Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 24 March 2021 6:11 PM
To: Hui Wang Enterprise Pte Ltd

Cc: 'assignments'; Admin A

Subject: RE: FW: SNM21D201653/C02/PC5547B/TAYHP / FW: Notice Of Accident

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with HUI WANG to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Wang Enterprise Pte Ltd <huiwang576@gmail.com>

Sent: Wednesday, March 24, 2021 4:56 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: FW: SNM21D201653/C02/PC5547B/TAYHP / FW: Notice Of Accident

Dear Sir,

we regret to inform you that our client will not appoint the surveyors in the list as the SJE.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Michelle Ee

Gilbert Leow

```
Andy Ho
Candy Tan
Shandy Loh
Alex Teo
Joshua Ong
Francis Ng
Loi Boon Juan
Kindly let us know if you agree or disagree to our above surveyors within the timeline
stipulated under the NIMA protocol.
Thank you.
Regards,
Winson Tan
Hui Wang Enterprise Pte Ltd
Blk 5 Defu Lane 10 #01-570 /#01-576
S539186
DID: 62864541
On Wed, Mar 24, 2021 at 4:41 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:
Dear Sirs
>
> We refer to your email below.
 > Take Notice that we shall not be accepting any of your surveyors as SJE.
 > Kindly note the following:
 >
```

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

> 1. Gary Soon (FTA)

> 6. Marcus Chua (LKK)

> 2. Chow Bo Xiong (FTA)

> 7. Kenneth Kong (LKK)

> 3. Ben Chua (FTA)

> 8. Adrian Ling (LKK)

> 4. Ng You Han (FTA)

> 9. Mohd Taufikh (LKK)

> 5. Henry Ng (FTA)

> 10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

> If you have any queries, please email us at

>

 \rangle

>

>

>

claimsdept@sg. cntaiping. com

```
> NOTICE :
> In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us
as delay is to be expected for handling hardcopy documents. All correspondence should be made via
email claimsdept@sg. cntaiping. com. Any inconvenience caused is much regretted.
>
> Best Regards
>
> Irene Tay
> Executive
  Claims Department (Motor Division)
>
China Taiping Insurance (Singapore) Pte. Ltd.
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
  DID: (65) 63896192 | F: (65) 62247478/62247175
>
 W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG
>
>
  Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any
unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please
notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
>
```

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 24, 2021 3:53 PM

To: HuiWang576@Gmail.com; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201653/C02/PC5547B/TAYHP / FW: Notice Of Accident

Dear Irene,

Please conduct PRS for SJY2565Z.

Note: officer in charge - Irene Tay 63896192.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Wang Enterprise Pte Ltd huiwang576@gmail.com

Sent: Wednesday, 24 March 2021 1:43 PM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Subject: Notice Of Accident

Dear Mdm,

We are instructed by Ng Seok Ang notify you of a road traffic accident on 23/3/21 at about 1515HRS along Ang mo kio ave 3 towards hougang ave 2 involving our client's vehicle registration number SJY2565Z and your insured PC5547B. A copy of the Singapore accident statement/ traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully

Winson Tan		
Hui Wang Enterprise Pte Ltd		
Blk 5 Defu Lane 10		
<u>#01</u> -576		
S539186		
DID: 62864541		
With Regards,		
Judy Lim (+65) 8468 6234		