

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 6 July 2021 11:30 AM  
**To:** 'Ng Qi Wen'; Rasul (LKKAuto)  
**Subject:** RE: [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

Dear Alvin,

Thank you for the email.

**Dear Rasul,**

**Kindly assist on the matter.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Qi Wen [mailto:ng.qi.wen@simedarby.com.sg]  
**Sent:** Tuesday, 6 July 2021 11:23 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

Hi Veron,

I refer to accident case between SBK1122T and my customer's motorcycle AK999Z.

I understand that the customer's lawyer has engaged you to conduct the survey and the insurance company AXA has requested for us to liaise with you on the total loss value.

Please let me know what is the status of this case. Feel free to contact me via email or call should you need any other information or clarifications.

Best regards,  
Alvin Ng  
Senior Workshop Executive

Aftersales Department

BMW Motorrad  
Performance Motors

DDI: +65 6319 0531

Address : 315 Alexandra Road, Singapore 159944

Email: [ng.qi.wen@simedarby.com.sg](mailto:ng.qi.wen@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**

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**From:** SIA LEE LIAN <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Sent:** Monday, 5 July 2021 12:46 PM

**To:** Ng Qi Wen <[ng.qi.wen@simedarby.com.sg](mailto:ng.qi.wen@simedarby.com.sg)>

**Subject:** RE: [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

**[External Mail]** This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sirs,

We refer to your email below dated 1 July 2021.

Kindly contact 6256 3561 Veron from LKK Auto Consultants Pte Ltd.

Thank you.

Best regards,  
LeeLian  
RIAZ LLC

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**From:** Ng Qi Wen <[ng.qi.wen@simedarby.com.sg](mailto:ng.qi.wen@simedarby.com.sg)>

**Sent:** Thursday, 1 July 2021 10:04 AM

**To:** Sophie <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Subject:** RE: [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

Hi Lee Lian,

Can you provide the contact details of the surveyor?

Best regards,  
Alvin Ng  
Senior Workshop Executive  
Aftersales Department

BMW Motorrad  
Performance Motors

DDI: +65 6319 0531

Address : 315 Alexandra Road, Singapore 159944  
Email: [ng.qi.wen@simedarby.com.sg](mailto:ng.qi.wen@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**

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**From:** Sophie <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>  
**Sent:** Monday, 28 June 2021 5:21 PM  
**To:** Ng Qi Wen <[ng.qi.wen@simedarby.com.sg](mailto:ng.qi.wen@simedarby.com.sg)>  
**Subject:** FW: [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine  
**Importance:** High

**[External Mail]** This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sirs,

We refer to the above matter.

Please refer to the email from AXA dated 28 June 2021.

Kindly cooperate with the surveyor to deal with the total loss amount as soon as possible.

Thank you.

Best regards,

LeeLian  
RIAZ LLC  
Tel: 65340110  
Fax: 65340220

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**From:** CHONG Arnold <[arnold.chongcs@axa.com.sg](mailto:arnold.chongcs@axa.com.sg)>

**Sent:** Monday, 28 June 2021 4:57 pm

**To:** SIA LEE LIAN <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Subject:** RE: [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

Without Prejudice

Save as to costs,

Dear Lee Lian,

As spoken, we have requesting the surveyor, LKK Auto Consultant to liaise with your client's workshop on the total loss matter. Kindly assist to request your client's workshop to cooperate with the surveyor accordingly.

Thank you.

Regards,



**Arnold Chong**

Claims (Litigation) Department  
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Care hotline 1800-880 4888

[www.axa.com.sg](http://www.axa.com.sg)

**We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.**

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**From:** SIA LEE LIAN <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Sent:** Wednesday, April 28, 2021 10:52 AM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>; CHONG Arnold <[arnold.chongcs@axa.com.sg](mailto:arnold.chongcs@axa.com.sg)>

**Subject:** [EXTERNAL] RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

**WITHOUT PREJUDICE**

Dear Sirs,

We note that you are waiting for the workshop estimate for the cost of repair.

Please be informed that the workshop takes the position that there is structural damage to the bike and therefore cannot be repaired.

Please proceed to conduct the necessary survey to determine the Total Loss figure without delay.

As we have agreed to choose your panel of surveyor, we trust that parties can resolve the property damage claim expeditiously.

Thank you.

Best regards,  
Sia LeeLian  
RIAZ LLC

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**From:** SIA LEE LIAN <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>  
**Sent:** Friday, 26 March 2021 11:29 AM  
**To:** 'motor.survey@axa.com.sg' <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** 'filenet-ctom-p-sg' <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>  
**Subject:** RE: S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

**WITHOUT PREJUDICE**

Dear Sirs,

We refer to the above matter and your email below dated 26 March 2021.

We agree to appoint LKK Auto Consultants Pte Ltd as SJE.

Thank you.

Best regards,  
LeeLian  
RIAZ LLC

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**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>  
**Sent:** Friday, 26 March 2021 10:18 AM  
**To:** SIA LEE LIAN <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>  
**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>  
**Subject:** S1M033R9\_[TP REF:AK 999Z (D) ] \_Accident Involving SBK1122T & AK999Z\_along\_740 Upper E Coast Rd S on 22/02/2021 19:50 PersonalAutoLine

“Without Prejudice”

Dear Sir/Mdm

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)  
Stan See Chee Seng/ T. Thiagarajan (LBS Automotive Appraisal Pte Ltd)  
Tay Beng Hee (AutoProbe Consultants)  
Samuel Phun (AutoProbe Consultants)  
LKK Auto Cosultants Pte Ltd  
AXA In House Surveyors (AXA Insurance Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888.

Yours sincerely,  
Shailendra

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Motor Claims Team  
AXA Insurance Travel & PA Claims Department AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Tel: 1800 880 4888  
**Website:** [www.axa.com.sg](http://www.axa.com.sg)

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**From:** SIA LEE LIAN [<mailto:riaz@justice.com.sg>]  
**Sent:** Friday, March 26, 2021 10:04 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>; SG AXA Insurance SM

Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>

**Subject:** [EXTERNAL] PRI RIAZ REF: AK 999Z (D) YOUR REF: SBK1122T

**WITHOUT PREJUDICE**

Dear sirs,

We refer to the above captioned matter.

Please find the enclosed notice of accident for your immediate action.

Thank you.

Best regards,  
LeeLian  
RIAZ LLC

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