

Re: Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 30/8/2021 3:46 PM

To: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

📎 1 attachments (194 KB)

DV\_GBH 8999A.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

**Sent:** Tuesday, 24 August 2021 4:43 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Dear Hsiao Tong,

We hereby accept your offer.

Kindly forward the Discharge Voucher soonest possible.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, August 13, 2021 1:46 PM

**To:** ivy.lwi@mbmwheelpower.com.sg

**Subject:** Re: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Without Prejudice  
(save as to costs)

Dear Ivy,

Thank you for email.

We have sought further mandate from our principal, and we are prepared to revise our offer at **\$3,478.00(all-in)** as full and final.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Tuesday, 3 August 2021 5:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Dear Hsiao Tong,

We refer to the revised offer dated 27.07.2021.

Sorry to inform you that our client disagrees with the loss of use at \$400.00.

Please be inform that they are doing 24hrs standby towing support under AETOS, Military Police, Certis Cisco , Singapore post & etc. Below is the company website for your review.

[https://uniquemotorsports.com.sg/index.php/site/Motorcycle\\_Towing](https://uniquemotorsports.com.sg/index.php/site/Motorcycle_Towing)

Home New Bikes Used Bikes Brands Dealers Promos Pricelist Forum Contact Us About Us

Home » Motorcycle Towing

## Motorcycle Towing

UNIQUE MOTORSPORTS TOWING SERVICES (available from 1/08/2019 onwards)

Hotline: +65 8781 8999

Call (24 hours) or Whatapps (9am to 7pm)

9am to 6.59pm

Towing charges: \$35

7pm to 11.59pm

Towing charges: \$45

12am to 8.59am

Towing charges: \$75

Sundays / Public Holidays: \$75

**Additional Charges:**

All 3 wheelers, oversized class 2 bikes: add \$15

Accident bikes, bikes with mobility issues: add \$15

Inspection towing x 2 way + inspection fee: \$75

Scrap service + towing fees: \$80

Cancellation Charges: \$20

\*Prices are correct as at 25/06/2020 and are subjected to changes without prior notice.



## TOWING HOTLINE

# +65 8781 8999

Call (24 hours) or Whatsapp (9am to 7pm only)

*Unique Motorsports @ Kaki Bukit : 1 Kaki Bukit Ave 6 #02-54/55 Autobay @ Kaki Bukit  
Singapore 417883 Tel: 6844 6378 / Fax: 6844 6379*

*Unique Motorsports @ Toh Guan : 48 Toh Guan Road East #02-140 Enterprise Hub*

Hence, \$150.00 per day offer is fair and reasonable. If not, they will claim loss of income for the losses day.  
Please reconsider .

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, July 27, 2021 4:29 PM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

**Subject:** Re: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at \$3,398.00(all-in).

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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***Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 23 June 2021 10:58 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Dear Hsiao Tong,

NTUC can offer us same type vehicle and same model for the loss of use at \$150.00 per day.

This is very hard for me to inform client that AIG only offer \$100.00 per day.

Hence, we hope that AIG can offer \$150.00 per day and let us to close this case asap.

Thank you.

Best Regards,

**Ivy Lwi** | Claims Department



**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, June 23, 2021 10:49 AM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

**Subject:** Re: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

**Without Prejudice**

Hi Ivy,

Thank you for your email.

Your client vehicle type is under Goods Vehicle/Pick up. Therefore, we are of the view that our offer is reasonable.

Please re-consider our offer. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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***Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Thursday, 17 June 2021 5:44 PM

To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Subject: RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Dear Hsiao Tong,

We refer to the offer dated 17/06/2021.

Sorry to inform you that we are unable to accept the global sum at \$3,300.00 which mean the loss of use only \$100.00 per day.

Please be informed that this vehicle is under 2982cc and the loss of use should be \$150.00 per day.

Hence, kindly reconsider to increase the loss of use to \$600.00 which \$150.00 x 4 days.

COMMERCIAL OPERATORS			
Van / Pickup	\$60 - 100	\$60 - 100	Consider the size of vehicle and type of usage
Private Non-hire Bus	\$200 - 250	\$90 - 150	
Lorry	\$200 - 250	\$90 - 150	

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

From: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Sent: Thursday, June 17, 2021 5:30 PM

To: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

Subject: RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3 - REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,300.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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***Note: We are on work from home arranaement. All correspondence should he made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

Sent: Wednesday, 2 June 2021 11:44 AM

To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Subject: RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3 - REMINDER

Dear Hsiao Tong,

We refer to the above accident case.

Kindly update us the offer.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)  
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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, May 25, 2021 1:42 PM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

**Subject:** Re: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3 - REMINDER

Without Prejudice

Hi,

We are pending mandate approval from our principal.

We will expedite the matter and get back to you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Monday, 24 May 2021 3:59 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3 - REMINDER

Hi Hsiao Tong,

We refer to the LOD dated 26.04.2021.

Kindly updates us the offer.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)  
MBM Wheelpower Pte Ltd  
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Sin Ming AutoCity • Singapore 575722  
[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Wednesday, May 12, 2021 12:04 PM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Hi Hsiao Tong,

We refer to the LOD dated 26.04.2021.

Kindly updates us the offer.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, April 26, 2021 4:09 PM

**To:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021 \*\*\* LKK REF: CC4/AIG21004066/Kpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg) <[ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)>

**Sent:** Monday, 26 April, 2021 10:43 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD - Accident involving SMY6860J and GBH8999A Along Commonwealth Ave W on 25/03/2021

Your ref: SMY6860J

Our Ref : GBH8999A / WIP 38705

Dear Sir/Madam,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [ivy.lwi@mbmwheelpower.com.sg](mailto:ivy.lwi@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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This message has been scanned for viruses and dangerous content by  
QUAPE SPAM Protection, and is believed to be clean.