

Celine Fong (LKKAUTO)

From: Denise Ng <denise@gohjpwong.com>
Sent: Tuesday, 30 March 2021 5:35 PM
To: YU Dominic Yishan
Cc: filenet-ctom-p-sg; Admin-D (LKKAUTO); Celine Fong (LKKAUTO); Soon Wei Song
Subject: Re: S1M03414_[TP REF:GTW.ACC.3028.21] _Accident Involving SHC7238A & JSW8531_along_Jurong West Street 64 on 11/02/2021 09:20 PersonalAutoLine

Dear Sirs

We refer to your email of even date.

Our client's motorcycle JSW 8531 is now at Chuan Motor Workshop located at 21 Kaki Bukit Road 4 #01-02 Synergy @KB Singapore 417810 (Tel: 62032576). Kindly proceed to conduct the pre-repair inspection forthwith and let us know once the pre-repair inspections has been conducted, failing which we shall assume that the pre-repair inspection is conducted within the next 2 working days.

Kindly advise your surveyor to liaise with the workshop directly to conduct the post-repair inspection (if necessary) and keep us in the loop.

Kindly extend to us a copy of your surveyor's pre-repair inspection report once the report has been completed.

Best Regards

Denise Ng

for and on behalf of Soon Wei Song

GOH JP & WONG LLC

133 New Bridge Road

#16-09 Chinatown Point

Singapore 059413

Tel: 6538 5868

Fax: 6538 4898

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On Tue, Mar 30, 2021 at 5:01 PM YU Dominic Yishan <dominic.yuys@axa.com.sg> wrote:

Dear Denise,

Please advise location of the workshop so our surveyor can proceed.

Thank You

With Regards,



Dominic Yu

Specialist – Claims (Litigation) Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

www.axa.com.sg

Email: dominic.yuys@axa.com.sg

Customer Care hotline 1800-880 4888

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

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From: do not reply <donotreply@axa.com.sg>

Sent: Tuesday, March 30, 2021 4:07 PM

To: Denise Ng <denise@gohjpwong.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: S1M03414_[TP REF:GTW.ACC.3028.21] _Accident Involving SHC7238A & JSW8531_along_Jurong West Street 64 on 11/02/2021 09:20 PersonalAutoLine

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888 or email us at motor.survey@axa.com.sg

Best Regards

Shailendra

From: Denise Ng [<mailto:denise@gohjpwong.com>]

Sent: Tuesday, March 30, 2021 3:01 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Soon Wei Song <weisong@gohjpwong.com>

Subject: [EXTERNAL] Re: S1M03414_[TP REF:GTW.ACC.3028.21] _Accident Involving SHC7238A & JSW8531_along_Jurong West Street 64 on 11/02/2021 09:20 PersonalAutoLine

Dear Sirs

We refer to your email of even date.

We are not agreeable to your proposed motor surveyors.

Our list of proposed Single Joint Expert is as follows:-

1. Jayson Liaw Leong San of Pro-Option Services
2. Dylan Lee of Lee Appraisal Services
3. Oh Han Cheong of Oh Appraisal
4. Seah Kwang Boon of Absolute Appraisal Services
5. Bok Jee Tan of Prudent Adjustors Services
6. Fong Kok Heng Stanley of Automax Survey
7. Sebastian Lim Yong Tian of Constant Appraiser Services
8. Lek Boon Hwee of Auto Performance Appraisal
9. Louis S C Ng Cae Amimi of Prestige Appraiser Services
10. Richard Wong Ah Kow of R W Automotive Appraiser Services

Kindly let us hear from you within 2 clear days.

Best Regards
Denise Ng

for and on behalf of Soon Wei Song

GOH JP & WONG LLC

133 New Bridge Road

#16-09 Chinatown Point

Singapore 059413

Tel: 6538 5868

Fax: 6538 4898

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On Tue, Mar 30, 2021 at 1:23 PM do not reply <donotreply@axa.com.sg> wrote:

“Without Prejudice”

Dear Sir/Mdm

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor_survey@axa.com.sg

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)

Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)

Tay Beng Hee (AutoProbe Consultants)

Samuel Phun (AutoProbe Consultants)

LKK Auto Cosultants Pte Ltd

AXA In House Surveyors (AXA Insurance Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the

cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888.

Yours sincerely,

Shailendra

Motor Claims Team

AXA Insurance Travel & PA Claims Department AXA Insurance Singapore Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Tel: 1800 880 4888

Website: www.axa.com.sg

From: Denise Ng [mailto:denise@gohjpwong.com]

Sent: Tuesday, March 30, 2021 12:45 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Soon Wei Song <weisong@gohjpwong.com>

Subject: [EXTERNAL] Pre-repair inspection notice -- Our ref: GTW.ACC.3028.21

Dear Sirs

NOTIFICATION OF ACCIDENT

SUBJECT MATTER: TRAFFIC ACCIDENT INVOLVING JSW 8531 & SHC 7238A ON 11.02.2021 ALONG JURONG WEST STREET 64

We act for Mohd Hakim Bin Idrus in the above matter.

We enclose herewith our pre-repair inspection notice dated 30th March 2021 for your attention.

Best Regards
Denise Ng

for and on behalf of Soon Wei Song

GOH JP & WONG LLC

133 New Bridge Road

#16-09 Chinatown Point

Singapore 059413

Tel: 6538 5868

Fax: 6538 4898

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