Hsiao Tong (LKKAuto)

From:	Hsiao Tong (LKKAuto)
Sent:	Thursday, 1 April 2021 4:19 PM
To:	ashley9567@yahoo.com
Subject:	ACCIDENT INVOLVING SLB 3877P(AIG) AND SKZ 3609H AT/ALONG 32 LILAC RD ON 27/03/2021

01 April 2021

Ms Hui Soh Heng   *[By Email Only]*

Dear Sir/Madam,

You Ref: SLB3877P
Our Ref: CC4/AIG21004013/pa3
ACCIDENT INVOLVING SLB 3877P(AIG) AND SKZ 3609H AT/ALONG 32 LILAC RD ON 27/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKZ 3609H against your insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SKZ3609H. From the video footage of SKZ3609H, we observe that third party was driving straight ahead, your vehicle was coming out from the house lot and collided with third party who was driving straight. Under Motor Accident Guide, vehicle when moving out from a parking lot/position should give way to the vehicles approaching along the driveway. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
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