## **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)

Sent: Monday, 6 September 2021 9:22 AM

To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; 'Chan, Shu Hui Agnes'

Cc: SUF

Subject: RE: LKK \ CMTD2100902/AGC - Sompo insured FBQ7646C - Our ref: TA.2021.2936.ya-

**SMG 811K** 

**Attachments:** SMG 811K LTA.pdf; SMG 811K PRELI REVISED.pdf; SMG 811K MARK EST.pdf;

LKKPhotosIn6\_compressed.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SMG 811K

Date of survey: 29/3/21

Number of days (estimated): 4 days

Best Regards,

**Veron Chen** | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 30 March 2021 9:49 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments

<assignments@lkkauto.com>; Chan, Shu Hui Agnes ⟨agnes.chan@sompo.com.sg⟩

Cc: SUR <sur@lkkauto.com>

**Subject:** RE: LKK \ CMTD2100902/AGC - Sompo insured FBQ7646C - Our ref: TA. 2021. 2936. ya-SMG 811K

Dear Agnes,

Please be informed that we have inspected the vehicle SMG 811K on 29/3/21.

We are pending estimate from repairer.

Best Regards,

## **Veron Chen** | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Friday, 26 March 2021 3:26 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

**Cc:** 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: LKK \ CMTD2100902/AGC - Sompo insured FBQ7646C - Our ref: TA.2021.2936.ya

Dear Sir/Mdm,

Thank you for the assignment.

### BEST REGARDS

### **G.NIVITHA**

## LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace <grace.teo@sompo.com.sg>

**Sent:** Friday, 26 March 2021 1:34 PM

**To:** yvonne ⟨<u>yvonne@everestlawllc.com</u>⟩; Chan, Shu Hui Agnes ⟨<u>agnes.chan@sompo.com.sg</u>⟩; 'admin-d@lkkauto.com'

 $\label{eq:com} $$ $$ \frac{\text{admin-d@lkkauto.com}}{\text{assignments@lkkauto.com}}; \ \text{assignments@lkkauto.com} $$ $$ $$ $$ \text{SUR } $$ $$ $$ $$ $$ $$ $$ $$ $$ $$$ 

**Subject:** LKK \ CMTD2100902/AGC - Sompo insured FBQ7646C - Our ref: TA. 2021. 2936. ya

## Without Prejudice

Our Reference: CMTD2100902/AGC

Your Reference: TA.2021.2936.ya (SMG811K)

Hi Yvonne,

We refer to your email of today and will appoint **LKK Auto** to conduct the survey.

Aside to LKK AUTO,

Please arrange Mr. Kenneth or Mr. Marcus to survey SMG811K on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

# Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG







<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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From: yvonne <<u>yvonne@everestlawllc.com</u>>
Sent: Friday, March 26, 2021 1:22 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: [PRI-Agree SJE] RE: PRI \ CMTD2100902/AGC - Sompo insured FBQ7646C - Our ref: TA. 2021. 2936. ya

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Our ref : TA. 2021. **2936**. ya

Your ref : FBQ7646C

### PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

Sompo Insurance Pte. Ltd No. 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Department 2 DAYS' PRE-REPAIR NOTICE Surveyor from M/s Sompo Insurance Pte. Ltd

Vehicle SMG811K inspected as follows by Name:

Before repair Parts removed After repair

Signature Signature Signature

Date/ Time: Date/ Time:

Dear Sir/Madam.

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: KENN LAI TAI KANG

ACCIDENT INVOLVING SMG811K & FBQ7646C ON (MMDDYYYY) 3/20/2021 ALONG OPEN SPACE CARPARK AT ABOUT 2202 HOURS

We refer to the above matter wherein we are instructed to act for KENN LAI TAI KANG, the owner of vehicle no. **SMG811K**.

Our client is agreeable to M/s LKK Autp Consultant as the SJE.

Our client's vehicle **SMG811K** is available as follows, <u>please call prior appointment</u> for the pre-repair inspection:

CAS Garage Pte Ltd 1 Kaki Bukit Avenue 6, #02--22/21/20 Autobay Block D Singapore 417883 Tel: (Gerine Cheng)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[As part of our COVID-19 measures, we encourage telecommunting, please communciate with us via email only to avoid any delay in reply.]

### Regards,

Yvonne Ang (Paralegal/In-house counsel)

M/s Everest Law LLC

No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876

Tel: 69707502 | Fax: 69707503

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From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Friday, 26 March 2021 12:12 pm

To: yvonne <<u>yvonne@everestlawllc.com</u>>; Chan, Shu Hui Agnes <<u>agnes.chan@sompo.com.sg</u>>
Subject: PRI \ CMTD2100902/AGC - Sompo insured FBQ7646C - Our ref: TA. 2021. 2936. ya

Our Reference: CMTD2100902/AGC

Your Reference: TA.2021.2936.ya (SMG811K)

Date: 26/03/2021 Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S EVEREST LAW LLC

Hi Yvonne,

## **ACCIDENT INVOLVING FBQ7646C & SMG811K ON 20.03.2021**

We refer to your Notice of Accident dated 26/03/2021.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### **Pre-Repair Survey**

			Selection (Indicate as
	Motor Surveyor	Surveyor	tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

## **Best Regards Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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**From:** yvonne@everestlawllc.com> Sent: Friday, March 26, 2021 11:51 AM

To: Claims - Motor Survey <a href="mailto:MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Subject: Sompo insured FBQ7646C - Our ref: TA. 2021. 2936. ya

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content is safe.

Our ref: TA. 2021. 2936. ya Your ref: FBQ7646C

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

Sompo Insurance Pte. Ltd No. 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623

Attn: Motor Claims Department

**NOTICE OF ACCIDENT** 

Dear Sir/Madam,

CLAIMANT: KENN LAI TAI KANG

ACCIDENT INVOLVING SMG811K & FBQ7646C ON (MMDDYYYY) 3/20/2021 ALONG OPEN SPACE CARPARK AT ABOUT 2202 HOURS

For your information only Owner of FBQ7646C

We are instructed by **KENN LAI TAI KANG** to notify you (the insurer of **FBQ7646C**) of a road traffic accident on (MMDDYYYY) **3/20/2021** ALONG **OPEN SPACE CARPARK AT ABOUT 2202 HOURS** involving our client's vehicle registration number SMG811K and vehicle registration number FBQ7646C driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SMG811K** has been damaged. Before our client proceed to repair the damaged vehicle:

- 1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
- 2. Please forward a copy of your insured's report.

Please let us have your list of motor surveyors to conduct the pre-repair survey as a single joint expert.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[As part of our COVID-19 measures, we encourage telecommunting, please communciate with us via email only to avoid any delay in reply.]

### Regards,

Yvonne Ang (Paralegal/In-house counsel)

M/s Everest Law LLC

No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876

Tel: 69707502 | Fax: 69707503

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