

Our Ref : SH/2021/034/04/007/TP

Date : 15 June 2021

The Motor Claims Department
AIG ASIA PACIFIC INSURANCE PTE LTD
BLK 78 #08-16
SHENTON WAY
CHARTIS BUILDING
SINGAPORE 079120

Dear Sir / Madam,

RE : Accident Involving SKZ3609H & SLB3877P on 27.03.2021

I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202106-0041	:	S\$ 2,461.00
Rental (\$ 100.00x 6 days)	:	S\$ 600.00
		<u>S\$ 3,061.00</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,

encl





AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Tan Chee Hong ("the third party claimant")
of 26 Lilac Drive, S(808216) (address),
owner of SKZ3609H (vehicle no.) hereby authorize
S & H Motor Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SKZ3609H that was
damaged pursuant to the accident which occurred on 27.03.21 (date) along
Lilac Drive Outside Unit 32 (location)
involving vehicle no/s SLB3877P ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 03 day of August (month) 2021 (year)

Signed by "the third party claimant"

Signed by "the workshop"



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **S & H MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,960.00** (Global Sum) for vehicle no. **SKZ 3609H** that was damaged pursuant to the accident which occurred on **27/03/2021** (date) along **LILAC DRIVE OUTSIDE UNIT 32** (location) involving vehicle no/s **SLB 3877P**.

This is pursuant to the inspection conducted on **19/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAN CHEE HIONG** (the third party claimant”) of vehicle no. **SKZ 3609H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKZ 3609H** (vehicle no.) as a result of the accident.

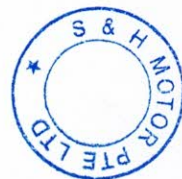
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of August (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Tax Invoice No.: AR202106-0041

TAN CHEE HIONG
NO. 26
LILAC DRIVE
SINGAPORE 808216File No : SH/2021/034/04/007/TP
Date : 15-June-2021**Cost of repair for vehicle no: SKZ3609H TOYOTA WISH 1.8X A**
Accident involving vehicle no: SKZ3609H & SLB3877P on 27-March-2021**Description**

To Supply Spare Parts

To perform computerised wheel alignment

To apply anti-corrosion tuff kote

To remove damaged parts, to cut out damaged parts, to reweld, reshape and repair RH rear fender, to replace damaged components, RH front and rear door and adjust body panel alignment.

To spray paint RH front and rear door, RH rear fender and rear bumper and affected damaged portion inclusive of preparatory works and material.

Lump Sum Cost of Repair \$	2,300.00
7% GST \$	161.00
\$	2,461.00

T/Party: AIG ASIA PACIFIC INSURANCE PTE LTD

Received By

No signature is required as this is a computer generated invoice

Page 1 of 1

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02 Singapore 347789 Tel: 6788 1313

Invoice No: A4158

Date: 19/04/2021

Name: Tan Chee Hiong

Address: 26 Lilac Drive
Singapore 808216

Vehicle No: SDF 7712 D

[illegible]

Cheque should be crossed and made payable to **Evervit Leasing Pte Ltd**

Received by

Evervit Leasing Pte Ltd

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02
Singapore 347789
UEN: 198101530H
Tel: 6292 3000 Fax: 6298 5995

Vehicle Hiring Agreement**Hirer's Particulars**

Name: Tan Chee Hiong Address: 26 Lilac Drive
NRIC No: S7673538G
Contact No: 81391526 Email: S(808216)

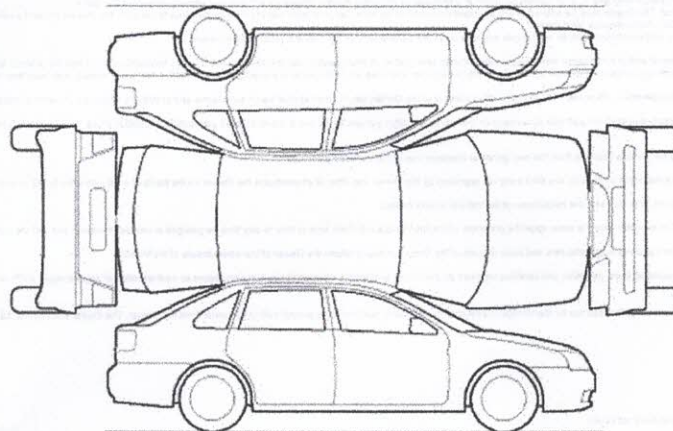
Hired Vehicle Information

Registration No: SDF 7712D Make/Model: NISSAN SYLPHY 1.5
Fuel level: _____ (e.g. $\frac{3}{4}$, $\frac{1}{2}$ etc).
Mileage Out: _____ km Mileage In: _____ km

Please note down any damage to the car below before you collect the vehicle.

