

Our Ref : SMM4227P / TP#1298  
Your Ref : SMM6701Z / CC6/AIG21003913/Krs3

**WITHOUT PREJUDICE**

Date : 27 April 2021

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMM4227P & SMM6701Z ON 19/03/2021  
ALONG PARKWAY PARADE MULTI STOREY CARPARK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 3,959.00
- Loss of <b>Use</b> (Private Hire)	S\$ 1,750.00 (\$350.00 x 05 Days)
- LTA / GIA Search	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 5,711.00</b>

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email [lily.loi@ow.sg](mailto:lily.loi@ow.sg) & [kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg).

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, PHANG JONG SHING ("the third party claimant") of  
BLK 133 BEDOK RESERVOIR ROAD #09-1209 S470133 (address), owner of  
SMM4227P (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. SMM 4227P that was damaged pursuant to the accident  
which occurred on 19/3/2021 (date) along PARKWAY PARADE MSCP  
\_\_\_\_\_ (location) involving vehicle no/s SMM6701Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 20 (day) of MARCH (month) 20 21 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,959.00** (Repair Cost), **S\$800.00** (Loss of Use/~~Rental~~), **S\$ 2.00** (Disbursement) for vehicle no. **SMM 4227P** that was damaged pursuant to ~~the~~ accident which occurred on **19/03/2021** (date) along **PARKWAY PARADE CARPARK** (location) involving vehicle no/s **SMM 6701Z**. This is pursuant to the inspection conducted on **24/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PHANG JONG SHING** (the third party claimant") of vehicle no. **SMM 4227P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMM 4227P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of MAY (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**Without Prejudice**

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322100584  
INVOICE DATE : 27/04/2021  
REF : TP#1298  
VEH NO. : SMM4227P  
CAR MODEL : BOXSTER S 3.4 A  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	3,700.00	3,700.00

Remarks: DOA: 19/03/2021 @ 1230HRS  
CLAIMANT: PHANG JONG SHING  
TP VEHICLE: SMM6701Z

Singapore Dollars: Three Thousand Nine Hundred Fifty-Nine Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	3,700.00
GST 7.00%	SGD	259.00
GRAND TOTAL	SGD	<u>3,959.00</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd

  
\_\_\_\_\_  
AUTHORISED SIGNATURE(S)

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMM6701Z

Date of Accident

19/03/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **29/11/2020 - 28/11/2021**Requested By ..... **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date ..... **19/03/2021 16:23****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Jaslin Kok (LKK Auto)**

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, 16 April 2021 12:11 PM  
**To:** FENDYPROTON@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMM 6701Z & SMM 4227P ALONG/AT PARKWAY PARADE CARPARK ON 19/03/2021

Our Ref: CC6/AIG21003913/Krs3

**AIR-ABDA (S) PTE LTD - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 6701Z & SMM 4227P ALONG/AT PARKWAY PARADE CARPARK ON 19/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMM 4227P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	26 Mar 2021 09:27	<b>Clim Dtl Modified</b>	Claimant's Name: -> PHANG JONG SHING.	[A] Lee Su Li
2	26 Mar 2021 09:27	<b>Clim Veh Model Changed</b>	(200722) PORSCHE BOXSTER S 3.4.	[A] Lee Su Li
3	26 Mar 2021 09:27	<b>Clim Created</b>	Reg No: SMM4227P. Acct Date: 2021/03/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Lee Su Li
4	26 Mar 2021 09:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	26 Mar 2021 09:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/07	[A] Lee Su Li
6	26 Mar 2021 09:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	26 Mar 2021 09:27	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	26 Mar 2021 09:27	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	26 Mar 2021 09:27	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lee Su Li
10	03 May 2021 16:48	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	03 May 2021 16:48	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	03 May 2021 16:48	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2012/12/12.	[A] JOANNE LEE KHANG MIN
13	03 May 2021 16:48	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	04 May 2021 17:02	<b>Adj Mandate Request</b>	Cur.Reg:4921.00:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: \$3,959.00+ (b)LOR(4days x \$240):\$960 + (c)LTA/GIA search fee:\$2=Total:\$4,921*Vehicle Model: PORSCHE BOXSTER 3.4*Recommend 3 repair days +1 PRS = 4 DAYS	[A] Jaslin Kok Chin Yi
15	06 May 2021 12:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/07	[I] Yong, Joanne
16	06 May 2021 12:22	<b>Adj Mandate Set</b>	Approved:4921.00.	[I] Yong, Joanne

Date From  Date To  Audit Type

### ACTIVITY

[08/04/2021 15:04] Jaslin Kok Chin Yi:  
NR LETTER\_1st Registered Letter (AIG) SENT  
[30/03/2021 15:05] Lee Su Li:  
OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2680695	26 Mar 2021 09:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMM4227P	SMM6701Z	11.00
2691626	03 May 2021 16:48:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMM4227P	SMM6701Z	11.00