

## PREMIER APPRAISER SERVICES

Insurance Loss Adjusters and Qualified Appraisers

16 Sin Ming Walk, #03-02 Singapore 575568

Tel: 6554-2269 Fax: 6685-1399

Regn. No: 52864369W

Our Ref : PT2002002-L

Date : 25th February 2019

Ms Choo Huei Ling  
c/o 1 Kaki Bukit Ave 6  
#02-34/36 AutoBay  
Singapore 417883

**WITHOUT PREJUDICE**

Dear Sir,

**Re: Third Party Claim / Workshop :- Precise Auto Service**  
**Vehicle Regn. No. : JTR 9191**

We refer to your instruction to appraise the above-mentioned vehicle on 13th Feb 2020 .

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by the repairer for S\$ 20,909.20 as per our attached schedule have been scrutinized and revised by us against the actual damages found on the vehicle and we recommend the replacements and rectification accordingly.

The repairer has agreed to undertake the repairs at our adjusted amount of **S\$ 16,700.00 lump sum** corresponding to supply of parts, labour charges and spraypainting. However, we have not given instruction to authorize.

Under normal circumstances the estimated period of repairs is **NINE ( 9 ) days**.  
The estimated period of repairs given above is based on **Working Day(s)** only.

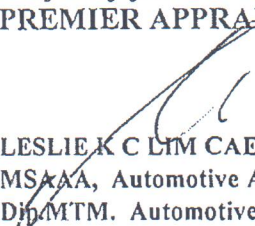
Photographs of the damaged vehicle taken by us during our inspection are enclosed.

We are leaving the matter to you for a decision.

Please do not hesitate to contact us if you need any clarification.

Assuring you of our best services always.

Very truly yours  
**PREMIER APPRAISER SERVICES**

  
**LESLIE K C LIM CAE (UK), MIMI (UK)**  
MSAAA, Automotive Appraiser  
Dip.MTM. Automotive Engineer

# PREMIER APPRAISER SERVICES

## VEHICLE INSPECTION REPORT

To :	Ms Choo Huei Ling	Our Ref. :	PT2002002-L
	c/o 1 Kaki Bukit Ave 6	Policy No. :	-
	#02-34/36 AutoBay	Claim No. :	-
	Singapore 417883	Sum Insured :	-
		Type of Claims :	T/P Claim
		Date :	25th February 2019

Assigned By :	Ms Choo Huei Ling
Date of Assignment :	13th Feb 2020
Date of Accident :	11th Feb 2020
Date of Inspection :	13th Feb 2020 Follow up inspections were also conducted.
Name of Workshop :	Precise Auto Service
Place of Inspection :	1 Kaki Bukit Ave 6 #02-34/36 AutoBay
	Singapore 417883

### PARTICULARS OF VEHICLE

Registration No. :	JTR 9191	Odometer/km :	13530
Make/Model :	Mazda CX5	Chassis No. :	-
Type Of Body :	SUV	Engine No. :	PP1KFA221KM001123
Year of Manuf./Regn. :	2019	Engine Cap. :	2191 cc
Colour :	Red	Carrying Cap. :	4 Passengers

### PRE-ACCIDENT CONDITION (Static tests only)

Handbrake :	Serviceable	Body Work :	Good	Market Value :	N/A
Footbrake :	Serviceable	Paint Work :	Good	Scrap Value :	-
Steering :	Serviceable	Modifications :	None	Others :	-

### CONDITION OF TYRES

	Size	N/s - Tread Depth/Make	O/s - Tread Depth/Make
Front Tread :	225/55 - R19	8mm - Toyo	8mm - Toyo
Rear Tread (inner) :			
Rear Tread (outer) :	225/55 - R19	8mm - Toyo	8mm - Toyo

*The above represent an estimated remaining life of the tyre treads in mm.*

### POINT OF IMPACT/GENERAL DESCRIPTION OF DAMAGES

The vehicle sustained an impact of heavy nature on the rear portion.

The tail gate, boot floor, rear end panel, rear end panel inner structure, rear fenders, fender inner structures, rear bumper, bumper reinforcement, exhaust silencer, exhaust heat shield were badly dented/ buckled/ torn/ distorted. The tail gate parts and components were also affected.

For details of damages please refer to our schedule attached.

### REMARKS :

This survey was conducted strictly without prejudice.

