

Veron Chen (LKKAUTO)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Friday, 5 November 2021 5:30 PM
To: Veron Chen (LKKAUTO)
Subject: Re: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Veron,

FYI, we received \$9350.43 dated 03-11-2021 for the subject invoice. However, we are still pending \$150 for Tow Fee incurred as reflected on our Debit Note.

Kindly assist to check on \$150 payment status.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 25, 2021 at 2:46 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:
BY EMAIL

WITHOUT PREJUDICE

Dear Veron,

We refer to the above-mentioned accident and hereby re-submit on behalf of Ms Chua Lay Choo, her Own Damage claim as below, with the following documents attached:-

- Satisfaction & Discharge Voucher + Tow Receipt
- Our Invoice (final repair bill) + Debit Note

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 25, 2021 at 2:26 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:
BY EMAIL

WITHOUT PREJUDICE

Dear Veron,

We refer to the above-mentioned accident and hereby re-submit on behalf of Ms Chua Lay Choo, her Own Damage claim as below, with the following documents attached:-

- Satisfaction & Discharge Voucher + Tow Receipt
- Our Invoice (final repair bill) + Debit Note

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 25, 2021 at 2:10 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:
Dear Veron,

Kindly see attached the re-signed DV.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 25, 2021 at 1:36 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:
BY EMAIL

WITHOUT PREJUDICE

Dear Veron,

Kindly see attached the revised:-

- Final Repair Bill
- Debit Note for Tow Fee

Please confirm all is fine before we get our client to re-sign the DV. Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 25, 2021 at 1:14 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:
Dear Veron,

Without Prejudice

For the sake of an amicable and expeditious settlement, we thank you for your review and are pleased to confirm COR at \$9338.72 before excess \$600 / 12 days.

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 25, 2021 at 1:04 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Adel,

Kindly confirmed \$9338.72 before excess \$600 @ 12 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro [mailto:teamautoffice@gmail.com]

Sent: Tuesday, 19 October 2021 1:01 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Veron,

Ref your list yesterday, pls see below our comments. We await your revision to recommend COR for amicable settlement.

1) PARTS Nos. 22 : FT Grille Outer Chrome - Obvious scratches on chrome and replacement is necessary.



2) PARTS Nos. 26 : FT Bumper Inner Pad - Obvious damages to FT Bumper hence Inner Pad definitely is also damaged.



3) SPECIAL NETT No. 21 : FT Fender Inner Cowling Clips - Damages to Fender is obvious proof that clips would not ne usable.



4) SPECIAL NETT No. 24 & 25 : Radiator Coolant + Aircon Fluid - Radiator was broke, coolant and fluid definitely need to be replaced.



5) LABOUR No. 11, 12, 13, 14, 15 & 16 - Refer to above radiator photo, labour is needed to replace all air-con related issues hence we are of the opinion that it is not fair to have these labours removed.

6) LABOUR No 26 : FT Panel Beating - Too much work required, \$600 is definitely not justifiable. We further seek your kind consideration that RR Panel beating was already deducted from the agreed \$400 to \$200 hence we are not able to further compromise on the FT panel Beating. Solely for the sake of our amicable relationship, \$1000 is our best price.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 18, 2021 at 6:10 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:

Dear Veron,

Your list well-received with many thanks. I will go through with our Estimate guys and get back to you soonest I can.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 18, 2021 at 5:51 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Adel,

Kindly go through the marking before we finalize and seek approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro [mailto:teamautooffice@gmail.com]

Sent: Thursday, 7 October 2021 1:50 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Veron,

Any update pls? Client is asking on status. Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Sep 17, 2021 at 3:32 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:

Dear Veron,

Attached is the complete set of supplier invoices for your easy reference.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Sep 17, 2021 at 3:14 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:

Dear Veron,

Attached fyn.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

-

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Sep 16, 2021 at 5:48 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Adel,

Please refer asterisk in supplier invoice, kindly assist to write the number from the estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro [mailto:teamautooffice@gmail.com]

Sent: Wednesday, 25 August 2021 5:26 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Veron,

Pls see attached the supplier invoices.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

-

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Sat, Aug 21, 2021 at 1:15 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:

Dear Veron,

Kindly see attached your requested:-

- Final Repair Bill
- Debit Note for Tow Fee

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

--

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Aug 20, 2021 at 4:33 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Adel,

Please provide parts tax invoice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 23 July 2021 2:06 PM

To: 'Team AutoPro' <tap.finalization@gmail.com>; TeamAuto Pro <teamautooffice@gmail.com>

Subject: FW: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Adel,

Please provide parts tax invoice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 17 June 2021 4:39 PM
To: TeamAuto Pro <teamautooffice@gmail.com>
Subject: RE: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

Dear Adel,

Please provide parts tax invoice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro [<mailto:teamautooffice@gmail.com>]
Sent: Tuesday, 15 June 2021 8:15 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Own Damage Claim Settlement - SKH 4618U (AIG Policy# 1700076562-03 / DOA: 24-03-2021

BY EMAIL

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above-mentioned accident and hereby submit on behalf of Ms Chua Lay Choo, her Own Damage claim as below, with the following documents attached:-

- Satisfaction & Discharge Voucher + Our Invoice (final repair bill) + Tow Receipt
- AIG Motor Accident Interview Form & Letter of Undertaking
- Client's Insurance Cert & IDs

OD Cost of Repair Inc. GST	\$ 10,646.50 \$9950 COR Agreed + \$696.50 GST
Add Towing Fee Incurred	\$ 150.00 <small>Inv#9852</small>
Total	\$ 10,796.50
Deduct Excess	\$ (600.00) <small>DN4618U/2079</small>
GRAND TOTAL	\$ 10,196.50

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <teamautopl@gmail.com>

Date: Fri, Mar 26, 2021 at 11:46 AM

Subject: Re: Re: OWN DAMAGE CLAIM: SKH 4618 U (Our ref) DOA 24/03/2021 policy : 1700076562-03

To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>, Parthiban, Theerthan <Theerthan.Parthiban@aig.com>, Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>, Lim, Sheng Yang <ShengYang.Lim@aig.com>

Dear Sir/Mdm,

Road Traffic Accident Involving SKH 4618 U Our Ref)

Dated 24TH MARCH 2021, Time around 1700HRS

@ TAMPINES SOUTH FLYOVER, SLIP ROAD

We represent your insured/our client CHUA LAY CHOO; **SKH 4618 U** , to notify you of the aforesaid road traffic accident and your insured/our client intention for OD claim. Kindly assist to arrange the survey ASAP

Enclosed herewith the relevant Singapore Accident Statement filed for your reference.

Thank you for your attention to this email and we look forward to your earliest reply.

Please advise on the excess and loss of use.

Thank you

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722