

Jaslin Kok (LKK Auto)

From: Jeremy Low <jeremylowwb@gmail.com>
Sent: Friday, 21 May 2021 3:24 PM
To: Jaslin Kok (LKK Auto)
Cc: Yong, Joanne-LF; Admin A
Subject: Re: 2540925263SG003 Accident Involving SKS2649K & SJB2167K on 27/3/2021

Hi Jaslin,

Noted on this.

I trust that this would be communicated to AIG with regards to the claims.

Regards

Jeremy

On Fri, May 21, 2021 at 3:20 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Jeremy

It doesn't warrant a total change of bumper.

We would suggest a spray paint job to settle the matter.

The estimated cost would likely be 300-400.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremy Low <jeremylowwb@gmail.com>
Sent: Monday, 10 May 2021 11:22 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: 2540925263SG003 Accident Involving SKS2649K & SJB2167K on 27/3/2021

Hi Jaslin,

Thank you for your email and also the investigation.

Based on the photos provided and also as mentioned by the surveyor that there is slight damages on the bumper, is there any way to access if the dislodged bumper as shown in the pictures, was it there in the first place or was it caused by the minor contact.

Reason for asking this is because since the impact was small, is it possible to cause such dislodgement of the bumper?

Also, what is the estimated cost of repair?

I believe with such minor damage, it doesn't warrant a total change of bumper right?

Regards

Jeremy

On Mon, May 10, 2021 at 11:03 AM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Jeremy

We refer to the above matter.

Our Surveyor have inspected Third Party's vehicle and found slight damages on the bumper. (Photos attached for your reference)

The video of both parties, although did not show any contact. However, the impact can be heard just after our mutual client try to reverse.

Considering the size of our mutual client's vehicle and the impact was small, which is why he/she could not feel any impact at that point.

Based on both videos & the damages profile, we are therefore of the opinion that there may have been contact between both vehicles.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Wednesday, 31 March 2021 11:35 AM

To: jeremylowwb@gmail.com

Subject: 2540925263SG003 Accident Involving SKS2649K & SJB2167K on 27/3/2021

Dear Jeremy,

Refer to your email below.

We noted your client's concern regards to the damages. We have appointed our surveyor to survey the Third party vehicle.

We will handle the matter.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120
Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Jeremy Low <jeremylowwb@gmail.com>

Sent: Tuesday, March 30, 2021 5:09 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] Fwd: 27 march 2021 car video

This message is from an external sender; be cautious with links and attachments.

Hi,

Attached is the accident video and report which my client made for the accident on 27 Mar 2021.

Please assist in the investigation as client mentioned that there isn't any damages to both cars at all but the other insist on claiming insurance.

Regards

Jeremy

----- Forwarded message -----

From: **Jeremy Low** <jeremylowwb@gmail.com>

Date: Mon, Mar 29, 2021 at 5:12 PM

Subject: Fwd: 27 march 2021 car video

To: <claims.management@aig.com>

Hi,

This is the video for my client's minor collision on 27 Mar 2021. I have also attached the claims report which my client did as well.

Accident report No: SA01213T0004

Password to open: 1900071480

My client realised that there is no physical damage or injuries on both parties. However, the driver of the other car insist that there is damage on his bumper and would like to claim insurance for it. It's obvious from the naked eye that there is no damage at all.

Client is very upset over such incident and suspect that the other driver is trying to cheat the insurer to pay for a new bumper.

Please investigate this matter and ensure on this matter.

Thank you for help.

Regards

Jeremy Low

----- Forwarded message -----

From: **Victor Sun** <victorsun.miachuen@gmail.com>

Date: Sat, Mar 27, 2021 at 9:35 AM

Subject: Re: 27 march 2021 car video

To: Jeremy Low <jeremylowwb@gmail.com>, idina shi <idinashi@gmail.com>

[2021-03-27 07 28 52.576 Forward-camera\(\).avi](#)Error! Filename not specified.

try this file instead

On Sat, Mar 27, 2021 at 9:27 AM Victor Sun <victorsun.miachuen@gmail.com> wrote:

[_00000123.jdr](#)Error! Filename not specified.

check if you can view?

thanks

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Regards

Jeremy Low Wee Beng

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Regards

Jeremy Low Wee Beng

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Regards

Jeremy Low Wee Beng

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Regards

Jeremy Low Wee Beng