*This report is confidential and is given for the use of clients and their agents and any disclosure or publication of it or parts thereof shall be the responsibility of such person and no liability shall be attached to us therefore.*



# PREMIER APPRAISER SERVICES

Our Ref : PT2002002-L

Vehicle No : JTR 9191

Qty	Parts Descriptions	Conditions	Repairer's Est.	Our Revised
LIST ITEMS:				
1	tail gate	badly dented	S\$ 1,637.00	S\$ 1,637.00 ✓
2	tail gate absorber - Autolifter <i>new</i>	damaged/stiffened	2,480.00	2,480.00 +
2	tail gate hinges	serviceable	94.00	- +
2	tail gate stopper	serviceable	24.00	- +
1	tail gate inner trimboard <i>3 new</i>	damaged	351.00	351.00 +
8	tail gate inner trimboard clips <i>new</i>	necessary	40.00	40.00 +
1	tail gate weatherstrip <i>new</i>	warped	149.00	149.00 ✓
1	tail gate inner closing switch <i>new</i>	damaged	225.00	225.00 ✓
1	tail gate lock	stiffened/damaged	933.00	<del>933.00</del> 485 ✓
1	tail gate lock striker	bent	61.00	61.00 ✓
1	tail gate lock buzzer	damaged	175.00	175.00 ✓
1	tail gate outer keyless sensor	damaged	82.00	82.00 ✓
1	tail gate outer handle switch	damaged	101.00	101.00 ✓
1	tail gate outer garnish - top	damaged	492.00	492.00 ✓
1	tail gate outer garnish - bottom	damaged	603.00	603.00 ✓
30	tail gate outer garnish clips	necessary	150.00	<del>100.00</del> 30 ✓
1	tail gate badge - logo	damaged	58.00	58.00 ✓
1	tail gate emblem " CX-5 "	damaged	41.00	41.00 ✓
1	tail gate emblem " 2.2 GLS "	damaged	55.00	55.00 ✓
1	tail gate emblem " SKY ACTIV "	damaged	67.00	67.00 ✓
1	tail gate emblem " GVC "	damaged	45.00	45.00 ✓
1	tail gate reverse camera	damaged	1,016.00	<del>1,016.00</del> 455 ✓
14	tail gate glass clips	necessary	70.00	<del>70.00</del> 30 ✓
2	tail gate reflector	cracked	1,172.00	1,172.00 ✓
4	tail gate reflector clips	necessary	20.00	20.00 ✓
2	tail lamp assy	cracked	2,524.00	<del>2,524.00</del> 2100 ✓
2	tail lamp clips	necessary	10.00	10.00 ✓
2	rear number plate lamp <i>3 new</i>	cracked	70.00	70.00 +
1	rear number plate lamp garnish <i>new</i>	damaged	110.00	110.00 +
1	rear bumper	badly dented	1,279.00	1,279.00 ✓
1	rear bumper reinforcement	badly dented	615.00	615.00 ✓
1	rear bumper bracket	damaged	26.00	26.00 ✓
2	rear bumper side retainers	damaged	48.00	48.00 ✓
2	rear bumper side attachment	damaged	44.00	44.00 ✓
2	rear bumper reflector <i>new</i>	chafed/snapped	422.00	422.00 +
2	rear bumper tow cover	missing	24.00	24.00 ✓
4	rear bumper parking sensor <i>2 pieces</i>	damaged	816.00	<del>816.00</del> 408 ✓
4	rear bumper parking sensor holder	damaged	64.00	64.00 ✓
1	rear end panel <i>Repair</i>	badly dented	628.00	628.00 +
1	rear end panel top trim	damaged	82.00	82.00 ✓
4	rear end panel top trim clips	necessary	20.00	20.00 ✓
2	rear fender inner trim board <i>3 new</i>	demaged	1,406.00	1,406.00 +
12	rear fender inner trim board clips <i>new</i>	necessary	60.00	60.00 +
1	floor panel board <i>new</i>	damaged	551.00	551.00 +
1	exhaust silencer <i>new</i>	badly dented <i>10256</i>	1,486.00	1,486.00 +
1	exhaust heat shield	buckled <i>8236.80</i>	43.00	43.00 ✓
5	exhaust heat shield rivet	necessary	25.00	25.00 ✓
			S\$ 20,494.00	S\$ 20,326.00
			LESS 20% 4,098.80	20% 4,065.20
Balance c/d			S\$ 16,395.20	S\$ 16,260.80

