

## Veron Chen (LKKAUTO)

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**From:** Nadaraja, Deeban <Deeban.Nadaraja@aig.com>  
**Sent:** Tuesday, 30 March 2021 12:44 PM  
**To:** Veron Chen (LKKAUTO); Claims; SUR  
**Cc:** Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan  
**Subject:** RE: OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

Dear Veron and Kee Siang,

Thank you for the email.

We are unable to waive the excess fully, however excess has been waived up to \$1,000.

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**

Express Claim Adjuster,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
E: [Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, March 30, 2021 9:05 AM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>  
**Subject:** [EXTERNAL] RE: OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

This message is from an external sender; be cautious with links and attachments.

Dear Deeban,

Kindly assist below email from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 29 March 2021 7:21 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

Dear Veron,

Please assist to check can the excess be waived fully because it's not the fault of AIG insured.

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, 29 March 2021 4:45 PM

**To:** SUR; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SKX 5508M, (Excess \$1000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Before paint photos showing all parts replaced are required.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Saturday, 27 March 2021 8:21 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

Dear Veron,

Attached above amended report for your next course of action.

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Tuesday, 23 March 2021 10:29 AM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); SUR; assignments

**Subject:** FW: OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

Dear Kee Siang,

Addendum GIA report please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 23 March 2021 10:23 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIM FOR SKX 5508 M / DOA 2/2/2021

Dear LKK,

Kindly assist own policy claim for above mention vehicle.

Claiming against AIG

**Best Regards,**

**Kee Siang Lim**

**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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