

Our Ref: SLV 1863 L

Your Ref: XE 2659 B

7 June 2021

Lonpac Insurance Bhd
100 Beach Road
Singapore 189702

BY EMAIL ONLY

Dear Team,

Re: Accident Involving SLV 1863 L & XE 2659 B along MCE Towards KPE on 22 March 2021

We refer to the above accident and we are acting on behalf of the owner of SLV 1863 L for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)	\$	2,247.00
Loss of Use (5 days X \$100)	\$	500.00
Third Party Search	\$	29.00
Insurer Search	\$	2.00
Total	\$	<u>2,778.00</u>

We further enclosed herewith our supporting documents for the above claims:

- i. Discharge voucher
- ii. Letter and Payment Authorization
- iii. Insurer and Third-Party Search Invoice

Yours Sincerely,

Joyce Low

LETTER OF AUTHORISATION


To: CARTIMES AUTOLUTION PTE LTD

RE: ACCIDENT INVOLVING VEHICLE

Vehicle No.: SLV 1863 L & XE 2659 B Along (Road Name)
MCE Towards KPE / ECP on 22/03/2021

I/We C & P Rent-A-Car Pte Ltd NRIC/Passport No: 197900477 H owner of vehicle
no. SLV 1863 L hereby authorize you to commence repair to the said vehicle
forthwith.

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
2. I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



Owner's Signature
(Company's Stamp if applicable)



Witness Signature/Name



160 Sin Ming Drive
Autocity
#02-04
Singapore 575722

PAYMENT AUTHORIZATION FORM

Date: 03/03/2021

Atten: Motor Claims Dept
LONPAC INSURANCE BHD

300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Dear Sir/ Mdm,

Accident on 221 031 2021 involving vehicle no. SW 1863 L &
XE 2659 B along MCE Towards KPE / ECP

I/We (name) C & P Rent-A-Car Pte Ltd, (NRIC) 97900477 H is the registered
owner/driver of vehicle no. SW 1863 L which was involved in the above accident with
your insured client of Vehicle no. XE 2659 B

I/We also hereby authorize that any payment due to me/us from the foresaid claim to be
paid to CAR TIMES AUTOLUTION PTE LTD.

I/We hereby indemnify CAR TIMES AUTOLUTION PTE LTD against all claims and/or
damages which may arise from all action taken for and on my/our behalf.

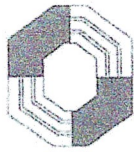
I/We hereby affirmed that above mentioned statement to be true and correct.

If the third party's insurance is NTUC and in any circumstances, if I/we were to receive
any cheque from the third party's insurance company payee issued under my name, I
undertake to return cheque to "Car Times Autolution PTE LTD"

Yours faithfully



Owner signature
(Company's stamp is applicable)



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024354
DATE : 03 AUGUST 2021

DISCHARGE VOUCHER

I/We, C & P Rent-A-Car Pte Ltd confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XE 2659B the sum of Singapore Dollar Two Thousand Five Hundred Twenty Eight Only (\$2,528.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLV 1863L and XE 2659B on 22 March 2021 along MCE towards KPE/ECP.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ EVERSHINE PROJECTS PTE LTD AND/OR MATHIYALAGAN SURESH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

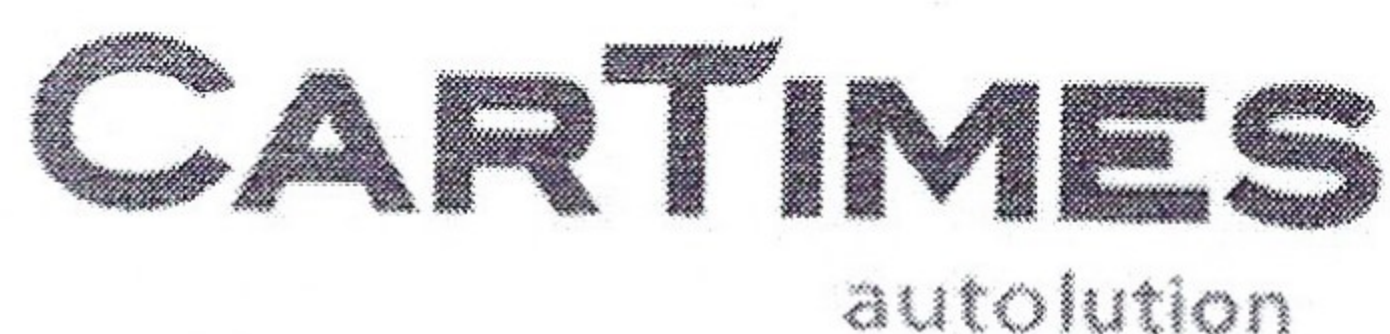
I/We further authorize you to pay the above settlement sum directly to **CAR TIMES AUTOLUTION PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Name of vehicle owner/Date





CAR TIMES AUTOLUTION PTE. LTD

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282
Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

TAX INVOICE (CRP)

Invoice To

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Date	01-Jun-2021
Tax Invoice no.	SM19292
Vehicle no.	SLV1863L
Make & Model	HYUNDAI ELANTRA
Mileage	-
Terms	Net 30

S/No.	Description	Qty	Unit Price	Amount (S\$)
1	COST OF REPAIR Tax collected on sales	1	2,100.00 7.00%	2,100.00 147.00
Total before GST				\$2,100.00
GST @ 7%				\$147.00
Total Payable				\$2,247.00



Issued by

All cheque should be crossed and made payable to
CAR TIMES AUTOLUTION PTE LTD



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 29/03/2021

Your Ref No: SLV1863L

Dear Sir/Madam,

Date of Accident: 22/03/2021 00:00 (SGT)

Vehicle No: SLV1863L

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
XE2659B	Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XE2659B

Date of Accident

22/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **28/02/2021 - 27/02/2022**

Requested By **Pang Ren Guo (Cartimes Autol...**

Requested Date **29/03/2021 12:00**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Print as receipt

Or directly use your browser print function.

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 29 July 2021 10:01 AM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: SLV 1863 L (D.O.A. 22/03/2021) Your Ref XE 2659 B - PRI Our Ref: 21/21/21/VC00/024354 *** LKK REF: CC4/LPC21004014/Kga3 [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, 28 July 2021 4:20 PM
To: ONG LI LI <llong@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Our Ref SLV 1863 L (D.O.A. 22/03/2021) Your Ref XE 2659 B - PRI Our Ref: 21/21/21/VC00/024354 *** LKK REF: CC4/LPC21004014/Kga3 [External General]

Lonpac Ref: **21/21/21/VC00/024354**

LKK Ref: CC4/LPC21004014/Kga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 06/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CAR TIMES AUTOLUTION PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,590.92	\$ 2,247.00
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
Total	\$ 4,121.92	<u>\$ 2,578.00</u>

**05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 1 July 2021 2:36 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>