# PREMIER APPRAISER SERVICES

Our Ref : PT2002002-L


Vehicle No : JTR 9191

Qty	Parts Descriptions	Conditions	Repairer's Est.	Our Revised
		Balance b/f	S\$ 16,395.20	S\$ 16,260.80
S/NETT ITEMS:				
1	tail gate glass sealant	necessary	60.00	60.00 ✓
1	tail gate glass inner seal	necessary	50.00	38.00 ✓
1	rear number plate	damaged	45.00 )	50.00 x
1	rear number plate casing	damaged	29.00 )	
		TOTAL S/PARTS	S\$ 16,579.20	S\$ 16,408.80
	Towing charges		60.00	60.00
	To remove/refit tail gate glass to assist repairs.		180.00	120.00 ✓
	To remove/refit interior garnish & luggage trims & garnish to assist repairs.		200.00	150.00 80
	Labour charges to repair, panel beat and straighten damaged parts and replace the above-mentioned parts.		1,300.00	1,150.00 500.
	To remove/replace exhaust silencer.		200.00	120.00 80
	To transfer tail gate fittings.		250.00	80.00 ✓
	To remove/replace reverse camera.		180.00	60.00 ✓
	To remove/replace reverse sensor.		180.00	60.00 ✓
	To check wiring functions.		1750 80.00	30.00 ✓
	On board Programming & Calibration to reset electrical module system.		300.00	250.00 100
	To putty, apply primer & spray-paint the affected areas.		1,200.00	1,050.00 800
	To apply rust-proofing on repaired/replaced panels.		200.00	120.00 40
		TOTAL	S\$ <u>20,909.20</u>	S\$ <u>19,658.80</u>

Note: The repairer has agreed to undertake the repairs at our adjusted amount of **S\$ 16,700.00 lump sum** corresponding to supply of parts, labour and spray painting charges.

The estimated period of repairs is **NINE ( 9 ) days**. Pursuant to your instruction we have **not** authorised repairs on your behalf.

PREMIER APPRAISER SERVICES

  
**LESLIE K C LIM CAE (UK), MIMI (UK)**  
 MSAAA, Automotive Appraiser  
 Dip. MTM. Automotive Engineer

# FormTeam Consultancy Pte Ltd

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No.33, Ubi Ave 3  
#02-15, Vertex  
Singapore 408868

Tel : (65) 6509 1788  
Fax : (65) 6509 6221

Email: [motorsurvey@fta.com.sg](mailto:motorsurvey@fta.com.sg)

Co.Reg No: 200819280D

GST Reg No: 200819280D

Our Reference : NTUC20-020853/PRS/AN/ADJ/AN/gh

Your Reference: MT/1084158-001

Date : 18-Aug-2020

Motor Claims Department  
NTUC Income Insurance Co-operative Limited  
73 Bras Basah Road  
#05-01 NTUC Trade Union House  
Singapore 189556

Attention : Ms Natalie Lee

Dear Sir/Mdm,

**SURVEY OF VEHICLE NO. JTR 9191**

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Pursuant to your instruction on 11-Aug-2020.

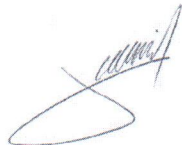
We recommend a repair cost of **\$7,350.00** (see report) based on lump sum repair and the estimated duration of repairs would take **07 days**.

We also enclosed our note of charges for your consideration.

Thank you for this assignment.

Your faithfully

**FormTeam Consultancy Pte Ltd**  
Adjusters & Surveyors (Licensed Appraiser)



Adam Ng  
Automobile Appraiser

(Email : [adam@fta.com.sg](mailto:adam@fta.com.sg))

Encl. Survey Report



# FormTeam Consultancy Pte Ltd

## AUTOMOBILE ASSESSMENT REPORT

Page No. 1

Our Reference : NTUC20-020853/PRS/AN/ADJ/AN/gh

Your Reference: MT/1084158-001

Date : 18-Aug-20

Attention : Ms Natalie Lee

TO : Motor Claims Department  
NTUC Income Insurance Co-operative Limited  
73 Bras Basah Road  
#05-01 NTUC Trade Union House  
Singapore 189556

**Assessment of Vehicle No** : **JTR 9191**  
**Date of Accident** : **11-February-2020**  
**Date of Inspection** : **13-February-2020**  
**Address of Inspection** : **1 Kaki Bukit Ave 6 #02-34 S'417883**

We have carried out a physical assessment of **JTR 9191** at **M/S Precise Auto Service** according to your instructions on **13-Feb-2020**, dismantled items on **17-Feb-2020**, post repair survey on **21-Feb-2020** and are pleased to submit our report herewith.

