

## Veron Chen (LKKAUTO)

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**From:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Sent:** Monday, 10 January 2022 12:09 PM  
**To:** TeamAuto Pro  
**Cc:** Veron Chen (LKKAUTO); Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts  
**Subject:** aigencrypt RE: Re: FW: aigencrypt RE: FW: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021 (AIG REF: 9780225002SG)  
**Attachments:** towing fee.jpg

Hi Adel,

I spoke with insured today and was advised to make the reimbursement to her instead as she made the payment for the towing fee. Please refer to the towing receipt attached.

Thanks and regards,

**Syaza Irdina Azlan**

**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto  
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore  
[Tel:65-68307871](tel:65-68307871)

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** TeamAuto Pro <teamautooffice@gmail.com>  
**Sent:** Thursday, December 23, 2021 12:27 PM  
**To:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Cc:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** [EXTERNAL] Re: FW: aigencrypt RE: FW: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021 (AIG REF: 9780225002SG)

**This message is from an external sender; be cautious with links and attachments.**

Dear Azlan,

Kindly refer to the tow receipt submitted to your side dated 15-06-21 & 25-10-21. I am re-attaching herewith for your easy reference.

Above is to be reimbursed to the workshop - as raised on our Debit Note DN4618U/2079 dated 23-04-21.

I trust the above clarifies and we appreciate your soonest reimbursement so we can have the file closed at our end.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

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**From:** Azlan, Syazairdina [mailto:[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)]

**Sent:** Wednesday, 22 December 2021 8:55 AM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>

**Cc:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts

<[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>

**Subject:** aigencrypt RE: FW: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021 (AIG REF: 9780225002SG)

Hi Veron/Adel,

Kindly advise the initial and final location the car been towed and to whom shall this towing fee reimbursement be made to.

Thank you.

**Thanks and regards,**

**Syaza Irdina Azlan**

**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore

[Tel:65-68307871](tel:65-68307871)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, December 20, 2021 10:42 AM  
**To:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>  
**Subject:** [EXTERNAL] FW: FW: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021 (AIG REF: 9780225002SG)

This message is from an external sender; be cautious with links and attachments.

Dear Azlan,

Kindly assist on the towing fee of \$150 payment status.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>  
**Sent:** Monday, 20 December 2021 10:39 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** [syazairdina.azlan@aig.com](mailto:syazairdina.azlan@aig.com)  
**Subject:** Re: FW: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021 (AIG REF: 9780225002SG)

Hi all,

Pls assist on towing fee of \$150.00. We are still pending payment to have this file closed.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Nov 19, 2021 at 3:43 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Azlan,

Kindly assist on the towing fee of \$150 payment status.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro [mailto:[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)]

**Sent:** Friday, 19 November 2021 12:12 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** [syazairdina.azlan@aig.com](mailto:syazairdina.azlan@aig.com)

**Subject:** Re: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021 (AIG REF: 9780225002SG)

Dear Veron,

Fyi, we have yet to receive \$150 for the towing fee.

Kindly reimburse soonest so we can have this file closed on our end.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Nov 5, 2021 at 5:40 PM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Azlan,

Kindly assist on the towing fee of \$150 payment status.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro [mailto:[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)]

**Sent:** Friday, 5 November 2021 5:30 PM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** Re: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Veron,

FYI, we received \$9350.43 dated 03-11-2021 for the subject invoice. However, we are still pending \$150 for Tow Fee incurred as reflected on our Debit Note.

Kindly assist to check on \$150 payment status.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

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