SMM4965S  
**Policy No.** : 1900114746  
**Endorsement No.** :  
**Issued Date** : 06 Jul 2019

### ABOUT THE COVER

**Make/Model** : AUDI A4 Sedan 2.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2019  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder
  - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

Ng Rui Zhi - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125262

PREMIUM LEASING -KTL  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

Stefany Loh