### **1. VEHICLE PARTICULARS**

Registration No. : JTR 9191  
Make & Model : Mazda CX5  
Year of Registration : 2019  
Engine Capacity : 2191 cc  
Chassis No. : PP1KFA221KM001123  
Engine No. : SH38906686  
Colour : Red  
Mileage (km) : 13530

### **2. VEHICLE CONDITION**

Body Paint : Good  
Steering : Serviceable  
Foot Brake : Serviceable  
Parking Brake : Serviceable

### **3. TYRE PARTICULARS & CONDITION**

#### **Front**

RH Make/Size : Toyo 225/55R19 - 60%  
LH Make/Size : Toyo 225/55R19 - 60%

#### **Rear**

RH Make/Size : Toyo 225/55R19 - 60%  
LH Make/Size : Toyo 225/55R19 - 60%

Note : % denotes the remaining percentage of the tyre

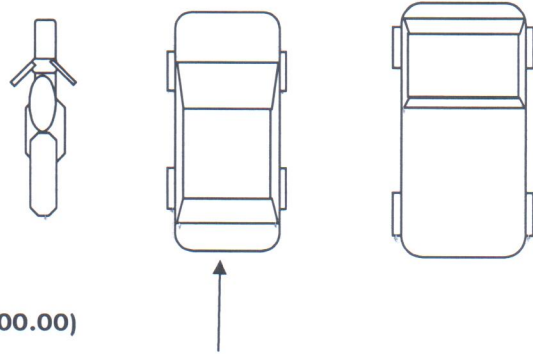
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Our Reference : NTUC20-020853/PRS/AN/ADJ/AN/gh  
Your Reference : MT/1084158-001  
Vehicle Number : JTR 9191

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## **4. DESCRIPTION OF DAMAGE**

At the time of inspection, this vehicle sustained damages to the **Rear** portion. Please see attached scheduled for details.



## **5. REMARKS**

Market Value : **RM156,400.00 (RM52,000.00)**  
Salvage Value : -  
Repair Limit (Nett Loss) : **RM156,400.00 (RM52,000.00)**  
Repairer's estimate : **Not Provided**  
Nett Saving : -  
Excess : -  
Sum Insured : -  
Our adjusted amount : **\$ 7,350.00**  
Estimated Repair Days : **07 days**

**Additional photographs will be submitted upon request by our principal.**

Pursuant to your instruction, we have **NOT AUTHORIZED** repair.

The assessment was conducted on a "**Without Prejudice**" basis.

If we are not notified of anything to the contrary within **14 days** from the date hereof, this report shall be treated as correct.

### Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by

**FormTeam Consultancy Pte Ltd** for any reliance on this report by any third party, unless with the permission of the addressee.

# FormTeam Consultancy Pte Ltd

Our Reference : NTUC20-020853/PRS/AN/ADJ/AN/gh  
 Your Reference : MT/1084158-001  
 Vehicle Number : JTR 9191

**Page No. 3**

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE (\$)	OUR ASSESSMENT (\$)
	<b><u>PARTS (LIST ITEMS)</u></b>			
1	Tailgate	Dented	-	1,637.00
2	Tailgate Absorber - Autolifter	Serviceable	-	-
2	Tailgate Hinges	Not Necessary	-	-
2	Tailgate Stopper	Not Necessary	-	-
1	Tailgate Inner Trimboard	Not Displayed	-	-
8	Tailgate Inner Trimboard Clips	Not Necessary	-	-
1	Tailgate Weatherstrip	Deformed	-	149.00
1	Tailgate Inner Closing Switch	Cut	-	225.00
1	Tailgate Lock	Not Repaired	-	-
1	Tailgate Lock Striker	Not Necessary	-	-
1	Tailgate Lock Buzzer	Not Displayed	-	-
1	Tailgate Outer Keyless Sensor	Cut	-	82.00
1	Tailgate Outer Handle Switch	Cracked	-	101.00
1	Tailgate Outer Garnish - Top	Not Displayed	-	-
1	Tailgate Outer Garnish - Bottom	Cracked	-	603.00
8	Tailgate Outer Garnish Clips	Necessary	-	84.40
1	Tailgate Badge Logo	Necessary	-	58.00
1	Tailgate Emblem CX-5	Necessary	-	41.00
1	Tailgate Emblem 2.2 GLS	Necessary	-	55.00
1	Tailgate Emblem Sky Activ	Necessary	-	67.00
1	Tailgate Emblem GVC	Not Fitted	-	-
1	Tailgate Reverse Camera	Not Displayed	-	-
6	Tailgate Glass Clips	Necessary	-	26.00
2	Tailgate Reflector	LH Cut, RH Cracked	-	1,172.00
4	Tailgate Reflector Clips	Necessary	-	20.00
2	Tail Lamp Assy	LH Cut, RH Grazed/Cut	-	2,524.00
2	Tail Lamp Clips	Necessary	-	10.00
2	Rear Number Plate Lamp	No Damage	-	-
1	Rear Number Plate Lamp Garnish	Not Displayed	-	-
1	Rear Bumper	Cracked	-	1,279.00
1	Rear Bumper Reinforcement	Dented	-	520.00



