

**ACCIDENT INVOLVING SMN 9983B & SJK 8828A ALONG/AT CHINATOWN COMPLEX
CARPARK ON 20/03/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 3/31/2021 8:38 AM

To: ALEX_LXC@HOTMAIL.COM <ALEX_LXC@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21003960/Gra3

LIEW XINCHANG - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMN 9983B & SJK 8828A ALONG/AT CHINATOWN COMPLEX CARPARK ON
20/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJK 8828A against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favor as you are moving out of a carpark lot and collided with third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 23 March 2022 4:00 pm
To: Lee, Ming-Yao; Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: Our Ref : 6774116634SG | Accident Involving SMN9983B & SJK8828A on 20/03/2021 *** LKK REF: CC4/AIG21003960/Gra3

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Cecilia.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, 23 March, 2022 3:36 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 6774116634SG | Accident Involving SMN9983B & SJK8828A on 20/03/2021

Hi,

Received reminder from workshop.

For your kind assistance to submit WP report and mandate if required.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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Singapore 079120
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