Left

Rear



Front

Right

I am hiring the above vehicle from Evervit Leasing Pte Ltd commencing 19/4/21 (date)
9:55 AM (time) to 24/4/21 (date) 3:28 pm (time) at S\$ 100.00 per day
to the total charge of S\$ 600.00 (subject to prevailing GST).

I shall return the vehicle with a full tank of fuel. I understand that I will be charged S\$150.00 (subject of prevailing GST) if the fuel tank is not full when I return the vehicle. It is my responsibility to check that the fuel tank is full before I drive off the vehicle. _____ (Hirer's initial)

I note that the rental vehicle is insured under a third party insurance coverage. In the event of an accident:

- I am liable for repair costs to the vehicle; and
- I shall be liable for excess of S\$ 750.00 (subject to prevailing GST) for the settlement of any resultant third party claim (where applicable).

I will undertake to pay for any summons received, and shall fully indemnify Evervit Leasing Pte Ltd for any and all loss of or damage to the vehicle or equipment during the term of this Agreement whether caused by collision, fire, flood, vandalism, theft or any other cause.

I hereby agree to abide to the terms and conditions as set out overleaf

✓ [Signature]

Hirer's Signature & Date
(Vehicle Check-out)

[Signature] 3:35 pm
24/4/2021

Hirer's Signature & Date
(Vehicle Check-in)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 April 2021 4:19 PM
To: ashley9567@yahoo.com
Subject: ACCIDENT INVOLVING SLB 3877P(AIG) AND SKZ 3609H AT/ALONG 32 LILAC RD ON 27/03/2021

01 April 2021

Ms Hui Soh Heng *[By Email Only]*

Dear Sir/Madam,

You Ref: SLB3877P

Our Ref: CC4/AIG21004013/pa3

ACCIDENT INVOLVING SLB 3877P(AIG) AND SKZ 3609H AT/ALONG 32 LILAC RD ON 27/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKZ 3609H against your insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SKZ3609H. From the video footage of SKZ3609H, we observe that third party was driving straight ahead, your vehicle was coming out from the house lot and collided with third party who was driving straight. Under Motor Accident Guide, vehicle when moving out from a parking lot/position should give way to the vehicles approaching along the driveway. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Mar 2021 17:27	Clm Dtl Modified	Claimant's Name: -> TAN CHEE HIONG.	[A] HOW MEI KWAN
2	29 Mar 2021 17:27	Clm Veh Model Changed	(202497) TOYOTA WISH 1.8 X (A).	[A] HOW MEI KWAN
3	29 Mar 2021 17:27	Clm Created	Reg No: SKZ3609H. Acct Date: 2021/03/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: S & H Motor Pte Ltd (Sin M ing)	[A] HOW MEI KWAN
4	29 Mar 2021 17:27	Clm Existing Check Notice		[A] HOW MEI KWAN
5	29 Mar 2021 17:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	29 Mar 2021 17:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/08	[A] HOW MEI KWAN
7	29 Mar 2021 17:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	29 Mar 2021 17:27	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
9	29 Mar 2021 17:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	29 Mar 2021 17:28	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	30 Mar 2021 17:17	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	30 Mar 2021 17:18	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
13	01 Apr 2021 09:18	Clm Registration Modified	Acct Time:09:00:00->10:00:00.	[I] AIG OneClaim Integration User
14	09 Apr 2021 17:07	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
15	09 Apr 2021 17:11	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
16	06 Jul 2021 09:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	06 Jul 2021 09:48	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	06 Jul 2021 09:48	Clm Dtl Modified	JPJ Reg. Date: -> 2008/04/09.	[A] JOANNE LEE KHANG MIN
19	06 Jul 2021 09:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	10 Jul 2021 12:30	Adj Mandate Request	Cur Req:2961.00:Liability: 100%(OID reversed out from house lot & hit TP) *Quantum: (a)CORw/GST: \$2,461.00 + (b)LOR(5days x \$100.00): \$500.00 = Total: \$2,961.00 *4 recommendation repair days + 1PRS = 5days *For your approval please.	[A] CHEW HSIAO TONG
21	12 Jul 2021 10:28	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
22	12 Jul 2021 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/08	[I] Loh, Chee-Heng
23	12 Jul 2021 10:32	Adj Mandate Set	Approved:2961.00.	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2681335	29 Mar 2021 17:29:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKZ3609H	HOW MEI KWAN	xx.xx
2681341	29 Mar 2021 17:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKZ3609H	SLB3877P	11.00
2706770	06 Jul 2021 09:48:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ3609H	SLB3877P	11.00