

Cecilia Chong (LKK Auto)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Monday, 29 March 2021 3:55 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: Seeking approval to reject TP claim - AIG REF: TP / 8189083989SG should read as 5914300373SG [ACCIDENT BETWEEN SHD 1379K & SJD 277D (OI - AIG) ON 25/07/2020]

Dear Cecilia,

Pls kindly proceed.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, March 26, 2021 2:22 PM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Seeking approval to reject TP claim - AIG REF: TP / 8189083989SG should read as 5914300373SG [ACCIDENT BETWEEN SHD 1379K & SJD 277D (OI - AIG) ON 25/07/2020]

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Dear Joanne,

TP claim that NO video footage from their end as well.

In view of above, 50/50 based on conflicting version. OI is agreeable at settlement based on 50/50 as well.

We will proceed to re-open case for further handling.

Thanks

Dear Su Li / Mei Kwan,

Kindly assist.

Thanks