

Veron Chen (LKKAuto)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Thursday, 13 May 2021 1:22 PM
To: TG Lim (LKK Auto)
Cc: Veron Chen (LKKAuto); claims
Subject: Re: Finalisation of SMY 6699J

Without Prejudice

Dear Lim,

Thank you for your swift confirmation.

I am pleased to confirm finalisation at L/S \$14,850.00 with 8 repair days.

Aside to Veron, LOD will follow.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 13 May 2021, at 11:48 AM, TG Lim (LKK Auto) <TeowGuan@lkkauto.com> wrote:

Without Prejudice

Hi Suanne,

Attached is the amended estimate of SMY 6699J

Recommended COR is amended to L/S \$ 14,850.00 with 8 repair days, subjected to the approval of the insurance company.

Please send the necessary documents to our Case Handler Ms Veron Chen ASAP

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims_rar@bifrostauto.com]
Sent: Wednesday, 12 May, 2021 5:07 PM
To: TG Lim (LKK Auto)
Cc: Veron Chen (LKKAuto); Bryan Ang (LKKAuto)
Subject: Re: Finalisation of SMY 6699J

Dear Lim,

Per my calculation, COR L/S \$14,850.

Please confirm.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 5 May 2021, at 6:16 AM, TG Lim (LKK Auto) <TeowGuan@lkkauto.com> wrote:

Without Prejudice

Dear Suanne,

If you can kindly check your supplementary, for the spare parts.
The mistake of 10% parts discount was printed on the supplementary and I simply follow because I took it as the workshop instruction and did the calculation accordingly.
Having said that, it is not a problem.
I will recalculate the supplementary at 5%.

Please allow me to apologise for the miscalculation and I will readjust the COR as in our tele communication.

Best Regards,
TG Lim | Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims_rar@bifrostauto.com]
Sent: Tuesday, 4 May, 2021 8:44 PM
To: TG Lim (LKK Auto)
Cc: Veron Chen (LKKAuto); claims
Subject: Re: Finalisation of SMY 6699J

Without Prejudice

Dear Lim,

As conversed, please double check your marked estimate and revert with new COR amount.

Aside to Veron, kindly hold hands.

Thank you.

Regards,
Suanne Tan
Motor Claims Department

On 3 May 2021, at 4:26 PM, Claims Dept <claims_rar@bifrotauto.com> wrote:

Without Prejudice

Dear Lim,

We confirm finalisation at L/S S\$ 14,250.00 with 8 repair days.

Thank you.

Regards,
Suanne Tan
Motor Claims Department

On 19 Apr 2021, at 11:52 AM, TG Lim (LKK Auto) <TeowGuan@lkkauto.com> wrote:

Without Prejudice

Hi Ikhwan,

Attached is he adjusted estimate of SMY 6699J

COR recommended for the above-mentioned vehicle is lump sum \$ 14,250.00 with 8 repair days, subjected to approval of the insurance company.

If you are agreeable with our offer, please send the necessary documents our Case Handler Ms Veron Chen ASAP

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315

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<adjusted estimate for SMY 6699J.pdf>

<amended estimate of SMY 6699J.pdf>