

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 March 2021 10:29 AM
To: Loo Sile; assignments@lkkauto.com
Cc: Irene Tan; candy; sales@garage13.com.sg; Yeh Kai; Claims Dept of CTI; Adeline Chng; SUR
Subject: RE: SNM21D201698/C02/GBC4329L/CHNGPW FW: ACCIDENT INVOLVING YQ1865D AND GBC4329L ALONG KIAN TECK DRIVE ON 24.03.2021
Attachments: NOA.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Si Le,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please let us have a copy of your client's SAS report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Loo Sile <sile@iaconsultingsg.com>
Sent: Friday, March 26, 2021 10:04 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; candy <candy@iaconsultingsg.com>; sales@garage13.com.sg; Yeh Kai <seth@iaconsultingsg.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM21D201698/C02/GBC4329L/CHNGPW FW: ACCIDENT INVOLVING YQ1865D AND GBC4329L ALONG KIAN TECK DRIVE ON 24.03.2021

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 26.03.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Loo Si Le
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171

----- On Fri, 26 Mar 2021 08:58:43 +0800 **Tan Kah Leong** <KahLeong.Tan@sg.cntaiping.com> wrote -----

Without Prejudice

Dear Si Le,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, March 25, 2021 6:07 PM
To: Loo Sile <sile@iaconsultingsg.com>; Irene Tan <motor@iaconsultingsg.com>; candy <candy@iaconsultingsg.com>; sales@garage13.com.sg; Yeh Kai <seth@iaconsultingsg.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201698/C02/GBC4329L/CHNGPW FW: ACCIDENT INVOLVING YQ1865D AND GBC4329L ALONG KIAN TECK DRIVE ON 24.03.2021

Dear Kah Leong,

Please conduct PRS for **YQ1865D**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Loo Sile <sile@iaconsultingsg.com>
Sent: Thursday, 25 March 2021 1:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: motor <motor@iaconsultingsg.com>; Tan Ling Ling (Candy) <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Yeh Kai <seth@iaconsultingsg.com>
Subject: ACCIDENT INVOLVING YQ1865D AND GBC4329L ALONG KIAN TECK DRIVE ON 24.03.2021

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Loo Si Le
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171