

NATIONAL Assessment Centre Services

SNB921360009

Date In: 26/3/2021 14:25	Job description	Date & Time Completed	Done by
Ref No: NA/AG 21003938/P	SAS e-filing		
Veh No: SFS 9878D	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 30/12/2019	i-Motor Claim Form		
OD: TP (Reporting Only)	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
	Assessment/Survey Report		
TP Insurer:	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No:	INC () / Non-INC ()
Owner / Driver: (Tel:	()
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time:
Insured/Driver Liability: (% [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co. ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

Claimant's Particulars :-	Invoice Preparation Checklist	Amt (\$)	Amt (\$)
Driver/Owner:	1) AR: Accident Reporting (\$30);	1st Bill	Add Bill
Contact No:	2) DA: Damage Assessment (\$100); INC (\$30)	30.00	
Damaged Portion:	3) TF: Towing Fee \$40/\$45		
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey \$120		
Auditors' Comments :-	5) FT: Follow-Through Survey (Resurvey) \$30		
Cat. 1:	For claiming against INC Only (wef 10 Jan 2005)		
Cat. 2/3:	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON*		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idac Mobile 30		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	26/03/2021 14:25 (SGT)
Date of Accident	30/12/2019 15:39 (SGT)
Exact Location of Accident	18 Ipoh Ln, Singapore 438622
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFS9878D
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	MICHAEL PHOON THIN KWAI
NRIC No	SXXXX296B
Email Address	mphoontk@gmail.com
Mobile Phone No	(Phone) +65-81134888
Alternative Phone No	+65-81134888

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Glc250
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Reporting only
Vehicle Category	Private car
Transmission	Auto
CC	1991

INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	1800150255
Cover Note Number	-

DRIVER

Name of Driver	MICHAEL PHOON THIN KWAI
NRIC No	SXXXX296B

Date Of Birth	13/05/1961
Occupation	Indoor
Date Of Driving Pass	24/07/1979
Driving experience	40 YEARS AND 5 MONTHS
Gender	Male
Mobile Number	(Phone) +65-81134888
Alt. Phone Number	+65-81134888
Email Address	mphoontk@gmail.com
Address	1 Butterworth Lane
Address complement	#05-03
Postcode	439444
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Change/cross lane
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

PLS REFER TO STATEMENT.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDU5118J
Vehicle Manufacturer	Toyota
Vehicle Model	Sienta
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	-
Contact Number	-
Address	-
Address complement	-

Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

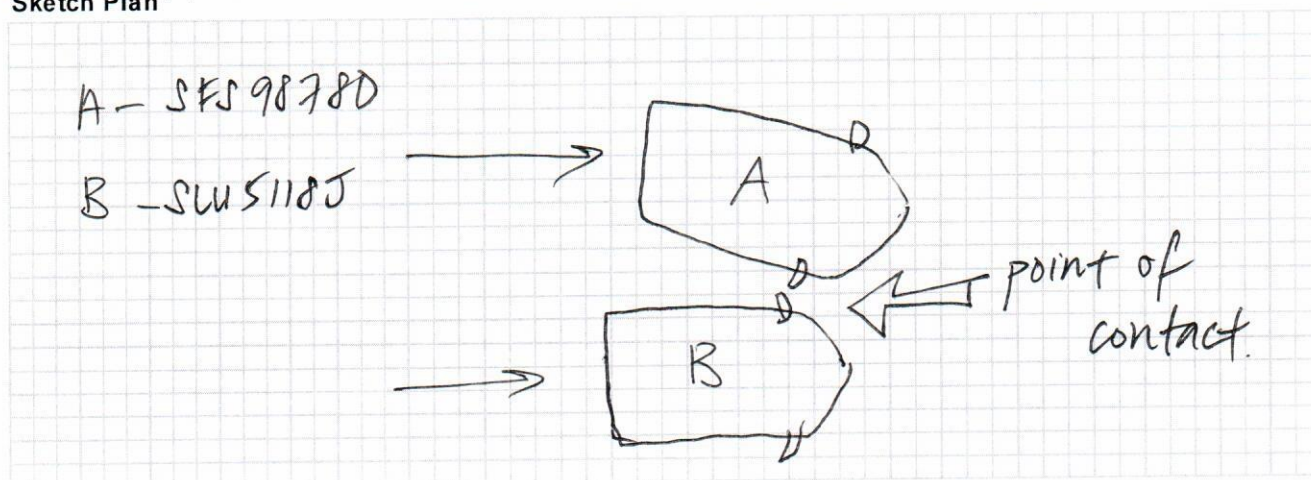
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date &
Time 26/3/21

Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date
& Time

Witnessed by Reporting Centre
Personnel



Describe Circumstances of the Accident

Driving along IPOH LANE, and planning to filter to right lane to turn right at Haig Road.

Saw SLU 5118J in front on right lane slowing down to turn right into entrance of 18 IPOH LANE

SLU 5118J stopped without turning. As a result, my car grazed into his side mirror, (left hand side mirror) and damaging his mirror.

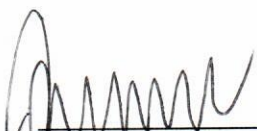
No personal injury from both drivers apart from the damaged mirror as evidenced in the photos provided.

No damages seen from STS 9878D apart from the ~~scratch~~ plastic scratch on the side mirror.

There were no further visible scratches or damages on my car body work, side door, front fender as seen from the photos.

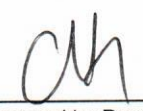
Declaration

We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date &
Time

26/3/21

Driver's Signature (If driver is not the policyholder) / Date
& Time

 26/3/2021
Witnessed by Reporting Centre
Personnel



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#09-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

Policy/Reference No. 1800150255-02

19 Nov 2020

Mr. MICHAEL PHOON THIN KWAI
1 BUTTERWORTH LANE
#05-03
SINGAPORE 439444

Dear Mr. MICHAEL PHOON THIN KWAI

Your Policy Has Been Renewed

We are pleased to inform you that your MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE has been renewed and details of your policy are below:

Policy number : 1800150255-02
Effective date : 18 Dec 2020
Expiry date : 17 Dec 2021

It is important that you review the enclosed policy documents to verify that all the information in these documents is accurate. If you wish to update us on any changes, please contact us.

For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send us an email at www.aig.sg.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Manik Bucha
Head of Personal Insurance

PS: You can now enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive emergency assistance for motor and travel, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

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CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : MICHAEL PHOON THIN KWAI
Period of Insurance : 18 Dec 2020 To 17 Dec 2021
Engine No. : 27492031635383
Chassis No. : WDC2533462F520573

Vehicle No. : SFS9878D
Policy No. : 1800150255-02
Endorsement No. :
Issued Date : 19 Nov 2020

ABOUT THE COVER

Make/Model : MERCEDES Benz GLC250 Coupe
Engine Capacity/Tonnage : 1,991.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above
Mileage Condition : Unlimited Mileage
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MICHAEL PHOON THIN KWAI - \$800 (Own Damage), \$800 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Eunus Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061818
2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 128378 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Daimler Financial Services Africa & Asia Pacific Ltd

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504612247

CYCLE & CARRIAGE - ST

239 ALEXANDRA ROAD

SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

AIGSGMOBILEAPP



MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Policy No. : 1800150255-02

Period of Insurance : 18 Dec 2020 to 17 Dec 2021

Issued Date : 19 Nov 2020

ABOUT THE POLICYHOLDER

Name of Policyholder : MICHAEL PHOON THIN KWAI

Address : 1 BUTTERWORTH LANE
#05-03
SINGAPORE 439444

Occupation/Nature of Business : Manager/Director/Management

ABOUT THE VEHICLE

Registration No. : SFS9878D

Chassis No. : WDC2533462F520573

Seating Capacity : 5

First Year of Registration : 2018

Make/Model : MERCEDES Benz GLC250 Coupe

Hire Purchase Company/Employer's Loan : Daimler Financial Services Africa & Asia Pacific Ltd

