

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 1 April 2021 11:29 AM
To: 'Claims Dept'; SUR; Shiau Chan (LKKAUTO); Admin-D (LKKAUTO); Admin-D (LKKAUTO); Denise Tay (LKKAUTO)
Subject: RE: AIGENCRYPT - AIG - OD / 4388057659SG / SLB2328P - Request police report, undertaking letter and interview form.

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SLB 2328P, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos showing all parts replaced are required

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 31 March 2021 8:05 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>
Subject: RE: AIGENCRYPT - AIG - OD / 4388057659SG / SLB2328P - Request police report, undertaking letter and interview form.

Dear all,

Attached police report for your kind reference.

Thank you.

Best Regards,
Tony Foong

Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 31 March 2021 6:39 PM

To: 'Veron Chen (LKKAUTO)'; 'SUR'; 'Shiau Chan (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Denise Tay (LKKAUTO)'

Cc: 'Lim, Sheng Yang'; 'Mohd Rizal, Nur Mariah Huibrechts'; 'Parthiban, Theerthan'; 'Claims Dept'

Subject: RE: AIGENCRYPT - AIG - OD / 4388057659SG / SLB2328P - Request police report, undertaking letter and interview form.

Dear Veron,

Attached interview form for your kind reference.

Once the police report is ready and we forward to you.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

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(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 31 March 2021 5:59 PM

To: SUR; Shiau Chan (LKKAUTO); Admin-D (LKKAUTO); Admin-D (LKKAUTO); Denise Tay (LKKAUTO); claims@premiumauto.com.sg

Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan

Subject: FW: AIGENCRYPT - AIG – OD / 4388057659SG / SLB2328P - Request police report, undertaking letter and interview form.

Dear Tony,

Kindly provide insured's police report, undertaking letter and interview form.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Sent: Wednesday, 31 March 2021 5:56 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – OD / 4388057659SG / SLB2328P - Request police report, undertaking letter and interview form.

Dear Team,

Kindly assist to provide insured's police report, undertaking letter and interview form.

Thankyou
Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

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