# FormTeam Consultancy Pte Ltd

Our Reference : NTUC20-020853/PRS/AN/ADJ/AN/gh  
 Your Reference : MT/1084158-001  
 Vehicle Number : JTR 9191

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QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE (S\$)		OUR ASSESSMENT (S\$)	
1	Rear Bumper Bracket	Deformed/Cracked	-	-	26.00	-
2	Rear Bumper Side Retainers	Necessary	-	-	48.00	-
2	Rear Bumper Side Attachment	Distorted	-	-	44.00	-
2	Rear Bumper Reflector	Not Consistent	-	-	-	-
2	Rear Bumper Tow Cover	Missing/Distorted	-	-	10.60	-
2	Rear Bumper Parking Sensor	Malfunction	-	-	401.00	-
4	Rear Bumper Parking Sensor Holder	Necessary	-	-	31.00	-
1	Rear End Panel	Slight Damaged/Repairable	-	-	-	-
1	Rear End Panel Top Trim	Deformed	-	-	82.00	-
4	Rear End Panel Top Trim Clips	Necessary	-	-	20.00	-
2	Rear Fender Inner Trim Board	Not Replaced	-	-	-	-
12	Rear Fender Inner Trim Board Clips	Not Necessary	-	-	-	-
1	Floor Panel Board	Not Necessary	-	-	-	-
1	Exhaust Silencer	No Damage	-	-	-	-
1	Exhaust Heat Shield	Not Consistent	-	-	-	-
5	Exhaust Heat Shield Rivet	Not Necessary	-	-	-	-
			-	-	9,316.00	-
Less Discount :			0%	-	20%	1,863.20
Parts Total :			-	-	7,452.80	-
<b>SPECIAL NETT ITEMS</b>						
1	Tailgate Glass Sealant	Necessary	-	-	50.00	-
1	Tailgate Glass Inner Seal	Necessary	-	-	38.00	-
1	Rear Number Plate	Not Affected	-	-	-	-
1	Rear Number Plate Casing	Not Affected	-	-	-	-
Special Nett Total :			-	-	88.00	-
Parts Total :			-	-	7,540.80	-

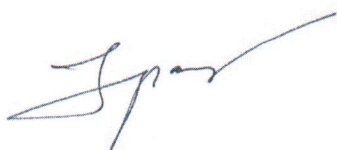
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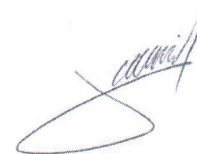
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S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT (S\$)
	<b><u>LABOUR</u></b>		
1	Towing charges.	-	-
2	To remove, refix rear windscreen glass.	-	120.00
3	To remove, refix roof linings, front & rear seats, carpet, garnish and trims	-	60.00
4	To remove, cut out damage portion, jack out, straighten, panel beating, welding, align and renew replaced parts.	-	500.00
5	To remove and repair rear exhaust silencer and centre pipe	-	-
6	To remove, transfer and refix tailgate fittings.	-	80.00
7	To remove, refix reverse camera.	-	60.00
8	To remove, refix reverse sensor.	-	60.00
9	To rewire rear portion.	-	30.00
10	To reset reprogram & recalibrate electrical module system.	-	120.00
11	To putty and respray painting on affected areas.	-	600.00
12	To apply undersealing.	-	30.00
<b>Labour Total :</b>		-	<b>1,660.00</b>
<b>TOTAL (PARTS &amp; LABOUR) :</b>		-	<b>9,200.80</b>

The final adjusted Lump Sum contract amount is **\$7,350.00**  
**(SINGAPORE DOLLARS SEVEN THOUSAND THREE HUNDRED AND FIFTY ONLY)**



Frankie Pang  
 AMSAE(AUST), AMIRTE, AMSOE,  
 MASPACI, MSAAA  
 Licensed Appraiser



Adam Ng  
 Automobile Appraiser