

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 1 April 2021 5:10 PM  
**To:** 'Team AutoPro'  
**Cc:** TeamAutoPro North; SUR  
**Subject:** RE: SKH 4618U-DOA: 24/3/21 (AIG OD)  
**Attachments:** MARKING.pdf

Dear John,

As instructed by our client , please proceed to repair the insured vehicle SKH 4618U **on Part by Part basis Not Exceeding \$9500 or which everlower** , (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

### **Parts tax invoice to be provided**

**Item # 3 & 4 - Rear bumper side retainer front and Rear bumper side retainer rear approve right hand only**

**Item #28 not approve-Front bumper centre grille**

**Labour 8 -Rear panel beating to revise to \$200, Rear Fender RH paint chipped only**

**Labour 10-Rear spray painting should be \$400**

**Labour 26-Front panel beating to revise to \$600 (replace bonnet, front fender RH and panel beat front support).**

**Total repair days to revise to 8 days.**

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels / Parts required.**

**All Old Parts is to lay out for inspections to tally with New Parts replacement**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <tap.finalization@gmail.com>  
**Sent:** Wednesday, 31 March 2021 3:50 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** TeamAutoPro North <teamautopn@gmail.com>; SUR <sur@lkkauto.com>  
**Subject:** Re: SKH 4618U-DOA: 24/3/21 (AIG OD)

Dear Veron,

My apologies we are unable to repair at Not Exceeding \$8500/-

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,  
John Ko  
**Team AutoPro Pte Ltd**  
HP : 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Mar 31, 2021 at 3:45 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Peach,

Attach surveyor marking.

Kindly check vehicle able to repair at Not Exceeding \$8500/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