Engine Capacity/Tonnage : 1,991.00 CC

Engine No. : 27492031635383

Body Type : SUV

ABOUT THE COVER

Sum Insured : Market Value

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Mileage Condition : Unlimited Mileage

Mileage Declaration : km

Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

Act of God, NCD Protector, In-Car Camera Excess Waiver, PA to Authorised Driver / Unnamed Passengers- \$10000, Loss of Use 2000cc, Dealer + AIG Authorised Workshops, Solar Film- \$1150, Key Replacement Cover- \$2000, Loan Protection, Personal Effects- \$1000, Strike, Riots and Civil Commotions, New For Old (36 months), Glass Roof/ Moon Roof/ Sun Roof/ Panoramic Glass Roof, Fixture and Accessories (Cosmetic)- \$5000, PA Insured- \$100000

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver

MICHAEL PHOON THIN KWAI - \$800 (Own Damage), \$800 (Flood Cover)

PREMIUM

Premium : \$ 2,039.05

GST (7%) : \$ 142.73

Total : \$ 2,181.78

\$400.00 Insurance Credits Rebate

Your Premium includes the following discount(s):

Loyalty Discount - 5.00%, No Claim Discount - 50%

ACCIDENT STATEMENT

ACCIDENT DATE: 30/12/2019 (DD/MM/YYYY) TIME: 15:39 (HH:MM)
 ACCIDENT LOCATION: ALONG IPOH LANE

DETAILS OF VEHICLE

VEHICLE NO.: SFS9878D
 INSURANCE COMPANY: AIG POLICY NO.: 1800150255-02
 TYPE OF COVERAGE: COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT
 MAKE & MODEL: MB GLC250
 VEHICLE CATEGORY: PRIVATE / COMMERCIAL / MOTORCYCLE
 PURPOSE OF USING AT ACCIDENT TIME: PERSONAL
 CLAIMING UNDER OWN INSURANCE: YES / NO IF NO, PLEASE STATE: THIRD PARTY CLAIM / REPORTING ONLY

INSURED / POLICY HOLDER

NAME: MICHAEL PHOON GENDER: FEMALE / MALE
 NRIC NO. / FIN / PASSPORT: S1470296B MOBILE NO.: 81134888
 EMAIL ADDRESS: mphoonhk@gmail.com
 ADDRESS: 1 Butterworth Lane #05-03
 Singapore 439444

DRIVER

NAME OF DRIVER: As above. GENDER: FEMALE / MALE
 NRIC NO. / FIN / PASSPORT: DATE OF BIRTH: 13/5/1961 (DD/MM/YYYY)
 MOBILE NO.: EMAIL ADDRESS:
 OCCUPATION: INDOOR / OUTDOOR
 ADDRESS:
 WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? YES / NO
 IF NO, RELATIONSHIP OF THE DRIVER WITH THE INSURED: Owner

GENERAL INFORMATION OF THE ACCIDENT

WEATHER CONDITIONS: CLEAR / RAINING / OTHERS:
 ROAD SURFACE: DRY / WET / OTHERS:
 WAS ANY BODY INJURED: YES / NO
 WAS THERE ANY VIDEO CAPTURED BY CAR CAMERA? YES / NO
 NUMBER OF PASSENGERS (INCLUDING DRIVER): 1
 REPORTED TO POLICE: YES / NO IF YES, PLEASE STATE WHICH POLICE STATION:

THIRD PARTY VEHICLE

VEHICLE NO.: SLU518J MAKE & MODEL:
 DRIVER'S NAME:
 NRIC NO. / FIN / PASSPORT: CONTACT NO.:
 NUMBER OF PASSENGERS (INCLUDING DRIVER):
 VEHICLE NO.: MAKE & MODEL:
 DRIVER'S NAME:
 NRIC NO. / FIN / PASSPORT: CONTACT NO.:
 NUMBER OF PASSENGERS (INCLUDING DRIVER):