

SM AUTOMOTIVE

Our Ref : GBH5002X
Your Ref : YM9542D
Date : 20th April 2021

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING GBH5002X & YM9542D AT BLK 217 BEDOK NORTH CARPARK ON
23.03.2021 @ 10:45HRS**

We are instructed by **CREATIVE BEVERAGE INGREDIENTS PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **GBH5002X** was damaged by vehicle **YM9542D** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 3,700.00
2) Loss of Use for 5 days (4 + 1 weekend)	\$ 600.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 4,302.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 4,302.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE

LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

23-03-2021 @ 1045 HRS

Involving Vehicles

GBH5002X & YMQ542D

Along

Blk 217 Bedok North Carpark

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

GBH5002X

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature

(Company's stamp if applicable)



Name:

Creative Beverage Ingredients P/L

NRIC No.:

200312236M

Date:

23-03-2021

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00092972008 Claim No : SNM21D201715/C02/YM9542D/THAMYL

Claimant : CREATIVE BEVERAGE INGREDIENTS PTE LTD

Amount : S\$4,202.00
DOLLARS FOUR THOUSAND TWO HUNDRED AND TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH 5002X
Insured Vehicle No. : YM 9542D

Date of Loss : 23/03/2021
Place of Accident : 217 BEDOK NORTH STREET 1, SINGAPORE 460217

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SINHUA HOCK KEE TRADING (S) PTE LTD
Driver Name : QUEK CHAM SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,700.00
(3) Loss of Use/ Rental/Earning	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,202.00
	=====	

Claimant Name : CREATIVE BEVERAGE INGREDIENTS PTE LTD NRIC No : 2XXXXX236M

Signature : _____

Date : _____

13.07.2021



SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Invoice No : SMP2104-0029

Date : 20-Apr-21

Date of Accident : 23-Mar-21

Vehicle No. : GBH5002X

Client: CREATIVE BEVERAGE INGREDIENTS PTE LTD

Model Type : TOYOA HIACE

Descriptions		Amount
Lump Sum Repair Cost		3,700.00
Total		3,700.00

(SGD) Dollars: THREE THOUSAND AND SEVEN HUNDRED ONLY



INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YM9542D

Date of Accident

23/03/2021 𠄎

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 16/10/2020 - 15/10/2021

Requested By SUKYI CHONG (CHEW MOTOR ...

Requested Date 23/03/2021 15:43

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 15 April 2021 3:21 PM
To: val@shhks.com
Subject: ACCIDENT INVOLVING YM 9542D AND GBH 5002X ON 23/03/2021

Our Ref: CC6/CTI21003950/Aea3

15 APR 2021

SINHUA HOCK KEE TRADING (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YM 9542D AND GBH 5002X ON 23/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 9 July 2021 11:57 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D201715/C02/YM9542D/THAMYL / FW: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Please proceed as recommended.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, July 1, 2021 9:19 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D201715/C02/YM9542D/THAMYL / FW: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline,

We refer to our mandate requested dated 07/06/21.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 25 June 2021 11:03 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D201715/C02/YM9542D/THAMYL / FW: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

Hi Pauline,

We refer to our mandate requested dated 07/06/21.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 7 June 2021 10:45 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D201715/C02/YM9542D/THAMYL / FW: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

Your ref : SNM21D201715/C02/YM9542D/THAMYL
Our ref : CC6/CTI21003950/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle. We are of the opinion that the liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SM AUTOMOTIVE**" at **\$4,202.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,926.40	\$ 3,700.00
2. Loss of Use (5days x \$120)	\$ 600.00	\$ 500.00 (5days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,528.40	\$ 4,202.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 1 April 2021 8:52 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201715/C02/YM9542D/THAMYL / FW: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

[Confidential]

Dear Mei Kwan

Attached for claims purpose.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI
Sent: Friday, March 26, 2021 4:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201715/C02/YM9542D/THAMYL / FW: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D201715/C02/YM9542D/THAMYL.

Dear Pauline ,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 26 March 2021 4:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YM9542D (OI : CTI - TBA) AND GBH5002X (TP : LKK REF - CC6/CTI21003950/Aea3) on 23/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 5002X at M/s SM Automotive - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)