

Our Ref: CT0321/SHA3917K/KS(st)
Date: 29.04.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 29.03.2021 INVOLVING SHA3917K & SGL1208R ALONG MARYMOUNT RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA3917K, which was involved in the captioned accident with your insured vehicle No SGL1208R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,931.05
2. Loss of Rental	3 days x S\$ 129.47	S\$	388.41
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,561.46**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG **Hyundai Ioniq SHA3917K , SGL1208R , S... ON 29-Mar-21 10:50**
MARYMOUNT ROAD

I / We **LEE KOK HIONG (LI GU...** (Hirer) NRIC No.: **SXXXX904C**

and/or (Relief) NRIC No.: **SXXXX904C**

Taxi Number **SHA3917K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

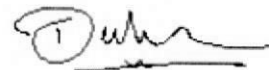
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **29-Mar-2021**

Name of Hirer **LEE KOK HIONG (LI GUOSONG)**

Hirer NRIC **SXXXX904C**

Signature :



Address **272A SENGKANG CENTRAL #14-311**
541272

Contact No. **98890233**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,931.05** (Repair Cost), **S\$538.41** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHA 3917K** that was damaged pursuant to the accident which occurred on **29/03/2021** (date) along **MARYMOUNT ROAD** (location) involving vehicle no/s **SGL 1208R**. This is pursuant to the inspection conducted on **30/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 3917K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 3917K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28th (day) of July (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 29.03.2021

VEHICLE NO
SHA3917K

INV. NO/DATE
91555842 27.04.2021

MAKE
HYUNDAI

JOB NO.
305461172

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
30.10.2019

DATE/TIME IN
29.03.2021 12:05

CHASSIS CODE
KMHC851CVLU187245

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NUMBER PLATE FRONT	1	55.00	0.00	55.00
0002	04-01-0104-2282	REAR BUMPER	1	459.40	20.00	367.52
0003	04-01-0104-2533	REAR BUMPER CTR MOULDING	1	451.25	20.00	361.00
0004	04-01-0101-0111	REAR BUMPER CLIPS	10	2.20	20.00	17.60
0005	09-01-9999-0068	REVERSE SENSOR	1	180.00	0.00	180.00
0006	04-01-0104-2370	REAR BUMPER FOGLAMP	1	201.50	20.00	161.20
0007	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
SUB-TOTAL			:			1,174.72

JOB NATURE

0001 PB PANEL BEATING 350.00 350.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

8010004

91555842

1,931.05

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3917K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMH851CVLU187245

INV. NO/DATE
91555842 27.04.2021

JOB NO.
305461172

ODOMETER READING

DATE/TIME IN
29.03.2021 12:05

S/No	Part No.	Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE	250.00		250.00
0003	L	R/I REVERSE SENSOR	30.00		30.00
		SUB-TOTAL	:		630.00

Items total	1,804.72
Add GST @ 7.000 %	126.33
Invoice amount	1,931.05

Issued by : KATHERINETAN 27.04.2021 13:29:19
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91555842	1,931.05	

Our Ref: CT21030502

Date: 27 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/03/2021 @ 10:50 hrs
ALONG MARYMOUNT ROAD
INVOLVING SGL1208R, SGH8888C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3917K** (the "Taxi"). The Taxi was hired to **LEE KOK HIONG (LI GUOSONG) IC NO SXXXX904C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGL1208R

Date of Accident

29/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **18/09/2020 - 17/09/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **29/03/2021 15:35**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHR 3917K

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 5 April 2021 8:54 AM
To: CHLEONG@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SGL 1208R / SHA 3917K / OTHERS ALONG/AT TOWARDS AMK ON 29/03/2021

Our Ref: CC4/AIG21004100/rs3

LIM EE LING JACINTA – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGL 1208R / SHA 3917K / OTHERS ALONG/AT TOWARDS AMK ON 29/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 3917K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Mar 2021 19:02	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lee Su Li
2	30 Mar 2021 19:02	Clim Veh Model Changed	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	30 Mar 2021 19:02	Clim Created	Reg No: SHA3917K. Acct Date: 2021/03/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	30 Mar 2021 19:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	30 Mar 2021 19:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/09	[A] Lee Su Li
6	30 Mar 2021 19:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	30 Mar 2021 19:02	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	30 Mar 2021 19:03	Label Added	(23):Express.	[A] Lee Su Li
9	30 Mar 2021 19:03	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	21 May 2021 12:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 May 2021 12:50	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	21 May 2021 12:50	Clim Dtl Modified	JPJ Reg. Date: -> 2019/10/30.	[A] JOANNE LEE KHANG MIN
13	21 May 2021 12:50	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	04 Jun 2021 14:29	Adj Mandate Request	Cur.Req:2471.46:Lia:100%*Quantum:(a)CORw/GST:\$1,931.05+(b)LOR(3days x \$129.47):\$388.41+(c)LOR(3days x \$50):\$150 + (d)LTA/GIA search fee:\$2=Total:\$2,471.46*Vehicle Model:HYUNDAI IONIQ*Recommend 2 repair days +1PRS= 3 DAYS	[A] Jaslin Kok Chin Yi
15	09 Jul 2021 17:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/09. Mandate Remarks: subject to all docs in place	[I] Ler, Bernard-JQ
16	09 Jul 2021 17:24	Adj Mandate Set	Approved:2471.46:subject to all docs in place	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2681737	30 Mar 2021 19:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA3917K	SGL1208R	11.00
2696214	21 May 2021 12:50:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA3917K	SGL1208R	11.00