

## Shiau Chan (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 25 March 2021 5:16 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP -TRANS-CAB AUTO SERVICES PTE LTD, (TP VEHICLE: SHD 636A, INSURED VEHICLE: FBS 935D DOA: 19/03/2021) (DM21HO00457-JG)

Dear Shiau Chan

Our reference number is DM21HO00457-JG.

Our insured has not reported this accident and I understand that his motorcycle is in traffic police's compound.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to resume.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Thursday, 25 March 2021 4:34 PM  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP -TRANS-CAB AUTO SERVICES PTE LTD, (TP VEHICLE: SHD 636A, INSURED VEHICLE: FBS 935D DOA: 19/03/2021)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHD 636A at M/s: TRANS-CAB AUTO SERVICES PTE LTD, NO 2 ANG MO KIO STREET 63, SINGAPORE 569111 on 23/03/2021.

Enclosed herewith a copy of TP's GIA, police report, estimate and preliminary advice.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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