

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 6 April 2021 3:23 PM
To: 'Rachel Wu'
Cc: Admin A; Harminder Kaur
Subject: RE: [PROPOSED LIABILITY // EXPRESS SETTLEMENT] RE: SURVEY ASSESSMENT - D21000986MFCV/2 LKK REF : CC4/FCI21004071/es3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Hi Rachel,

We refer to the email below.

Enclosed a copy of the Preliminary Advise and TP Estimate for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Tuesday, 6 April 2021 2:47 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>
Subject: RE: [PROPOSED LIABILITY // EXPRESS SETTLEMENT] RE: SURVEY ASSESSMENT - D21000986MFCV/2 LKK REF : CC4/FCI21004071/es3
Importance: High

Dear Asher,

Attached for your attention.

Third party is asking for liability status.

Kindly let us your prelim report.

Thank you

Best Regards

Rachel Wu

Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Rachel Wu

Sent: Monday, April 5, 2021 11:17 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>

Subject: RE: [PROPOSED LIABILITY // EXPRESS SETTLEMENT] RE: SURVEY ASSESSMENT - D21000986MFCV/2 LKK

REF : CC4/FCI21004071/es3

Dear Asher,

Please let us have your Prelim report.

Thank you

Best Regards

Rachel Wu

Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, April 5, 2021 10:15 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>

Subject: [PROPOSED LIABILITY // EXPRESS SETTLEMENT] RE: SURVEY ASSESSMENT - D21000986MFCV/2 LKK REF :

CC4/FCI21004071/es3

Dear Rachel,

We refer to the above matter.

Liability: 100%

Remark: 27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 31 March 2021 10:57 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>

Subject: FW: SURVEY ASSESSMENT - D21000986MFCV/2 LKK REF : CC4/FCI21004071/es3

Dear Su Li,

Attached OI GIA report as per request.

Thank you

Best Regards

Rachel Wu

Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, March 30, 2021 5:38 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: SURVEY ASSESSMENT - D21000986MFCV/2 LKK REF : CC4/FCI21004071/es3

YOUR REF: D21000986MFCV

LKK REF: CC4/FCI21004071/es3

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, March 30, 2021 3:56 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG <RACHELWU@MSFIRSTCAPITAL.COM.SG>
Subject: RE: SURVEY ASSESSMENT - D21000986MFCV/2

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 30 March, 2021 2:29 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21000986MFCV/2

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.