



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AIG21004059/Kra3

Our ref: JO202103-1240

WITHOUT PREJUDICE

18th JUNE 2021

Dear Sir/Mdm,

AIG ASIA PACIFIC INSURANCE PTE.LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Accident involving SLP4588T and SMP2428Z on 29/03/2021

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report for SMP2428Z
- 2) Repair Tax invoice
- 3) Letter of authorization
- 4) Rental agreement

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	3,510.78
2) Loss of Rental (5Days x \$104.00)	\$	520.00
3) GIA search fee	\$	2.00
Total	\$	4,032.78

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

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Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: LUMENS AUTO PTE LTD NRIC: 201426961K
Address: 22 SIN MING LN, # 01-74/75 MIDVIEW CITY, SINGAPORE 573969
Name of Driver: NG CHIEW LENG NRIC: S7019271C
Address: APT BLK 607 SENJA ROAD # 16-02 SINGAPORE 670607
Accident on 29/03/2021 Involving SLP4688T AND SMP2428Z
At/along BLK 122, OUTSIDE BUKIT BATOK POLYCLINIC CP

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA PRIUS PLUS at my/our request I/We the above owner of Motor Vehicle No: SMP2428Z do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: _____

Name: LUMENS AUTO PTE LTD

Date: 31/03/2021



Witness Signature: _____

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Date: 31/03/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,510.78** (Repair Cost), **S\$520.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMP 2428Z** that was damaged pursuant to the accident which occurred on **29/03/2021** (date) along **CAR PARK BEHIND BUKIT BATOK POLYCLINIC** (location) involving vehicle no/s **SLP 4588T**. This is pursuant to the inspection conducted on **31/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** (the third party claimant") of vehicle no. **SMP 2428Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMP 2428Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

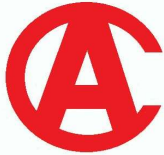
Dated this 14th (day) of JUL (month) 2021 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Signed by "the workshop" (with chop)



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

Tax Invoice : I202106-000707

Date : 18/06/2021

Vehicle No. : SMP2428Z

Make / Model : TOYOTA PRIUS PLUS (AUTO)

Mileage (km) : 201438

Chassis No. : JTDZS3EU40J048044

Accident Date : 29/03/2021

Claim No. : CC4/AIG21004059/Kra3

Reference : JO202103-1240

Policy No. : 20-ML000510-R00

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
LIST ITEMS :				
1	Front bumper	1.0	556.40	556.40
2	Front bumper retainer	1.0	68.20	68.20
3	Front bumper air duct - RH	1.0	129.10	129.10
4	RH headlamp	1.0	2,526.40	2,526.40
5	Emblem - Hybrid	1.0	54.69	54.69
List Total :				3,334.79
25% Discount S\$:				833.69
				<u>2,501.10</u>
LABOUR :				
- To check wiring and lighting			20.00	20.00
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts			360.00	360.00
- Spray painting on affected & replace parts			400.00	400.00
LABOUR Total S\$:				<u>780.00</u>

Total S\$: 3,281.10

GST @ 7% S\$: 229.68

Grand Total S\$: 3,510.78

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Date: 18/01/2021

PRIVATE AND CONFIDENTIAL

Ng Chiew Leng
Blk 607 Senja Road
#16-02
Singapore 670607

Dear Ng Chiew Leng,

USE OF CAR AGREEMENT ("AGREEMENT")

1. Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

- (a) Make and model: Toyota Prius Plus
- (b) Registration number: SMP2428Z
- (c) Colour: White

2. You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hail service provider authorised by the laws of Singapore ("**Service Company**"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.

3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 18/01/2021 ("**Commencement Date**")

Expiry date: 24/03/2022 ("**Expiry Date**")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately.

4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD104.00 per day ("**Facilitation Fee**") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD800.00 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully,
For and on behalf of Lumens Auto Pte. Ltd.



Name: Ai Xuan
Designation: DR



ACCEPTANCE

I, Ng Chiew Leng (Singapore NRIC No. S7019271C), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: DBS - DBSSSGSGXXX
Account Name: Ng Chiew Leng
Account Number: 0320009815

I confirm that the above bank account details are true and correct.



Signature
Name: Ng Chiew Leng
Singapore NRIC No.: S7019271C
Date: 18/01/2021

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLP4588T

Date of Accident

29/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	AIG Asia Pacific Insurance Pte....
Period of Insurance	06/06/2020 - 05/06/2021
Requested By	Jason Quak (City Auto Pte Ltd)
Requested Date	30/03/2021 10:07

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 26 April 2021 9:05 AM
To: 'EUGRISHA@GMAIL.COM'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLP 4588T & SMP 2428Z ALONG/AT CAR PARK BEHIND BUKIT BATOK POLYCLINIC ON 29/03/2021

Our Ref: CC4/AIG21004059/Kra3

CHAN WEI TAT EUGENE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 4588T & SMP 2428Z ALONG/AT CAR PARK BEHIND BUKIT BATOK POLYCLINIC ON 29/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMP 2428Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided with Third Party's stationary vehicle. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Mar 2021 15:31	Clim Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD.	[A] HOW MEI KWAN
2	30 Mar 2021 15:31	Clim Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] HOW MEI KWAN
3	30 Mar 2021 15:31	Clim Created	Reg No: SMP2428Z. Acct Date: 2021/03/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: City Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Mar 2021 15:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Mar 2021 15:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/09	[A] HOW MEI KWAN
6	30 Mar 2021 15:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Mar 2021 15:31	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	30 Mar 2021 15:31	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	30 Mar 2021 15:31	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	27 Apr 2021 13:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	27 Apr 2021 13:42	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	27 Apr 2021 13:42	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/18.	[A] JOANNE LEE KHANG MIN
13	27 Apr 2021 13:42	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	18 Jun 2021 14:42	Adj Mandate Request	Cur.Reg:4032.78:Lia:100%*Quantum:(a)CORw/GST:\$3,510.78 +(b)LOR(5days x \$104):\$520+(c)LTA/GIA search fee:\$2 = Total:\$4,032.78*Vehicle Model:TOYOTA PRIUS*Recommended 4 repair days +1 P RS= 5 Days	[A] Jaslin Kok Chin Yi
15	22 Jun 2021 11:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/09	[I] Yong, Joanne
16	22 Jun 2021 11:55	Adj Mandate Set	Approved:4032.78.	[I] Yong, Joanne

Date From    Date To    Audit Type

ACTIVITY

[05/04/2021 16:17] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2681650	30 Mar 2021 15:42:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMP2428Z	SLP4588T	11.00
2689542	27 Apr 2021 13:42:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMP2428Z	SLP4588T	11.00