Jaslin Kok (LKK Auto)

From:	Jaslin Kok (LKK Auto)
Sent:	Monday, 26 April 2021 9:05 AM
To:	'EUGRISHA@GMAIL.COM'
Cc:	Admin A
Subject:	ACCIDENT INVOLVING SLP 4588T & SMP 2428Z ALONG/AT CAR PARK BEHIND BUKIT BATOK POLYCLINIC ON 29/03/2021

Our Ref: CC4/AIG21004059/Kra3

CHAN WEI TAT EUGENE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 4588T & SMP 2428Z ALONG/AT CAR PARK BEHIND BUKIT BATOK POLYCLINIC ON 29/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMP 2428Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided with Third Party's stationary vehicle. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

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