

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 March 2021 9:01 AM
To: Wei Shong; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; assignments@lkkauto.com
Cc: Claims Dept of CTI; SUR
Subject: RE: SNM21D201696/C02/YP5967Y/TANKL / FW: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021
Attachments: SMD7587C 24.03.2021.pdf; img-325140723.pdf

[Confidential]

WITHOUT PREJUDICE

Dear Wei Shong,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Wei Shong <wei.shong@tlmotor.com.sg>

Sent: Thursday, March 25, 2021 5:41 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201696/C02/YP5967Y/TANKL / FW: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021

Without Prejudice

Dear Kah Leong,

We select LKK Auto – Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Tan Kah Leong [mailto:KahLeong.Tan@sg.cntaiping.com]

Sent: Thursday, March 25, 2021 5:25 PM

To: Wei Shong <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201696/C02/YP5967Y/TANKL / FW: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021

Without Prejudice

Dear Wei Shong,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

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Assistant Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, March 25, 2021 5:18 PM
To: Wei Shong <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg;
Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201696/C02/YP5967Y/TANKL / FW: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021

Dear Kah Leong,

Please conduct PRS for SMD7587C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Thursday, 25 March 2021 1:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg

Subject: RE: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021

Without Prejudice

Dear Boon Sen,

Enclosed the estimate and GIA report for your perusal.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, March 24, 2021 6:03 PM

To: Wei Shong <wei.shong@tlmotor.com.sg>

Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg

Subject: RE: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021

Without Prejudice

Dear Sir,

Pls advise on accident timing and provide your client gia report.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Wednesday, 24 March 2021 5:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Subject: Arrange survey - Accident Involving SMD7587C (TLM) and YP5967Y (China Taiping) on 24.03.2021

Your Ref: YP5967Y

Our Ref: SMD7587C

DOA: 24.03.2021

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

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1 Defu Lane 6
Singapore 539365
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