

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 13 April 2022 9:05 am
To: LOH Cynthia
Cc: Hsiao Tong (LKKAuto); Admin A; filenet-ctom-p-sg
Subject: RE:
S1M036PE_URGENT_FOLLOW_UP_DS_STATUS_TP_LAWYERS_CHASER_AJ.tk.7771.2021.T
W-PD_SHB3214A (INSD) & SLF2970M_ALONG ESSO BEDOK SOUTH AVE 1_ON
27/03/2021

Dear Cynthia,

As per our tele-conversation yesterday, we have checked with our surveyor.

The minimum to TP on the repair cost is actually \$2200.00 L/S. However, TP disagrees, and insists proposing \$3500.00 for repair cost and is impossible to settle at that amount for repair cost.

In view of above, we will proceed to submit WP and close the matter.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Tuesday, 12 April 2022 4:11 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S1M036PE_URGENT_FOLLOW_UP_DS_STATUS_TP_LAWYERS_CHASER_AJ.tk.7771.2021.TW-PD_SHB3214A (INSD) & SLF2970M_ALONG ESSO BEDOK SOUTH AVE 1_ON 27/03/2021

Dear Cecilia,

We refer to the email below dated 25/03/22 and our tele-conversation not long ago.

Please get the surveyor to liaise with TP repairers urgently to wrap up the matter.

If unable to reach DS, please submit WP report with the initial recommended COR.

Thanks & Regards,



Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804888

www.axa.com.sg



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Internal

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, March 25, 2022 6:48 AM

To: LOH Cynthia <cynthia.loh@axa.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: [EXTERNAL] RE: S1M036PE_URGENT_FOLLOW_UP_DS_STATUS_TP_LAWYERS_CHASER_AJ.tk.7771.2021.TW-PD_SHB3214A (INSD) & SLF2970M_ALONG ESSO BEDOK SOUTH AVE 1_ON 27/03/2021

Dear Cynthia,

Both our surveyor and TP repairers are still in the midst of finalising in repair cost and has yet to come to an agreed sum.

We will keep you posted once finalised done.

Thanks

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Best Regards,

Cecilia Chong | Case Handler